Thank you for choosing Fairmont Chateau Lake Louise. We greatly look forward to welcoming you to our little piece of paradise!

As the Concierge, we are committed to assisting with making your stay with us as memorable as possible. Whether you are looking for a romantic getaway or an adventure-packed holiday, our backyard is filled with towering peaks, crystal blue lakes, rich green forests and mountain adventures.

Please note that schedules and prices are subject to change without notice. We encourage you to make reservations for the transportation bookings, dining reservations and social activities listed in this guide that you are interested in sooner rather than later to ensure availability. Please carefully review prices, cancellation policies and arrival times. Should you have any questions or require assistance with reservations, please do not hesitate to contact the Concierge at any time.

Warm Regards,

The Concierge Team at Fairmont Chateau Lake Louise

CONNECTING YOU TO THE BEST OF LAKE LOUISE

T +1 403 522 1601
F +1 403 522 1613
cll.concierge@fairmont.com
fairmont.com/lakelouise
# TABLE OF CONTENTS

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>CHATEAU DINING</td>
<td>4</td>
</tr>
<tr>
<td>GUEST BENEFITS</td>
<td>5</td>
</tr>
<tr>
<td>SOCIAL EVENTS</td>
<td>6</td>
</tr>
<tr>
<td>THE SPA</td>
<td>7</td>
</tr>
<tr>
<td>HEALTH CLUB</td>
<td>8</td>
</tr>
<tr>
<td>FAIRMONT FITNESS</td>
<td>9</td>
</tr>
<tr>
<td>CHILDREN’S ACTIVITIES</td>
<td>10</td>
</tr>
<tr>
<td>MOUNTAIN ADVENTURE</td>
<td>12</td>
</tr>
<tr>
<td>BABYSITTING</td>
<td>13</td>
</tr>
<tr>
<td>PET POLICY</td>
<td>14</td>
</tr>
<tr>
<td>HELICOPTER TOURS</td>
<td>15</td>
</tr>
<tr>
<td>BANFF ACTIVITIES</td>
<td>19</td>
</tr>
<tr>
<td>CANMORE ACTIVITIES</td>
<td>21</td>
</tr>
<tr>
<td>GOLDEN ACTIVITIES</td>
<td>23</td>
</tr>
<tr>
<td>SCENIC DRIVES</td>
<td>24</td>
</tr>
<tr>
<td>PHOTOGRAPHY</td>
<td>25</td>
</tr>
<tr>
<td>FAIRMONT GOLD</td>
<td>26</td>
</tr>
</tbody>
</table>
Enjoy cuisine that reflects a combination of our heritage and the latest culinary trends. Executive Chef Jean-François Fortin and his talented culinary team have put together a selection of menus at our various restaurants that are local, fresh and innovative.

Reservations are recommended for all restaurants. The Lakeview Lounge does not accept reservations. Seating is available on a first-come first-serve basis.

**DRESS CODE:** Resort casual

**FAIRVIEW BAR AND RESTAURANT**
Overlooking wondrous Lake Louise, Fairview Bar and Restaurant offers a reflection of the world beyond its windows. Bounty and botanicals from the surrounding Rocky Mountains inspire the seasonal menus, served in an elegant setting in the heart of Banff National Park.

**WALLISER STUBE**
Innovative European alpine cuisine is featured nightly at the intimate Walliser Stube restaurant and wine bar. Choose from a tempting variety of classic Swiss, German and Alpine dishes influenced by regional styles, or experience our authentic Swiss Fondue - a homage to our Swiss Mountain Guide heritage.

**ALPINE SOCIAL**
Celebrating the birthplace of mountaineering in the Canadian Rockies, Alpine Social's specialty is hearty, gourmet comfort food. Enjoy a tasteful selection of seasonal sharing plates. Be sure to ask about the selection of 20 Bourbons and 20 Canadian Whiskeys.

**CHATEAU DELI**
Open 24 hours a day, the Chateau Deli offers a variety of tasty hot meals, home-made soups, fresh salads, sandwiches, baked goods and desserts to sit and enjoy or takeout. Picnic lunches and boxed meals are available on request.

**LAKEVIEW LOUNGE**
One of the most iconic lobby lounges in the Canadian Rockies, the Lakeview Lounge offers a charming and elegant setting to sip on a sophisticated cocktail or an illustrious wine. Sit back, relax and admire the spectacular, world-class views of Lake Louise and Victoria Glacier. In addition to an extensive cocktail and wine selection, seasonally inspired lunch and dinner menus are available.

**POPPY BRASSERIE**
Delicious breakfast and dinners for the whole family is our specialty at the Poppy Brasserie. Indulge in our extensive breakfast buffet or choose from a wide variety of a la carte breakfast classics. Your days in Lake Louise will be off to a great start as you enjoy the morning light and beautiful views from the expansive windows of our casual family restaurant.

Reservations not required for breakfast

**AFTERNOON TEA AT THE CHATEAU**
Featuring an assortment of our signature Lot 35 teas accompanied by delectable pastries and traditional North American and European style finger sandwiches, Afternoon Tea at the Fairmont Chateau Lake Louise is a truly delightful way to spend the afternoon.

Reservations required 24 hours in advance. 24-hour cancellation policy.
Please enjoy these exclusive guests benefits during your stay.

DISCOVER LAKE LOUISE
At 4:30 PM daily guests can enjoy a private presentation by one of The Chateau’s knowledgeable ambassadors. Join us to discover the secrets of Lake Louise, including the unique history of the hotel and how to have the best experience possible while you are here. These informative presentations are held in the private Living Room, above the lobby.

RELAX IN THE LIVING ROOM
An exclusive guest-only area located above the lobby on the second floor, The Living Room is the perfect place to relax with a coffee, plan your day with The Living Room Concierge or play a game of chess with your family. Local area guidebooks can be borrowed for Concierge and are best read in the comfortable armchairs.

