

Fairmont Hotels & Resorts' Green Partnership Program

In 1884, Fairmont Hotels & Resorts was founded on an enduring connection to the land and communities where we do business. In 1990, we proactively launched our industry-leading Green Partnership program, a comprehensive approach to reducing our impact on the environment. This commitment to minimizing our hotels' footprint on the planet is a key component of our operating philosophy, which is formalized in our Environmental Policy.

The Green Partnership allows Fairmont to meet and exceed guest expectations of operational sustainability and responsible tourism, because the environment isn't just something that's "out there"—it's where we live, work and play each day.

Fairmont's Green Partnership focuses on improvements in the areas of energy and water conservation, waste management, and innovative community outreach programs involving local groups and partnerships—please read below for this hotel's initiatives that operate under the Green Partnership program.

Leadership Through Innovative Programs

Eco-Meet: Fairmont's Eco-Meet program offers planners the opportunity to minimize the ecological footprint of meetings and events through the reduction of waste and conservation of valuable resources. The program can be tailored to the individual needs of the client through four key components—Eco-Accommodation, Eco-Cuisine, Eco-Service and Eco-Programming.

At The Fairmont Hamilton Princess:

- "Island Wonders" Eco-Tour created in-house, Discover Bermuda, to showcase Bermuda's natural geologic formations and wildlife species. Guests visit "Crystal Caves" and the "Bermuda Aquarium, Museum and Zoo" for guided informative and interactive tours.
- "Leave it Green" Project offers the planting of a commemorative Cedar tree to wedding couples who wish to leave their mark in Bermuda's Cedar Reforestation efforts. To date, this initiative has resulted in the planting of 258 trees, diverting 516,000lbs of CO2.

Carbon Management Program: Fairmont has introduced an Energy and Carbon Management Program in support of our Climate Change Strategy, that allows us to monitor, track, and report

on our progress toward achieving significant CO2 reductions at all of our locations worldwide. We also partner with like-minded companies who provide products and services that improve our operational efficiencies. These proactive steps will reduce carbon output and help mitigate the effects of global warming.

Greening our Greens: All Fairmont-managed golf courses are enrolled with Audubon International Cooperative Sanctuaries, an organization which sets guidelines for an international system of wildlife and environmental conservation. Through our participation, we have developed an extensive integrated management plan for ongoing improvements to our golf courses called "Greening Our Greens". The program offers practical ways for our courses to make positive changes, while working toward the larger goal of achieving certification from Audubon International.

Green Cuisine: Fairmont is committed to purchasing local, organic, Fair Trade and sustainable food products wherever possible, including utilizing organic or biodynamic wines, local purveyors and on-site herb gardens.

At The Fairmont Hamilton Princess:

- Fresh, uncut vegetables purchased from local farmers depending on availability
- Locally caught fish used in banquets and restaurant outlets regularly

Waste Management

Paper, packaging and garbage are a reality of our lives, and of any business. Fairmont has consistently cut these side effects of our operations. While effective waste management comes with challenges, such as operating in communities without recycling facilities, we continue to reduce and divert waste and identify other eco-friendly opportunities.

Initiatives at The Fairmont Hamilton Princess include:

- The Hotel manages the separation and recycling of metals, wood, kitchen grease, batteries and motor oils
- All horticultural waste is composted offsite at the Government composting facility
- Redistribution of used linens, towels and mattresses to local Pembroke Women's Shelter
- Used computers and computer equipment donated to local schools
- Used paper is shredded by the Business Center and used for packaging
- Initiated recycling of Tin, Aluminium and Glass in all Food and Beverage Facilities
- Removed all paper cups and plastic utensils from staff cafeteria
- Printer toner cartridges sent to recycling facilities
- Batteries sent to environmentally sound disposal facility

Energy and Water Conservation

To conserve energy and cut greenhouse gas emissions, Fairmont has introduced compact fluorescent light bulbs where possible. Most hotels now have water-efficient showerheads and tap aerators, and we continue to replace all toilets that have a flush capacity over 2 gallons (7.6 liters). Guests can do their part by choosing to participate in the towel and sheet exchange program offered at all Fairmont properties.

At The Fairmont Hamilton Princess, energy and water conservation projects include:

• Fluorescent Lighting used where possible. Dimmers used on all other lights to reduce consumption.

- Air Conditioning system managed by communicating all group and guest occupancy, to reduce unnecessary cooling of unused/unoccupied guestrooms and banquet spaces.
- Tap Aerators and Low Flow Showerheads reduce guest water usage
- Collection of Rainwater for Potable use by rooftop collection stored in a below-ground storage tank for use by guests and hotel operations
- Water Based Paint used for Chemical Reduction
- Management housing complexes -all incandescent bulbs changed out to efficient CFLs.
- Energy Education Initiative, spearheaded by the Engineering Department, alerts colleagues to energy-efficient operation strategies and personal practices

Partnerships and Affiliations

Our affiliations highlight our commitment to the environment, and also help promote unique Fairmont eco-experiences. The growing number of partners and associations who share our vision include The World Heritage Alliance for Sustainable Tourism, WWF (Climate Savers Program), The International Tourism Partnership, The Prince Albert II of Monaco Foundation, The United States Environmental Protection Agency (ENERGY STAR® program), The Hotel Association of Canada (Green Key Eco-Rating Program) and the National Geographic Society. Local projects are tailored to address environmental issues specific to the hotel's location, and showcase each Fairmont 's unique environmental strengths and connection to their community.

On a local level, The Fairmont Hamilton Princess, partners include:

- Eco-Innovations Signature Project
- Green Team hosts annual coastal cleanups in partnership with the Bermuda Dolphin Quest
- Non-perishable food items collected at annual colleague Christmas Party and donated to the Bermuda Lions Club
- Partnership with the Bermuda Aquarium, Museum and Zoo for "Turtle Scrub" project
- Adopted local park ("Hope Vale Park"), to ensure that it remains a functional recreational area for local children. Regular cleanup and maintenance of park by staff volunteers
- Redistribution of used linens, towels and mattresses to local Pembroke Women's Shelter and other charitable organizations
- Partnered with Red Cross to hold quarterly Blood Drives for local hospital
- Bermuda Tourism Organization, Bermuda Government's Ministry of Works and Engineering, and the "Tourism Cares" organization, who with more than 80 volunteers both locally and from abroad, joined with our hotels' Green Committee to remove invasive species and replanting native palms and Bermuda cedars along the South Shore Beaches and trails.
- Partnered with Dolphin Quest to assist in the Dolphin birthing process of Bermuda dolphins

Awards & Accolades

Fairmont Hotels & Resorts' Green Partnership Program continues to be recognized by a number of international organizations including the World Travel and Tourism Council (WTTC), World Tourism Organization (UNWTO), *Ad Age* and *Strategy* magazines.

The Fairmont Hamilton Princess has received the following certifications/ratings:

• Government of Bermuda, Works and Engineering official corporate partner of the Recycle Bermuda Initiative

The Fairmont Hamilton Princess

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Explore Fairmont's responsible tourism activities or request our *Green Partnership Guide* book at www.fairmont.com