Fairmont
MONTE CARLO

# Fairmont Hotels & Resorts' Green Partnership Program

In 1884, Fairmont Hotels & Resorts was founded on an enduring connection to the land and communities where we do business. In 1990, we proactively launched our industry-leading Green Partnership program, a comprehensive approach to reducing our impact on the environment. This commitment to minimizing our hotels' footprint on the planet is a key component of our operating philosophy, which is formalized in our Environmental Policy. The Green Partnership allows Fairmont to meet and exceed guest expectations of operational sustainability and responsible tourism, because the environment isn't just something that's "out there"—it's where we live, work and play each day.
Fairmont's Green Partnership focuses on improvements in the areas of energy and water conservation, waste management, and innovative community outreach programs involving local groups and partnerships—please read below for this hotel's initiatives that operate under the Green Partnership program.

**Eco-Meet:** Fairmont's Eco-Meet program offers planners the opportunity to minimize the ecological footprint of meetings and events through the reduction of waste and conservation of valuable resources. The program can be tailored to the individual needs of the client through four key components — Eco-Accommodation, Eco-Cuisine, Eco-Service and Eco-Programming.

At **Fairmont Monte Carlo**:

- All meeting rooms are equipped with:
  - recycling bins for paper and glass
  - recycled pens and paper notepads
  - white boards
  - internal video message service in guest rooms
  - plasma screen service to show the conference program to the attendees
- Food and beverage
  - vitality, organic and in season products
  - menu 30 km
  - linen napkins for cocktails
  - usage of glass and china for cocktail food
  - bamboo sticks instead of plastic
  - service in bulk for water, sugar and milk

- All concierges are well-informed on information and activities in agreement with environmental preservation:
  - rental of electric vehicles

- how to get public transport (solar boat, bus, train, electric stairs, lifts)
- organic restaurants and shops
- nature activities ( rafting, hiking )

• "Green Dream" package including:
- welcome drink with vitality or organic cocktail
- dinner at Argentin restaurant with "30km menu"
- transportation in hybrid vehicle Lexus to Eze village Exotic Garden
- entrance to visit exotic garden in Eze
- vitality or organic lunch basket in the garden with panoramic view on Mediterranean Sea

**Carbon Management Program:** Fairmont has introduced an Energy and Carbon Management Program in support of our Climate Change Strategy, that allows us to monitor, track, and report on our progress toward achieving significant CO2 reductions at all of our locations worldwide. We also partner with like-minded companies who provide products and services that improve our operational efficiencies. These proactive steps will reduce carbon output and help mitigate the effects of global warming.

**Greening our Greens:** All Fairmont-managed golf courses are enrolled with Audubon International Cooperative Sanctuaries, an organization which sets guidelines for an international system of wildlife and environmental conservation. Through our participation, we have developed an extensive integrated management plan for ongoing improvements to our golf courses called "Greening Our Greens". The program offers practical ways for our courses to make positive changes, while working toward the larger goal of achieving certification from Audubon International.

At the Fairmont Monte Carlo, grounds naturalization projects include:
• Our gardeners use legal products for pesticide and in very small quantities. There is no impact on the direct environment because our gardeners:
- don't use weed killers and the weeding is done manually
- no dangerous products are stocked in the hotel
- all grey water is retreated in purification resort
- completion of two audits on water quality
- all products are ISO certified (a technical formulary is updated yearly on all the products)

**Green Cuisine:**
Fairmont is committed to purchasing local, organic, Fair Trade and sustainable food products wherever possible, including utilizing organic or biodynamic wines, local purveyors and on-site herb gardens.

At Fairmont Monte Carlo:
• An aromatic herb garden will be available in early 2009
• The Executive Chef gives preference to sustainable seafood instead of wild fish, in order to contribute in protecting endangered species. Ie. no purchase of endangered fish species like the blue tuna fish
• "Planet Concept" adopted within the hotel:
- use local producers and suppliers, to minimize carbon emissions
- 30 km menu (products available in a circumference area of 30 km)
- responsible suppliers invited to minimize packaging (i.e. fruits and vegetables suppliers come twice a day to collect their delivery box to re-use them)
- orange juice plastic bottles replaced by fresh orange juice
- menus are served with organic seasonable, healthy and vitality products

- organic eggs proposed for breakfast
- glass recycling in every kitchen

**Waste Management**

Paper, packaging and garbage are a reality of our lives, and of any business. Fairmont has consistently cut these side effects of our operations. While effective waste management comes with challenges, such as operating in communities without recycling facilities, we continue to reduce and divert waste and identify other eco-friendly opportunities.