PRESS READER
Guests can enjoy complimentary access to thousands of premium publications from around the world, including magazines and newspapers. Entertain yourself from the comfort of your guest room or hotel lounge. The Press Reader app can be downloaded from the app store. Enjoy unlimited access while connected to Wifi at The Chateau.

BOARD GAMES
For the enjoyment of our guests, we are pleased to offer board games that can be collected from the front desk. These games can be taken to your guest rooms or used in The Living Room.

THE ARTIST
Take a piece of Lake Louise home with you! Put paint brush to canvas and create your very own artistic masterpiece. Unleash your creative spirit atop a mountain, by the lakeshore, in your guest room, or wherever else you feel inspired.

PRICE: $10 per person for a blank canvas and paint. Available for purchase at the Concierge in the main lobby.
After a day of exploring our backyard, sit back and relax during these social events.

**EVENING CAMPFIRE**
Join us outside before or after dinner to roast a marshmallow or two under the stars. Parents must accompany children. This activity is for hotel guests only.

PRICE: Complimentary  
Reservations not required

**GAS CAMPFIRE**
Relax, socialize and embrace the beauty of Lake Louise by our gas fire pit on the Lakeview Terrace. Operates daily.

PRICE: Complimentary  
DURATION: 3 hours

**MOVIE NIGHT**
Join us for the movie feature of the night. Please see the Concierge for schedule. Parents must accompany children to the daily screenings.

PRICE: Complimentary, includes popcorn.  
Reservations not required
BRING IN YOUR BODY AND WE'LL GIVE YOU BACK YOUR MIND
Operated by Fairmont Spa

Welcome to our tranquil oasis at Fairmont Chateau Lake Louise. Allow our team of spa therapists to take you on a journey of blissful indulgence with premium quality ingredients. Backed by expert knowledge, outstanding technique and gentle character, our team of professionals specialize in more than 20 treatments and services. From a relaxing foot massage, to a luxurious body scrub and facial, treatments are designed to soothe and revitalize and the mind and body. Plan your visit after a day of mountain adventure and emerge feeling refreshed and ready to embrace whole body wellness.

The Spa is located on the lower level, below the main lobby and adjacent to Alpine Social. It is accessible by the stairs in the main lobby and by the elevators.

MASSAGE EXPERIENCES
We offer a range of relaxation and therapeutic massages, customized with essentials oils.

FACIAL EXPERIENCES
Whether it be deep cleansing or results driven, we can accommodate your skin’s needs.

BODY SERVICES
Focusing on your body’s needs to rehydrate, rejuvenate or refresh, our various scrubs, wraps, and baths will alleviate your stress.

SALON SERVICES
Our hair and nail salon will provide you with those finishing touches for a special evening or event.

For more information about The Spa visit fairmont.com/lake-louise/spa, dial +1 403 522 1545 or e-mail cll.thespa@fairmont.com. Reservations are recommended.
Operated by Fairmont Chateau Lake Louise

The Health Club is open seven days a week and is located on the first floor of the resort. The Barott elevators by the Roots store will take you there.

Please note: Health Club facilities are available to hotel guests only. Children 12 and under must be accompanied by an adult.

HOURS OF OPERATION
Health Club: Open 24 hours a day | Aquatic Pool: 6:00 AM - 11:00 PM
Adult only hours: 10:00 PM - 11:00 PM daily | Change Rooms: Open 24 hours a day

HEALTH CLUB FACILITIES
• Whirlpool
• Newly renovated steam room
• Hot/cold shower
• Change rooms for men and women
• Fitness Centre with:
  - Elliptical trainers
  - Free weights
  - Stationary bikes
  - Treadmills
  - Weight machines
  - Universal cable machine
  - Stretching room with yoga mats, foam rollers and balance balls

Fairmont Fitness classes are available. Please contact the Concierge for more details.
FAIRMONT FITNESS

REJUVENATE THE MIND, BODY AND SOUL
We offer an array of complimentary fitness/wellness classes that are designed to help guests maintain their wellness goals and routines while they are traveling. Classes take place in our newly renovated wellness rooms and are led by our professional instructors. All yoga and meditation sessions are suitable for all experience levels.

Reservations are essential for all classes. Please contact the Concierge to register. Participants must be at least 13 years old.

GUIDED MEDITATION
Guided meditation session for relaxation and focus.

YOGA FLOW
Energetic yoga practice to promote mental physical and spiritual health.

SLOW FLOW
A rejuvenating class designed to connect movement to breath. Come ready to explore the depth of yoga postures with creative sequencing.

RELAX & RESTORE
Move deeper into your range of motion with this restorative deep stretch-inspired class to loosen up the body pre or post outdoor activities.

YIN & YANG YOGA
Flow your way through challenging movement (yang), then find restoration with longer holds to release any tension (yin). The perfect combination for those looking for a physical and mental release.

BOX FIT
Improve your cardio fitness and let off some steam with our boxing class. Simple partner combinations and drills, as well as body weight exercises will be performed at your own pace. Suitable for all fitness levels and no previous experience required.

HIIT
High intensity interval training uses short bursts of exercise with recovery periods, challenging cardiovascular fitness and muscular endurance. Get your heart rate up and burn lots of energy with this fast-paced class.

BODY BOOTCAMP
A high intensity full body workout incorporating different movements and timings to keep that heart rate pumping the whole time.

CARDIO & CORE FIT
Raise the heart rate and keep it elevated with a fast-paced cardio workout for the first half of the hour, then get a good burn going while we build and tone core strength.

STRETCH & ROLL CLASS
Wind down after a day of adventuring with simple stretches and the use of a foam roller to help recover fatigued muscles.

