

FAIRMONT THE PALM

Palm Jumeirah
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Dear Guest,

We are delighted that you are considering staying with us at Fairmont The Palm during your holidays in Dubai.

We would like to inform you in advance that Nakheel, developer of Palm Jumeirah, is currently upgrading and making enhancements to the water front of the Palm Jumeirah including a new exciting boardwalk project along the beach front with dining concepts.

In light of this, there is temporary development work taking place adjacent to the north and south sides of the hotels beach area. Phase one of the project is completed and it is now in stage two. The pavement of the boardwalk is due to start imminently and as such, the private access to the beach has been narrowed. Please note that temporary partitions have been placed around the area to ensure privacy and security for guests, whilst continuing to comfortably accommodate sunbeds for all guests with unrivaled views of Dubai marina sky line.

Although there may be intermittent noise or visual disturbance, all sea facing rooms will still feature un-obstructed views of the Arabian Sea and Dubai Marina skyline, although works are visible. The anticipated completion date of this new phase is scheduled for mid this year, while the full completion date is not yet specified.

Please note all our guests will still have full access to the pool and beach areas as usual, and the hotel will continue to operate as normal, ensuring an enjoyable stay for all.

We are pleased to share with you some images to give you firsthand experience of what our valued customers can currently enjoy.

A current view from Mashrabiya Lobby Lounge into Seaview garden:



A current view from one of the resort pools – family area:



A current view from one of the resort pools – adult only area and a view from Fairmont Gold Lounge:



A preview of the completed Palm Jumeirah Waterfront Promenade for your reference:



Please keep in mind that the hotel continues to offer outstanding hospitality with a full selection of recreational indoor and outdoor activities for guests. For more information please contact our concierge team on Palm.Concierge@Fairmont.com and they will be able to assist with bookings for fitness group classes, spa treatments or leisurely dinners.

We would also like to highlight the newest addition to our restaurant portfolio, Little Miss India, the concept fuses a vibrant and eccentric restaurant, lounge and bar to explore the incredible quality, history and diversity of Indian cuisine.

The hotel's dedicated team remains available in case you have any queries or concerns. Please feel free to contact our Duty Manager, mobile no. +971 56 683 0558 or reach out directly to our reservation team on thepalm.reservations@Fairmont.com.

Thank you for your understanding during the temporary situation; we want to make sure that your upcoming holiday is as comfortable and enjoyable as possible. Look forward to hearing from you.

Warm wishes,

A handwritten signature in black ink, appearing to read 'Mark Sawkins', with a long horizontal stroke extending to the right.

Mark Sawkins

General Manager