



Fairmont
SINGAPORE

Fairmont Hotels & Resorts' Green Partnership Program

In 1884, Fairmont Hotels & Resorts was founded on an enduring connection to the land and communities where we do business. In 1990, we proactively launched our industry-leading Green Partnership program, a comprehensive approach to reducing our impact on the environment. This commitment to minimizing our hotels' footprint on the planet is a key component of our operating philosophy, which is formalized in our Environmental Policy.

The Green Partnership allows Fairmont to meet and exceed guest expectations of operational sustainability and responsible tourism, because the environment isn't just something that's "out there"—it's where we live, work and play each day.

Fairmont's Green Partnership focuses on improvements in the areas of energy and water conservation, waste management, and innovative community outreach programs involving local groups and partnerships—please read below for this hotel's initiatives that operate under the Green Partnership program.

Leadership Through Innovative Programs

Eco-Meet: Fairmont's Eco-Meet program offers planners the opportunity to minimize the ecological footprint of meetings and events through the reduction of waste and conservation of valuable resources. The program can be tailored to the individual needs of the client through four key components—Eco-Accommodation, Eco-Cuisine, Eco-Service and Eco-Programming.

At Fairmont Singapore:

- An Organic Conference Option
- Linen and towel reuse program
- Wherever possible, disposable-free food and beverage service is implemented, whereby unnecessary waste is significantly reduced by replacing disposable items with reusable ones, such as linen napkins, ceramic creamers, water pitchers, china and glassware
- Coordination of green or community service team building activities
- Menus featuring local, organic and sustainable offerings as well as organic wines
- Green programme options that can help the delegates to take the eco-experience outside the meeting room

Carbon Management Program: Fairmont has introduced an Energy and Carbon Management Program in support of our Climate Change Strategy, that allows us to monitor, track, and report on our progress toward achieving significant CO2 reductions at all of our locations worldwide. We also partner with like-minded companies who provide products and services that improve our operational efficiencies. These proactive steps will reduce carbon output and help mitigate the effects of global warming.

Greening our Greens: All Fairmont-managed golf courses are enrolled with Audubon International Cooperative Sanctuaries, an organization which sets guidelines for an international system of wildlife and environmental conservation. Through our participation, we have developed an extensive integrated management plan for ongoing improvements to our golf courses called “Greening Our Greens”. The program offers practical ways for our courses to make positive changes, while working toward the larger goal of achieving certification from Audubon International.

At Fairmont Singapore, grounds naturalization projects include:

- Using vermipost for our Herb Garden
- Limiting use of herbicides, with weed removal done by hand

Green Cuisine: Fairmont is committed to purchasing local, organic, Fair Trade and sustainable food products wherever possible, including utilizing organic or biodynamic wines, local purveyors and on-site gardens.

At Fairmont Singapore:

- Herb Garden on Property: Located on 5th level of the hotel featuring herbal and spice plants, namely, basil, rosemary, lemon grass, lime, mint, bell pepper, curry leaves, lemon, coriander, parsley, oregano, etc. Organically grown produces are used in all F & B outlets.
- Self-generated worm composts are used as fertilizer for the plants in addition to organic fertilizers. These worms feed on food waste (uncooked vegetables, egg shells, etc) from the kitchens in the hotel. Food waste is thus put to good use instead of discarding.
- Support the use of local, seasonal and organic foods when possible. Some of the local farms that we support are in the surrounding areas of Genting Highlands and Batu Pahat in Malaysia
- Bio-degradable food containers for all packed food requests
- Offer a selection of organic wines
- Offer Organic beverages like Tea / Coffee and fruit juices
- Offer sustainable seafood choices on all our menus
- Banquet Organic Menus also feature vegetarian options
- Alternate options offered instead of Shark Fin soup

Waste Management

Paper, packaging and garbage are a reality of our lives, and of any business. Fairmont has consistently cut these side effects of our operations. While effective waste management comes with challenges, such as operating in communities without recycling facilities, we continue to reduce and divert waste and identify other eco-friendly opportunities.