COMPOUND FITNESS
In this one-hour class we use simple, compound weighted exercises to build strength and tone muscles. Low impact, concentrated exercises make this class suitable for any fitness ability or strength level.
LAKE LOUISE IS A KID’S PARADISE
Our Kid’s Camp department is committed to providing fun experiences for guests of all ages in one of the most unique environments in the world. We have designed specific weekend programming that is active, enjoyable and educational. Our goal is to create long-lasting memories for every member of your family by providing exclusive events specific to the Fairmont Chateau Lake Louise.

PHOTO SCAVENGER HUNT
Children will have the opportunity to explore every nook and cranny of the hotel. Discover clues that have been left along the way!

DURATION: 2 hours
AGES: 5-13 years
PRICE: Complimentary
CANCELLATION POLICY: 2 hours

NATURE EXPLORERS
Children will embark on a unique adventure and explore all the area has to offer.

DURATION: 2 hours
AGE: 6-13 years
PRICE: Complimentary
CANCELLATION POLICY: 2 hours

INTO THE WILD
Children will create their own stuffed wild animal and an outfit for it to wear.

DURATION: 1 hour
AGES: 5–13 years
PRICE: $35 per child
CANCELLATION POLICY: 2 hours

GAME ZONE
Children can play their favourite video games on our gaming system. Sign up is required.

PRICE: Complimentary
AGES: 5-13
DURATION: 1 hour
CANCELLATION: 2 hours

PAJAMA PARTY
Children are encouraged to wear their pajamas to the Slumber Party. All children are to meet at the Playroom where they will spend the night playing games and having fun! Nothing completes a slumber party like a movie.

DURATION: 2 hours
AGES: 5-13 years
PRICE: $15 per child
CANCELLATION POLICY: 2 hours

CAMPFIRE & GAMES
Children will head outside to enjoy a marshmallow alongside the campfire while singing songs and telling stories! Afterwards they will play their favorite games inside.

DURATION: 2 hours
AGES: 6–13 years
PRICE: $15 per child
CANCELLATION POLICY: 2 hours

EVENING CAMPOUT
There’s no better place to experience a campout than in the Canadian Rockies! Children will roast hotdogs and marshmallows over a campfire and play outdoor games.

DURATION: 2 hours
AGES: 6-13 years
PRICE: $15 per child
CANCELLATION POLICY: 2 hours

TODDLER ROOM
Open daily for you and your baby (0-5 years) to enjoy a fun time in a safe environment. Parental supervision is required, no sign up necessary. Complimentary.
...CHILDREN’S ACTIVITIES CONTINUED

MASTER CHEF: BEAVER TAILS
Children will bake individual Beaver Tails, a traditional Canadian dessert similar to a dessert pizza, while watching a movie of their choosing. Allergy information: may contain traces of nuts due to plant packaging.

PRICE: $30 per child
AGES: 6-13
DURATION: 2 hours
CANCELLATION: 2 hours

CAMPFIRE & APPLE ROAST
Children will head outside to enjoy a campfire and roast an apple over the fire then add some brown sugar and cinnamon to have a wonderful treat!

PRICE: $15 per child
AGES: 6-13
DURATION: 2 hours
CANCELLATION: 2 hours

ART IN THE MOUNTAINS
Children will use a variety of art supplies to create their very own Lake Louise t-shirt!

PRICE: Complimentary
AGES: 6-13
DURATION: 2 hours
CANCELLATION: 2 hours

COOKIE DECORATING
Children will bake delicious chocolate chip cookies and afterwards decorate them with a variety of toppings. Allergy information: may contain traces of nuts due to plant packaging.

PRICE: $30 per child
AGES: 6-13
DURATION: 2 hours
CANCELLATION: 2 hours

INDOOR MOVIE CAMPOUT
Children will join us inside to play a game or two before settling in and watching a movie of the children’s choice!

PRICE: Complimentary
AGES: 5-13
DURATION: 2 hours
CANCELLATION: 2 hours

CRAFT TIME
Children will create a variety of guided crafts as well as having a chance to let their creativity run wild and craft their own memento.

PRICE: Complimentary
AGES: 5-13
DURATION: 1 hour
CANCELLATION: 2 hours

SUPERVISED KID’S ACTIVITY TIME
Children will play a variety of fun and exciting games with our Kid’s Camp team members and other children. Children under 5 are welcome to attend accompanied by a parent. *Sign up is required.

PRICE: Complimentary
AGES: 5-13 years
DURATION: 1 hour
CANCELLATION: 2 hours

SCIENTISTS IN THE MOUNTAINS
Children will venture outside to create a variety of awesome science experiments!

PRICE: $15 per child
AGES: 6-13
DURATION: 2 hours
CANCELLATION: 2 hours
FALL MOUNTAIN ADVENTURE PROGRAM

WELCOME TO OUR ALPINE PARADISE OF ADVENTURE & EXPLORATION
Mountain Adventure Program operated by Fairmont Chateau Lake Louise

Fairmont Chateau Lake Louise has a long and proud guiding tradition. Join one of our accredited naturalists for a hike of your choosing. The first guest to reserve decides where the hike goes. Choose from a classic walk or a short stroll to a lookout point or drive out to hike one of the more remote trails in the park.

WHAT TO WEAR
Don’t let a lack of special gear keep you from one of our most rewarding experiences. The trick to being comfortable outdoors is to dress in layers. A sweater, ski pants, wind/water proof ski jacket, sunglasses, sunscreen and hat are recommended. Please ensure your footwear is a flat-soled hiking or winter boot. Finally, don’t forget to bring a bottle of water and your camera, of course. Technical equipment such as boots, hiking poles and backpacks are provided if needed.

HALF DAY GUIDED HIKES

JOHNSTON CANYON
Our day begins with a 30-minute drive to the trail head located on the scenic Bow Valley Parkway. We journey up the canyon on numerous suspended catwalks to reach the Lower Falls. We trek onward and upward with numerous photo opportunities until we arrive at the grotto of spectacular Upper Falls.

