

Reopening FAQ | Fairmont Hotel Vancouver

We are excited to welcome you to Fairmont Hotel Vancouver! Caring for you is our top priority and our focus remains on continuing to welcome each of you with the thoughtful service and unforgettable experiences for which our hotel is renowned. To learn more about the extensive measures we are taking to safeguard, protect and care for our valued guests and employees, visit ALLSafeAndWell.com. Please find the list of amenities open for your enjoyment*:

FOOD & BEVERAGE:

Notch8 Restaurant + Bar: Open daily serving a Grab & Go breakfast and lunch, and in restaurant dining for dinner **In-Room Dining:** Open daily from 6:00am – 9:00pm for breakfast, lunch and dinner.

Afternoon Tea: Afternoon Tea is serve Saturday & Sunday at noon and 2pm. <u>Learn more ></u> **Tea in the Window:** Afternoon Tea is serve Saturday & Sunday at noon and 2pm. <u>Learn more ></u>

FITNESS CENTER:

The Fitness Center is open 24 hours per day with a limited capacity of 10 people.

The swimming pool is open to registered hotel guests from 6am-11pm with a limited capacity of 10 people.

ABSOLUTE SPA:

Open daily from 10:00 am - 6:00pm.

OTHER SERVICES & AMENITIES:

- Laundry Service available upon request
- Extra towels and other amenities have been temporarily removed from guestrooms. Items may be requested through Housekeeping

TEMPORARILY CLOSED:

- Business Centre
- Valet Parking

We look forward to welcoming you while continuing to follow the provincial recommendations on travel. Please check back regularly for up-to-date information on our hotel and activities. *Please note: Hours of operation and service offerings may be subject to change.

FACE COVERINGS:

For the health and safety of all who visit, we require that all guests, visitors and employees wear face coverings in all indoor public spaces starting Monday, August 17. Masks may be removed to enjoy food and drinks in the restaurant.

GUESTS & THEIR VISITORS:

We understand the importance of sharing experiences with family and friends, however in order to comply with BC Provincial Health Orders and fire code regulations, please kindly note the following guest occupancy maximums, inclusive of registered guests; four (4) persons per room, and six (6) persons per suite. All non-registered persons are not permitted in guest rooms and suites after 10pm.

