

Palm Jumeirah
P.O. Box 72413
Dubai, UAE
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November 2017

Dear Guest,

We are delighted that you are considering staying with us at Fairmont The Palm during your planned holidays in Dubai.

The developer Nakheel is currently upgrading the waterfront of Palm Jumeirah, with work ongoing adjacent to both sides of the hotel beach area. The current development phase will mainly consist of sand moving and piling.

Although there might be some intermittent noise or visual disturbance, the hotel pool areas remain fully operational for your enjoyment. We would like to reassure you that all our teams are doing everything possible to minimize the impact on the overall experience.

Please find below a few images of the hotel for your reference.

A current view from our hotel rooms and beach front:



Fairmont



A preview of the completed Palm Jumeirah Waterfront Promenade for your reference:





Please be aware that the hotel offers a plethora of indoor and outdoor activities to keep you active and entertained. For more information please contact our concierge team on Palm.Concierge@Fairmont.com and they will be able to assist with bookings for fitness group classes, spa treatments or leisurely dinners.

We would also like to highlight the newest addition to our restaurant portfolio, Little Miss India, the concept fuses a vibrant and eccentric restaurant, lounge and bar to explore the incredible quality, history and diversity of Indian cuisine.

The resort continues to operate as normal with high level of occupancy. To view the current guest experience at the hotel, [please click here](#). The hotel's dedicated team remains available in case you have any queries or concerns. Please feel free to contact our Duty Manager, mobile no. +971 56 683 0558 or reach out directly to our reservation team on thepalm.reservations@Fairmont.com.

Thank you for your understanding during the temporary situation; we want to make sure that your upcoming holiday is as comfortable and enjoyable as possible. We look forward to hearing from you.

Warm wishes,

Mark Sawkins
General Manager