DISTANCE: 5.4km or 3.4mi | 135m or 440ft
DURATION: 4 hours
PRICE: Adults $49 | Children (ages 8-12) complimentary
CANCELLATION POLICY: 2 hours

CASTLE LOOKOUT
This short, steep trail up through the pine forest on the slopes of Castle Mountain leads to an old fire tower lookout with exceptional views of the Bow Valley area.

DISTANCE: 7.6km or 4.8mi | 550m or 1800ft
DURATION: 5 hours
PRICE: Adults $49 | Children (ages 8-12) complimentary
CANCELLATION POLICY: 2 hours

LAKE AGNES TEAHOUSE
This is one of the most popular hikes in Banff National Park and for good reason. On the way up, pass Mirror Lake tucked under the sheer cliffs of the Big Beehive.

PRICE: Adults $49 | Children (ages 8-12) $25
DURATION: 4 hours
DISTANCE: 7 km/4.4 mi | 385 m/1,260 ft
CANCELLATION: 2 hours
FALL NATURE WALKS

THE LAKESHORE STROLL
Stroll into the picture perfect image of Lake Louise. Quiz your guide on “Why is the lake that colour?” “Where are the bears?” and “How old is the hotel?” Once at the end of the lake we may spot rock climbers, ground squirrels, marmots or even spot a mountain goat high on the sheer cliffs of Mount Fairview. This walk is suitable for all abilities.

DISTANCE: 4km or 2.4mi | No elevation
DURATION: 2 hours
PRICE: Complimentary | 8 years and up
CANCELLATION POLICY: 2 hours

FAIRVIEW LOOKOUT
Steep and rewarding, this quick hike is a great introduction to the hiking culture in Lake Louise. Hike up with your guide to Fairview Lookout, a great platform overlooking Lake Louise and the surrounding Bow Valley mountain range.

DISTANCE: 2.3km or 1.4mi | 106m or 350ft
DURATION: 2 hours
PRICE: Complimentary | 8 years and up
CANCELLATION POLICY: 2 hours
BABYSITTING

BABYSITTING SERVICES
Operated by Fairmont Chateau Lake Louise

Want to slip out for a hike, spa treatment or romantic meal with your significant other? Fairmont Chateau Lake Louise is pleased to offer babysitting services so you can enjoy some time to yourself. To confirm a babysitter’s availability, we require a minimum of 24 hours notice. Upon receiving a last minute request, we will attempt to locate a babysitter to meet your needs.

IMPORTANT INFORMATION

- The babysitter must be paid in cash or by room charge following the completion of babysitting
- Babysitting will take place in the guest room unless otherwise specified
- A 24-hour cancellation policy applies; a cancellation will result in a flat rate charge of $40 being applied to your guest room.
- Changes can be made to your babysitting request, however these changes cannot be guaranteed within the 24-hour period prior to the assigned time
- All changes to the requested times must first be approved by the babysitter, otherwise the times will remain the same
- Our Royal Service agents will confirm the time and date of your babysitting request with you prior to your arrival

PRICE: 1-2 children $26/hour | 3 children $28 per hour | 4 children $30/hour

*Please note only one child may be under the age of one years old. A second sitter is required if there are two children under the age one years old.

CANCELLATION POLICY: 24 hours
PET POLICY

Fairmont Chateau Lake Louise is a pet friendly hotel, however pets are not permitted in the Mount Temple wing. A charge of $50 per room, per night plus taxes applies for pets and will be added to your guestroom folio. For stays of eight nights or longer, the charge will not exceed $350. In the event that extra servicing to the room is required upon checkout, an additional charge of $125 may apply.

Due to health regulations pets are not allowed in hotel restaurants. This includes patios, the Health Club pool deck and the Fairmont Gold Lounge.

A $75 holding fee will be applied to your guest room folio should your dog be unaccompanied in your room.

Please note that local bylaws require that dogs must be leashed throughout the village of Lake Louise. Please be mindful of the resident wildlife (including bears, deer and coyotes).

Additional supplies such as baggies, dog beds, etc., are available through Royal Service by dialing ‘0.’

PET SITTING

Operated by Royal Service

Please note that pets are not allowed to remain in your hotel room without supervision. In order to confirm a pet sitter’s availability, we require a minimum of 24 hours notice to guarantee availability. Upon receiving a last minute request, we will attempt to locate a pet sitter to meet your request.

IMPORTANT INFORMATION

- The pet sitter must be paid in cash or by room charge following the completion of pet sitting
- Pet sitting will be completed in the guest room unless otherwise specified
- A 24-hour cancellation policy applies; a last minute cancellation will result in a flat rate charge of $40 being applied to your guest room
- Changes can be made to your pet sitting request, however these changes cannot be guaranteed within the 24-hour period prior to the assigned time
- All changes to the requested times must first be approved by the pet sitter – otherwise, the times will remain the same
- Our Royal Service Agents will confirm the time and date of your pet sitting request with you prior to your arrival

PRICE: 1 or 2 pets $20/hour
CANCELLATION POLICY: 24 hours

*Combined sitting services are available for pets to be sat with the children. A rate of $30/hour for two children and up to two pets, $32/hour for three children and up to two pets and $34/hour for four children and up to two pets. A maximum of four children and two pets per sitter is in place for safety reasons.
ALPINE HELICOPTER TOURS
(1 hour and 15 minutes from The Chateau)

Alpine Helicopters provides helicopter sightseeing tours and heli-hiking adventures in the Canadian Rocky Mountains from its tour facility located at the Canmore Municipal Heliport (22km east of Banff and 1-hour east of Lake Louise). Looking for a unique flight over Canmore or Banff and its surrounding peaks? Have a certain vista you would like to view from above? We can make it happen with custom charters offering heli-adventures.