Initiatives at Fairmont Singapore include:

- Recycling programs in place in all guest rooms and meeting rooms, as well back of the house. The hotel recycles all paper, plastic, and metal products as well as light bulbs, batteries and hotel linen
- Daily composting of biodegradable waste

- Interior soft good items like pillows, duvets, sheets that have been replaced are sold to employees and proceeds are given to charity
- Banquet donates partially used pencils and writing paper to schools and welfare organizations
- Electronically sending documents and double sided printing to reduce paper usage is encouraged
- Excess food is donated to “Food from the Heart” - a non-profit organization that distributes them to the needy
- Electronic waste such as monitors, keyboards and CPU’s are donated
- Kitchen grease is sold to a vendor that recycles them into soaps and detergent products

Energy and Water Conservation

To conserve energy and cut greenhouse gas emissions, Fairmont has introduced compact fluorescent light bulbs where possible. Most hotels now have water-efficient showerheads and tap aerators, and we continue to replace all toilets that have a flush capacity over 2 gallons (7.6 liters). Guests can do their part by choosing to participate in the towel and sheet exchange program offered at all Fairmont properties.

At Fairmont Singapore energy and water conservation projects include:

- Replaced fluorescent lights along guest room corridor with LED lights
- Replaced fluorescent lights in bathrooms to TL lights with a lower wattage
- Installed an energy saving device (key card slot) in renovated guest rooms
- Replaced flow valve and thermostat for air-con system in guest rooms.
- Installed timers for air-con in offices
- Motion detectors installed to activate lightings in toilets
- Relocated air-compressors in laundry to natural ventilated locations
- Installed timer and air reservoir to reduce over loading on air-compressor at laundry
- Waste steam recovery system installed to recover wasted heat for hot water in laundry
- Review and adjust schedule and temperature setting for air-con system in restaurants and meeting rooms
- Replaced incandescent lights with LED lights at RCCC
- Improved air-con servicing to increase efficiency and reduce energy consumption
- Installed a thermostat control for air-con in meeting rooms (RCCC)
- Adjust hot water pressure and temperature to reduce hot water consumption
- Installed a heat resistant film on balcony doors to reduce air-con load
- Installed a timer to cut off compressors for cold room
- Installed a timer to turn off lights in the Tuckshop, the colleague restaurant

Partnerships and Affiliations

Our affiliations highlight our commitment to the environment, and also help promote unique Fairmont eco-experiences. The growing number of partners and associations who share our vision include The World Heritage Alliance for Sustainable Tourism, WWF (Climate Savers Program), The International Tourism Partnership, The Prince Albert II of Monaco Foundation, The United States Environmental Protection Agency (ENERGY STAR® program), The Hotel Association of Canada (Green Key Eco-Rating Program) and the National Geographic Society.

Local projects are tailored to address environmental issues specific to the hotel’s location, and showcase each Fairmont’s unique environmental strengths and connection to their community.

On a local level, The Fairmont Singapore partners include:

- Eco-Innovations Signature project - Waterways Watch

- Local charities are the recipients of donated items mentioned above
- The Green Committee meets every month, organizes fundraisers, beach clean ups and other events in the hotel on a regular basis to promote awareness amongst the colleagues in the hotel

Awards & Accolades

Fairmont Hotels & Resorts' Green Partnership Program continues to be recognized by a number of international organizations including the World Travel and Tourism Council (WTTC), World Tourism Organization (UNWTO), *Ad Age* and *Strategy* magazines.

Fairmont Singapore has received the following certifications/ratings:

- Fairmont Hotels & Resorts "Environmental Leadership Award" Seedling category, 2008

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Explore Fairmont's responsible tourism activities or request our *Green Partnership Guide* book at www.fairmont.com