

An aerial photograph of a tropical beach. The top half of the image shows clear, turquoise water with gentle waves washing onto a wide, sandy beach. The bottom half of the image shows a dense line of lush green trees and vegetation bordering the beach.

Fairmont
SOUTHAMPTON

Our commitment to
you and our planet

As we work to make a positive contribution to our community, our guests and our staff, we examine every aspect of our business.

Fairmont Hotels & Resorts has long been an environmental leader and innovator among the hospitality industry. And, as part of Accor, we are proud members of Planet 21 – promoting environmental sustainability in our hotels and communities.

Our groundbreaking efforts – from resort bee gardens and landfill waste diversion to our innovative ways to reduce in-room waste – have been lauded by National Geographic Traveler as “the most comprehensive environmental program in the North American hotel industry.”

Building on the guidelines of Agenda 21, the environmental action plan signed at the Rio Earth Summit in 1992, Planet 21 challenges all of us – from guests to hotel colleagues to property developers – to think innovatively about the ways our actions affect not just the environment, but the people and places we call home.

Fairmont is also committed to help end the exploitation of children around the world. Through our WATCH program, we've partnered with law enforcement agencies and community organizations to ensure that child abuse does not occur at our properties.



Taken together, small actions can make a big impact in every part of our business

We look for ways in which we can make our world just a little bit better, greener and friendlier. Here are some of our initiatives.



Employee Engagement and Training

- Accor specialty training for our staff focuses on respecting the values and ethical diversity of our company and guests.
- Our staff is trained on eco-friendly behavior and policies specific to their jobs.
- We have implemented measures to reduce paper used for printing.
- Our staff has been trained on health and well-being at work.
- Our employees are proud ambassadors of the Plant for the Planet program
- We launched the WATCH child protection program.

Helping our guests help us

Our initiatives provide guests empowering options. Here are some examples:

- We re-use bedding, by default, for stays longer than one night. Guests may request they be changed if they prefer.
- Our amenities such as soap, shower gel and shampoo are eco-friendly products.
- We offer sustainable trips or activities near the hotel.
- Our welcome gifts and products available in the hotel shop are also eco-friendly and/or recognized as being socially responsible.
- We offer alternatives to single-use plastic water bottles.

Working with our partners and community

- We have partnered with Current Vehicles to offer charging stations for electric cars.
- Food waste and vegetable scraps are collected and composted by a local farm.
- Unused safe-to-eat food products are donated to The Salvation Army's Food Program.
- We support local associations and charities with volunteer work and hotel fundraising activities.
- Products being phased out are donated for reuse or recycling.
- We sort and process hazardous waste via appropriate waste streams.



Focusing on food

Food is one area often overlooked in terms of sustainable choices. We are very proud of our culinary teams work.

- We have banned the use of threatened fish species.
- A food waste reduction program with low waste menus has been adopted.
- We re-use vegetable scraps in non-food preparation and vinegar production.
- We offer honey from our six beehives installed on the property – with plans for more.
- We offer a robust variety of vegetarian food options and catering.

Working toward more sustainable facilities

We understand that our building and facilities have an effect on our environment. Therefore it's important to do what we can to lessen the impact while still providing our guests with an exemplary travel experience.

- We use eco-certified cleaning products.
- We measure and analyze water and energy consumption on a monthly basis.
- We comply with standard flow rates for showers, taps and toilets and guarantee proper treatment of waste water.
- LEDs or energy-efficient light bulbs are in wide use across the property.
- Our extensive recycling program includes sorting and recycling tin, aluminum and glass. We also encourage guests to assist with this program.
- We have many bluebird boxes installed on the property, and there are a few acres of woodland left wild for migrating and local birds.
- The hotel's grey water is used to irrigate the golf course and surrounding foliage.
- We collect and use rain water – also for various property watering needs.





To learn more about Planet 21, WATCH and our other social responsibility initiatives, visit fairmont.com/planet21, or stop by the concierge or front desk. We are excited to continue our sustainability journey and hope that you'll share that journey with us.

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