Hiking/walking and flight packages are available in conjunction with White Mountain Adventures. Please contact the Concierge for further details.

THREE SISTERS PEAK TOUR
This will be the most action packed 12 minutes of your life. Your adventure will take you past the Three Sisters peaks as you spectacularly escape to the Spray Valley. You will see the magnificent Goat Range where you will observe the radiant aqua blue/green colors of the Spray Lakes. Your return flight will provide views of the Bow River as it meanders back towards the Town of Canmore.

PRICE: $150 per person
DURATION: 12 minutes
CANCELLATION POLICY: 3 hours

ROYAL CANADIAN TOUR
The Royal Canadian is an extension of the Three Sisters Peaks Tour. Your journey will take you to new heights through the Goat Range Pass and along the Sundance Range of Banff National Park where you will see mountain peaks, alpine meadows and pristine lakes. An extraordinary adventure not to be missed!

PRICE: $275 per person
DURATION: 25 minutes
CANCELLATION POLICY: 3 hours
...ALPINE HELICOPTER TOURS CONTINUED

MARVEL PASS PRIVATE CHARTER
Located on the south west border of Banff National Park, Marvel Pass has long been a favorite spot for that special private moment. This tour is treated as a private charter and therefore your privacy is guaranteed. Flying south from Canmore you will pass the Three Sisters, the Spray Reservoir and the high ridges to Marvel Lake and the famous Mount Assiniboine, also known as the “Matterhorn of the Rockies”. The pilot takes you in for a close-up look at the hanging glaciers before heading south to Marvel Pass. You are dropped off at 7,200ft, close to Cabin Lake, surrounded by larch trees, small lakes and towering peaks. This spectacular location offers breathtaking vistas, which are perfect for marriage proposals. You can spend up to a quarter of an hour at this magnificent location before re-boarding for the 15-minute return flight to our Canmore base. Reservations are highly recommended for this excursion.

PRICE: $1099 per couple | $330 per additional guest (maximum 4 passengers per flight)
DURATION: 45 minutes (30 minute flight, 15 minute stop)
CANCELLATION POLICY: 3 hours

MT. ASSINIBOINE GLACIER TOUR
This sensational flight incorporates all the sights of the previous tours as well as transporting you to the “Matterhorn of the Canadian Rockies” which rises majestically to 3,611m (11,870ft) along the Great Divide. The surrounding glaciers and icefalls will astound you and capture your imagination where you will get up close and personal with the Gloria Glacier as it tumbles off of Mount Assiniboine. This is an experience you will not forget!

PRICE: $330 per person
DURATION: 30 minutes
CANCELLATION POLICY: 3 hours
HELICOPTER TOURS

ROCKIES HELI CANADA
(1.5 hours from The Chateau)

Jaw dropping vistas, knowledgeable guides and excitement all rolled into one. Choose between three different tours ranging from 20 minutes to 55 minutes. On these incredible tours you will witness awe-inspiring glaciers, ice fields, (frozen) lakes, waterfalls and more spectacular scenery. Enjoy the scenic drive or be picked up from The Chateau for $100 per person with 48 hours notice. Please note that a one hour exploration hike/snowshoe (dependent on weather conditions) can be added to hike for $79 per person. Heli-Fishing also available and please ask Concierge for details, pricing, and availability.

6 GLACIERS TOUR
Get ready for the most awe-inspiring 20 minutes of your life! Deep in the heart of the Canadian Rockies, you’ll lift off to an incredible view of Abraham Lake and soar at a cool 100mph, 9000 ft (2900m) over Cline Pass. This helicopter tour is chock full of natural beauty, glaciers and waterfalls, including many amazing sights you have to see from above!

PRICE: $199 per person | Add a one hour exploration hike for an additional $79 per person. Sparkling wine and a picnic also offered for additional $19 and $20 respectively
DURATION: 20 minutes
CANCELLATION: 48 hours

EPIC SUMMIT & ICEFIELD TOUR
This popular tour is an action packed 30 minute adventure that takes you over the beautiful Wilson Icefield and its many crevasses. You will launch from our exclusive Icefields base and fly over the spectacular Wilson Icefield, then you will fly over an impressive 10,000 ft pass (3200m). You will also fly by the Cline, Lion and Lioness glaciers for remarkable views of this natural wonder. Finally you will view a spectacular 900 ft waterfall flowing from two aqua lakes.

PRICE: $379 per person | Add a one hour exploration hike for an additional $79 per person. Sparkling wine and a picnic also offered for additional $19 and $20 respectively.
DURATION: 30 minutes

Photo Credit: Rockies Heli Tours
THE COMPLETE COLUMBIAN ICEFIELD TOUR
Our most extensive helicopter tour includes the best of the Rockies and takes you to incredible heights, over aqua green lakes, massive glaciers and spectacular waterfalls. You will launch from our Icefields base and soar over the massive field of ancient ice that covers 125m (325 sq.km) with solid waterfalls. This tour will have you soaring at an impressive altitude of 12,500 ft (4000m) and you will never forget the raw, untouched beauty you were able to discover through our unique heli tour.

PRICE: $679 per person
DURATION: 55 minutes
CANCELLATION: 48 hours

LOVE IN THE ROCKIES PRIVATE FLIGHT
Only the truly romantic need apply! Enjoy this private flight tour, plus a 1-hour wilderness stop with your special someone in the middle of the backcountry! Share a demi-bottle of sparkling wine, some decadent dessert and a stroll to a waterfall, before flying back to the Icefields Adventure base to collect your souvenir photo.