Initiatives at Fairmont Monte Carlo include:

• Waste audit completed in December 2007 to recognize hotel's diversion from landfill:
- 300 tons of waste/ year
- 98% of normal industrial waste
- 2% of hazardous waste
- 20% of total waste recycled

• Recycling of:
- all toxic products like batteries, paintings, glues, acids, electric
- electronic components
- 57 tonnes of glass per year
- 12 tonnes of paper per year

• Recycling Bins in place throughout hotel
- 15 containers of 340 litres to recycle glass in kitchens
- 6 containers of 340 litres and one of 770 litres to recycle paper, for every guest room level
- 26 collectors of 87 litres to collect paper in the offices
- 10 waste collectors of 60 litres to separate paper, glass and plastic in all conference rooms
- special design of 50 tissue bags for the house-keeping department to collect newspapers and magazines in guest rooms

• Biodegradable cover in cornstarch for guest's laundry clothes
• No plastic bags in guest rooms bins
• Recycling program for electronic waste with local partners
• Computer aided production management in offices (records are saved on computers' memory)
• Information, documents and contracts are communicated via e-mail
• 7 copying machines in network to minimize personal printer purchases
• Printing only if necessary
• Recycling program for kitchen grease, collected by local partner MONACLEAN
• All our suppliers are invited:
- to propose sustainable and local products
- to reduce wrapping and packaging

• Redistribution of household goods and food to charitable organizations

**Energy and Water Conservation**

To conserve energy and cut greenhouse gas emissions, Fairmont has introduced compact fluorescent light bulbs where possible. Most hotels now have water-efficient showerheads and tap aerators, and we continue to replace all toilets that have a flush capacity over 2 gallons (7.6 liters). Guests can do their part by choosing to participate in the towel and sheet exchange program offered at all Fairmont properties.

At the Fairmont Monte Carlo, energy and water conservation projects include:

• Exit lighting (90%) has been changed to light diode one

• 75% of all electric bulbs have been replaced with “energy saving bulbs”.
• Photocells have been installed in lobby and entrance sections, this enables to save 4000 kWh per year.
• 800 € of investment in movement detectors in offices corridor to save energy at night
• Timers installed on lighting for guests corridors, saving of 2500 € per year
• Provide guests with certificates to acknowledge the hotels’ purchase of renewable energy
• Electrical stations installed in car parks to recharge batteries for guests coming with electrical vehicle and we offer free parking to all “electrical cars”
• 95% of guestroom thermostats have been linked to a central PMS system for readout and centralized temperature-limit control.
• A new energy computer handling the total electrical power consumption resulted in savings of 2095 kWatt-hours over the last two years, equivalent to 7.332€
• Cooling system runs on a heat recovery system using seawater instead of cooling towers
• Sanitary hot water is also being preheated with recovery from the chillers
• The compressors for the cool rooms and ice cube machines are water-cooled by the condensate water from the chillers
• Insulation of piping is ongoing and all the risers are being reinsulated with foam type
• Maintenance on filters, heat exchanger sand and other mechanical AC-equipment is outsourced to a special AC-company, for optimal efficiency
• FMC is studying the possibility of having the façade lit with solar power
• Sensors in all windows switch off the air conditioning if the window is open
• All function rooms are on a start/stop temperature program according to the occupancy of the room
• Installation of a sophisticated load shedding
• Our sanitary hot water temperature is adjusted to 55C°
• FMC has an energy saving performance contract
• All washbasins and bidets equipped with a plumbing system to minimize the quantity of water used
• Guests Sheet and Towel exchange program
• Electrolux washing machine using only biodegradable products and no perchloroethylen – in addition, this machine uses less energy and less water
• The restaurant on the 7th floor is being installed with automatic shading fins for the entire terrace
• Every chemical deposit is followed until final destruction by re-treatment companies
• Air conditioning is put on automatic position when housekeeping cleans the room.

**Partnerships and Affiliations**

Our affiliations highlight our commitment to the environment, and also help promote unique Fairmont eco-experiences. The growing number of partners and associations who share our vision include The World Heritage Alliance for Sustainable Tourism, WWF (Climate Savers Program), The International Tourism Partnership, The Prince Albert II of Monaco Foundation, The United States Environmental Protection Agency (ENERGY STAR® program), The Hotel Association of Canada (Green Key Eco-Rating Program) and the National Geographic Society. Local projects are tailored to address environmental issues specific to the hotel’s location, and showcase each Fairmont 's unique environmental strengths and connection to their community.

On a local level, Fairmont Monte Carlo’s partners include:
• The Prince Albert Foundation –we are working on a project to preserve the Mediterranean “striped dolphin” species. A selection of guests are given complete information with a DVD to promote the Prince Albert Foundation
• Signed an agreement with the Young Economic Chamber of Monaco called the “Charte de responsabilité sociétale”, to adapt our operations to preserve environment. Interviews and

audits have been completed regularly throughout this year. The Charter highlights 10 points covering social development, economic development, and preservation of the environment.

- Monegasque JCE (Young Economic Chamber), which invites all companies in Monaco to be involved in environmental preservation
- The Green Team:
  - organizes exhibitions on "green facts" in the hotel to celebrate "Environment days"
  - motivates all colleagues to participate in charity actions and partnerships (i.e. for Christmas time)
  - educates on the importance of local eco-events and encourages employees to participate
- Continuously in search of new local suppliers

**Awards & Accolades**

Fairmont Hotels & Resorts' Green Partnership Program continues to be recognized by a number of international organizations including the World Travel and Tourism Council (WTTC), World Tourism Organization (UNWTO), *Ad Age* and *Strategy* magazines.

Fairmont Monte Carlo has received the following certifications/ratings/awards:

- Fairmont Monte Carlo has been awarded as the company with the best green program in town developed throughout 2008

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Explore Fairmont's responsible tourism activities or request our *Green Partnership Guide* book at www.fairmont.com