



REOPENING FAQ | FAIRMONT JASPER PARK LODGE

We are so excited to share that Fairmont Jasper Park Lodge has reopened its doors as of **June 1, 2020!** We've missed you all and are thrilled to welcome our friends, family and community back into the hotel.

As always, caring for you is our top priority. To learn more about the extensive measures we are taking to safeguard, protect and care for our valued guests and employees, visit [ALLStayWell.com](https://www.allstaywell.com).

The following is a list of the amenities that will open, along with the hotel:

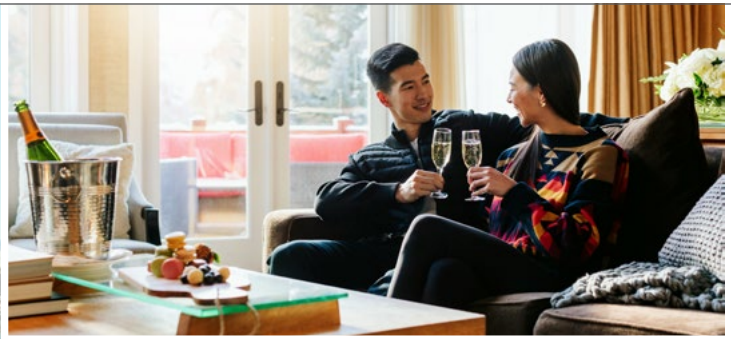
RESTAURANTS:

- **The Great Hall:** This new and exciting gastropub is open for breakfast, lunch and dinner. Dining will be in-restaurant (physically distanced). Open from 7:00 AM to 12:00 AM daily.
- **The Emerald Lounge:** The Emerald Lounge and its sunny patio are now open. Dining will be in-restaurant (physically distanced). Open from 11:00 AM to 12:00 AM daily.
- **Em To Go:** Grab and go sandwiches, coffee and smoothies. Open from 6:00 AM to 2:00 PM daily.
- **Orso Trattoria:** Dining will be in-restaurant (physically distanced). Sunday Brunch from 10:30 AM to 1:30 PM. Dinner from Tuesday - Sunday, 6:00 PM - 10:00 PM. Reservations are highly recommended.
- **In Room Dining:** Traditional In Room Dining is temporarily unavailable, however, In Room Dining delivery is available. Servers will deliver to your guest room door, but are unable to enter the room. Open from 6:00 AM to 11:00 PM daily.
- **Signature Cabin In Room Dining:** Let us set a table for you on your veranda Whether it be a 'cook your own' BBQ, or a private chef experience, you will never think of In Room Dining the same way again.
- **The First Cup and Seventh Tee:** Serving takeaway options on the golf course.
- **Fitzhugh's Fine Foods:** Offers beer, wine, grocery staples and custom picnic baskets. Open 7:00 AM to 12:00 AM daily.
- **OKA Sushi:** Is offering takeaway. Please call 780-852-1114 to order. Open Tuesday to Saturday, 3:00 PM to 9:00 PM.

POOL, FITNESS & ENTERTAINMENT:

- **Outdoor Heated Swimming Pool:** Open daily as of June 12, 9:00 AM to 8:00 PM
- Hot Tub: Remains closed until further notice
- Locker Rooms with Steam Room & Sauna: Remains closed until further notice
- Exercise Room: Remains closed until further notice
- Games Room: Remains closed until further notice
- Summer Activities: [Click here to view our Summer Destination Guide](#)

Please see reverse for additional information.



GOLF:

The Fairmont Jasper Park Lodge Golf Course looks forward to welcoming you back as of May 29, 2020. To learn more about the extensive measures we are taking to safeguard, protect and care for our valued guests and employees, visit our [2020 Golfer Safety Guidelines](#).

THE SPA:

The Spa is accepting reservations from June 25 onward.

THE BOATHOUSE:

The Boathouse is open from 11:00 AM to 6:00 PM daily. Hours of operation are weather-dependent.

Please note, the following services will remain temporarily closed until further notice:

- Salon
- Shuttle Service to Town
- Valet Parking Services (Self-Parking is Available)

We look forward to welcoming our backyard while continuing to follow the provincial recommendations on travel. Please visit Fairmont.com/Jasper regularly for up-to-date information on our hotel and activities.

Again, for further information on the extensive measures we are taking to deliver a safe experience for our valued guests and employees, visit ALLStayWell.com.

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Fairmont
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