PRICE: $799 for 20 minute flight for two passengers plus 1 hour mountain-top stop | $399 for each extra guest | $1699 for 42 minute flight for two passengers plus 1 hour stop. $599 for each extra guest
DURATION: 80 minutes for 20 minute flight plus stop | 102 minutes for 42 minute flight plus stop
CANCELLATION: 48 hours
CAVE & BASIN NATIONAL HISTORIC SITE
Operated by Parks Canada

The Cave and Basin National Historic Site of Canada commemorates the birthplace of Canada’s National Park System, dating back to 1885. The growth and development of Canada’s national parks are celebrated in interactive displays and exhibits. Naturally occurring, warm mineral springs can be found inside the cave, and outside in an emerald coloured basin.

PRICE: $3.90 | Children ages 6-17 are free
HOURS OF OPERATION: October 15 - December 31, 2018, 11:00 AM - 5:00 PM (Wednesday - Sunday) | January 1 - May 14 (Wednesday - Sunday) 11:00 AM - 5:00 PM

THE WHYTE MUSEUM OF THE ROCKIES
Operated by The Peter and Catharine Whyte Foundation

The Whyte Museum of the Canadian Rockies located at 111 Bear Street in Banff introduces visitors to the history and culture of this unique mountain area. The museum offers a glimpse of the “spirit of the wilderness” through displays and programs. Its galleries feature the largest collection of Canadian Rockies art and historical artifacts.

PRICE: Adults $10 | Children under 12 are free
HOURS OF OPERATION: Daily 10:00 AM to 5:00 PM

BOWLING AT HIGH ROLLERS BANFF
Operated by High Rollers Banff

Pints, pints and pizza. These are all good things, so they have been put together in a big old beer hall. High Rollers has six bowling lanes and two bocce courts. They have bowling and rolling covered. The New York-style pizza slices the size of your head and there are 50 craft beers on tap. Hang up your skis, skates, hiking books and snowshoes and go make a few new friends. Let the good times roll.

Their lanes can accommodate up to eight bowlers. All prices are per hour.

PRICE:
Monday $10/hour/person
Tuesday, Wednesday, Thursday $45/hour/lanes
Friday $49/hour
Saturday $58/hour/lanes
Sunday $45/hour
Shoe rentals $6 per person

HOURS OF OPERATION: Monday - Thursday 4:00 PM - 2:00 AM | Friday - Sunday 12:00 PM - 2:00 AM

*Suggested times; 1 hour - 4 people | 1.5 hours 4-6 people | 2 hours for up to 8 people
BANFF UPPER HOT SPRINGS
Operated by Canadian Rockies Hot Springs

Put the Banff Upper Hot Springs at the top of your list of things to do in Banff. Soak in the steamy hot mineral water where travelers have come to ‘take the waters’ for over a hundred years. Banff National Park’s only hot springs pool welcomes you for an authentic heritage experience that is a favourite among visitors.

The top five minerals found in the Banff Upper Hot Springs are:
• Sulphate – 572mg/l
• Calcium – 205mg/l
• Bicarbonate – 134mg/l
• Magnesium – 42mg/l
• Sodium – 6.6mg/l

HOURS OF OPERATION: Daily 9:00 AM to 11:00 PM until October 14, 2019 | October 15 - October 27 Closed | October 28 - May 14, 2020, Sunday - Thursday, 10:00 AM - 10:00 PM, Friday and Saturday, 10:00 AM - 11:00 PM

PRICE: Adult $8.30 | Youth (3–17 years) $6.30 | Child (3 and under) Free
CANCELLATION: Once purchase of entrance is made no refunds are offered.

RENTALS AVAILABLE: Swimsuit $1.90 | Towel $1.90 | Locker $1

BANFF SULPHUR MOUNTAIN SIGHTSEEING GONDOLA
Operated by Explore Rockies

Banff Gondola is located just five minutes from the Town of Banff, on the shoulder of Sulphur Mountain and in the heart of the Canadian Rockies. The 360 degree views from the upper gondola terminal, view-decks and Summit Ridge interpretive boardwalk, is the very best vantage point in the west. The Banff Gondola is wheelchair accessible and pet friendly.

PRICE: Adults $64 | Children (6-15 years) $32
AGE: Children five and under are free

DEPARTURE: October 14 - December 18, Mondays and Tuesdays
10:00 AM - 4:30 PM, Wednesdays through Sundays 10:00 AM - 8:30 PM

*Last ride up is 30 minutes prior to close Non-refundable tickets are available at the Concierge Desk. Bookings made 48 hours in advance will receive 10% off.
ACTIVITIES IN CANMORE

**CANMORE CAVE ADVENTURE**
Operated by Canmore Cave Tours

The adventure begins with a 20-30-minute hike up a mountain trail to the cave entrance. Knowledgeable guides take you on a natural history tour of this exciting underground world - etched and sculptured over hundreds of thousands of years, through twisting passages and chambers of stalactites and stalagmites, animal bones and fossils.

**EXPLORER TOUR**
The adventure begins with a 20-30 minute hike up a mountain trail to the cave entrance. Your guide will introduce you to the amazing world of caves and you will spend approximately two hours underground, crawling past prehistoric bones, investigating our ancient cave formations and even squeezing into places like the warm-up and challenge squeezes (if you so choose of course!). This is a great option for families with younger members, large groups, team building or those who don’t have quite enough time for the adventure tour.

PRICE: Adults $130 | Children (10-15 years) $115
DURATION: 4.5 hours (2 hours underground)
AGE: Minimum 10 years or older
DEPARTURE: 9:30 AM, 11:00 AM, 12:30 PM
CANCELLATION POLICY: 48 hours

**ADVENTURE TOUR**
The Adventure Tour is a flagship tour and has been recognized as a Canadian Signature Experience. As the longest tour offered in Rat’s Nest Cave, the Adventure Tour is the complete package. Cavers will rappel 18 m (that’s six stories!) into the cave. You will have the opportunity to push your limits in the warm-up squeeze, challenge squeeze and the Laundry Chute – a section of the cave that adds a little extra challenge but a whole lot of extra fun. Visit the impressive Grand Gallery – the largest known room in the cave, then surround yourself with ancient cave formations in the grotto. You will spend approximately four hours underground on the Adventure Tour. We promise it will be an unforgettable four hours!

PRICE: Adults $165 | Youth (12-15) $145
DURATION: 6 hours (4 hours underground)
AGE: Minimum 12 Years or older
DEPARTURE: 8:45 AM, 10:15 AM, 11:45 AM
ACTIVITIES IN GOLDEN

ATV TOURS
Operated By Canadian Off Road Adventure, 1-hour from Fairmont Chateau Lake Louise

Stunning mountain vistas, beautiful local flora and fauna come together to blow your mind. Single track trails are available for advanced riders. Leave your stress at home and come play in the dirt! Experience the natural beauty of the town of Golden, taking in forest views while riding around on your very own all terrain vehicle. Drivers must be at least 16 years old with a valid drivers license. Passengers must be at least 4 ft tall and able to fit into XS DOT helmets.

THE ULTIMATE RIDE
The perfect trip for any outdoor enthusiast. This excursion will take you out to beautiful Susan Lake for lunch before heading up to a lookout for 360 degree views of the Rocky and Columbia mountain ranges. The Ultimate Ride trip includes a lunch of deli meats, cheese, locally baked breads and fresh fruit for dessert.
PRICE: $275 per driver | $119 per adult passenger | $69 per child passenger (under 15) | Ride with the Guide $99
DURATION: 5 hours

HALF DAY TOUR
DURATION: 3 hours
DEPARTURE: 10:00 AM | 1:00 PM | 4:00 PM
PRICE: $199 per driver | $99 per adult passenger | $49 per child passenger (under 15) | Ride with the Guide $99

NATURE RIDE
Experience the natural beauty of Golden and learn what ATVing is all about. You will see both forest views and sub-alpine bowls with the possibility of witnessing Canada’s wildlife.
DURATION: 2 hours
DEPARTURE: 10:00 AM | 1:00 PM | 4:00 PM
PRICE: $159 per driver | $79 per adult passenger | $39 per child passenger (under 15) | Ride with the Guide $99

All Ages welcome. There is a weight restriction of 500 lbs per ATV. Drivers must be at least 16 years of age with a valid driver’s license.
WILDLIFE CENTRE: WOLVES
Operated by Northern Lights Wolf Centre

Located near the town of Golden in British Columbia, the centre was opened in 1998 to raise public awareness about the wolf species and animal conservation in the wild. A pack of six orphan wolves live in a 1.25 acre habitat. A visit to the Northern Lights Wolf Centre will award you the opportunity to admire these marvelous creatures from a safe proximity. The centre is located a 1-hour drive west of Lake Louise via the Trans Canada Highway 1. The grey wolves are exercised regularly off-leash, so they are happy and healthy. Interpretive talks take place at the center every half hour. A visit to the Wolf Centre does not require a reservation. It is during the exercise hikes that, through Blackwolf Photography, people are offered the unique opportunity to photograph wolves in their natural environment. Nestled between the Rockies and the Purcells, we are blessed with plenty of wilderness and the scenery is fabulous! A photo session with the wolves requires a reservation.

WOLF CENTRE ACCESS & INTERPRETIVE TALK
If you’ve ever wondered why wolves howl or if it’s true that they howl at the full moon... or if you’ve ever been accused of “wolfing down” your food, come visit us and take a step closer to understanding a little more about wolves. You may even have a chance to howl with the wolves, watch them move like a ghost through the trees, see the wolves play while you and your family and learn many fascinating facts about wolves and the role they play in the environment.

PRICE: Adult (17+) $12 | Youth (12–16) $9 | Senior (65+) $9 | Children (4–11) $6 Infants under 3 are free
DURATION: 25 minutes
OPERATING HOURS: 12:00 PM – 5:00 PM

BLACKWOLF PHOTOGRAPHY SESSION
Enjoy a hike with us and a few members of our wolf pack. We will explore the wilderness of the Rocky Mountains, just outside the borders of Yoho and Banff National Parks. There are many opportunities to get up-close and personal with our wolves. The Rocky Mountains, mountain forests, meandering rivers, wetlands and snow-capped peaks make for a wildlife photographer’s dream. It is important to note that we are on ‘wolf terms’. Time schedules and length of hikes may vary.

PRICE:
• GROUP SESSION: 1-2 people $380 | $138 for each additional person, with a maximum of 6
• PRIVATE SESSION: 1-2 people $1050
• For a group of up to six people, call for details
OPERATING HOURS: Arranged at time of reservation
DURATION: Various times available. Arrangements to be made in advance
CANCELLATION POLICY: 50% deposit taken at time of booking, 48-hour cancellation policy
AGE: Must be at least 16 years of age and have sufficient ability to walk in the wilderness. Minors must be present with a legal guardian.
Always take the scenic route...

THE BOW VALLEY PARKWAY – HIGHWAY 1A
This is a scenic drive between Lake Louise and Banff on Highway 1A. The Bow Valley Parkway features many points of interest. Highlights include the geological marvel known as Johnston Canyon, the memorial in honor of Ukrainian internees and the scenery of popular forests, peaceful meadows and the Bow River. It will add an additional half hour onto your journey from Lake Louise to Banff but it is a much more beautiful drive than the main highway. If possible, we recommend driving this road early in the morning or at dusk, as you will be more likely to see the wildlife.

THE ICEFIELDS PARKWAY - HIGHWAY 93 NORTH
One of the most scenic drives in the world, the Icefields Parkway is absolutely stunning. It has been voted the Third Most Scenic Highway in the world by National Geographic. It winds beside serene lakes and rushing rivers overlooking snow-capped mountain peaks and majestic glaciers. Points of interest include the Columbia Icefield, which is the largest mass of ice in the Rocky Mountains, Bow Lake, from which you can choose to hike and further towards Jasper there are the Athabasca Falls. Along the way keep an eye out for wildlife including elk, mountain goats and mountain sheep.

HIGHWAY 1 WEST & YOHO NATIONAL PARK
In the beautiful province of British Columbia just west of us lies the rugged and untouched beauty of Yoho National Park. Accessible by Highway 1 West, Yoho is home to the rich green coloured Emerald Lake and the natural rock formations of the Natural Bridge. Accessible by Highway 1 West, Yoho is home to the rich-green coloured Emerald Lake, the natural rock formations of the Natural Bridge and the incredible power of Takkakaw and Wapta Falls. This is a great option for a half-day outing.

HIGHWAY 93 SOUTH AND KOOTENAY NATIONAL PARK
A popular wildlife corridor, Highway 93 South leads you to the uniquely Kootenay National Park. One of the worst fires in the Rockie’s history ravaged through this area in 2003 but there’s proof that beauty can come from ashes, as the scenery is now a photographer’s paradise. Charred wood juxtaposes vibrant green vegetation and glorious blue waters. Points of interest include Stanley Glacier, Marble Canyon and further south the town of Radium’s famous hot springs. Its hot mineral water is odourless and clear, perfect for a relaxing soak. Kids will enjoy swimming and diving in the cooler swimming pool (27 °C). Visit south-eastern British Columbia’s largest day spa in Radium. See if you can spot one of the bighorn sheep that make this canyon home.

Maps can be found at the Concierge desk and we will be happy to review the highlights with you prior to taking these drives.
BANFF PHOTOGRAPHY LESSONS & WORKSHOPS
Join one of our professional photographers for a camera seminar or private lesson. Classes available include: How to shoot landscapes, photo composition, how to shoot HDR photography, basic digital photography and how to use all those manual settings on your camera! Custom programs are also available for private lessons and groups of all sizes. Located inside Fairmont Chateau Lake Louise. Contact Banff Photography (located in the retail concourse) at ext. 1222 for details.

Located inside the Fairmont Chateau Lake Louise.

PRIVATE LESSON
A private lesson with a professional photographer on site, customized for each client depending on their skill level. Guests must provide their own equipment. Reservations are required in advance. Your private lesson is limited to four people.

PRICE: 1-hour $150 | 4-hour $500 | Full day (8 hours) $800
CANCELLATION POLICY: 24 hours

FAMILY PORTRAIT
Capture your holidays in Lake Louise with a professional portrait sitting. All packages include edited full resolution digital files, four 8x10 prints. Additional prints and products are also available. Reservations are required in advance.

PRICE: Packages start at $350
CANCELLATION POLICY: 24 hours

PHOTO WALKABOUT
Take a 60-minute walk with one of our professional photographers and let us show you the best places to capture the beauty of the lake. Perfect for all levels of photographers and all cameras including phones! Reservations are required in advance.

PRICE: $75 per person – two person minimum (includes four 8x10 prints)
CANCELLATION POLICY: 24 hours

PROFESSIONAL PRINTING
Turn your memories into art. We print on metal, canvas, acrylic and Fine Art paper. Our friendly staff will assist in every aspect of the process. We also ship worldwide.

PRICE: Custom programs are also available for private lessons and groups of all sizes. Located inside Fairmont Chateau Lake Louise. Contact Banff Photography (located in the retail concourse) at ext. 1222 for details.
A hotel within a hotel, your Fairmont Gold experience begins the moment you arrive at the front door. Upon arrival you will be directed to the Fairmont Gold reception area on the seventh floor where you will enjoy a private check-in. Whether travelling for business or leisure, Fairmont Gold offers a level of personalized service and luxury accommodations that will ensure your stay at Fairmont Chateau Lake Louise is nothing short of unforgettable.

Begin your stay in the exclusive Fairmont Gold Lounge with a healthy deluxe continental breakfast, featuring hot and cold items. Unwind in our elegant lounge that offers exquisite mountain views; a perfect place to revisit a classic novel, enjoy various newspapers and magazines or even catch up on e-mails. Throughout the day you can enjoy coffee, tea and an honor bar, as well as complimentary canapés.

**Daily Fairmont Gold Lounge hours:** 6:30 AM - 10:00 PM  
Breakfast | 7:00 AM - 10:00 AM  
Canapés | 5:00 PM - 7:00 PM

Our dedicated Fairmont Gold team is available to ensure that your every need is met, from arranging dinner reservations, activities and transportation, to any other special touches you require. Fairmont Gold offers many special features and amenities to make your stay both comfortable and enjoyable, including complimentary usage of GoPro’s, iPad’s, board games and shoeshine service that are available upon request.

At Fairmont Gold your individuality is valued, your room preferences are honored and your arrangements for a quick and effortless departure are anticipated.

Please contact Fairmont Chateau Lake Louise’s Reservation department by e-mail or call +1 403 522 1830.
Please see the Concierge team for full details on any of the following activities or for more suggestions:

- Self guided historical tours in the Mount Temple wing
- Shopping in the hotel, the village of Lake Louise or Banff
- Visit the Parks Canada Visitor Centre in the village, offering a variety of great interpretive displays
- Borrow a local area guide book from the concierge and pursue it in a comfortable armchair in The Living Room located above the main lobby
- Watch a new release movie at the Lux Cinema in Banff
- See a live performance of music, drama or dance at the Banff Centre for performing arts

Should you require any further information or arrangements, please do not hesitate to contact the Concierge. It would be our pleasure to help make your stay with us as seamless and outstanding as possible.

Please note that 5% GST is not included in all prices listed unless specified otherwise.

Warm Regards,

The Concierge Team

WE LOOK FORWARD TO WELCOMING YOU SOON!

T +1 403 522 1601
F +1 403 522 1613
cll.concierge@fairmont.com
fairmont.com/lakelouise