Our number one priority during this time is the safety and wellbeing of our guests and colleagues. We have been closely monitoring the Federal and Provincial Government’s regulations regarding Social Distancing and group gatherings. Due to these regulations, we have adjusted the hotel’s operations to ensure we are complying with these rules as well as providing safe and fun activities for our valued guests. Due to the rapidly shifting environment, activities may be subject to change. We thank you for your understanding as we navigate through these unprecedented times together.

Tracy Lowe
General Manager

For additional information on our commitment to helping our community stay safe and stay well, please visit ALLSafeandWell.com.
Enjoy cuisine that reflects a combination of our heritage and the latest culinary trends. Our talented culinary team have put together a selection of menus at our various restaurants that are local, fresh and innovative.

Reservations are recommended for all restaurants. Dress code for all restaurants is resort casual. The Lakeview Lounge does not accept reservations. Seating is available on a first-come first-serve basis.

**FAIRVIEW BAR AND RESTAURANT**
Overlooking wondrous Lake Louise, Fairview Bar and Restaurant offers a reflection of the world beyond its windows. Bounty and botanicals from the surrounding Rocky Mountains inspire the seasonal menus, served in an elegant setting in the heart of Banff National Park.

**Breakfast Menu** 7:00 AM - 11:00 AM*
**Lunch Menu** 12:00 PM - 5:00 PM
**Dinner Menu** 5:00 PM - 9:30 PM
*Saturday and Sunday Breakfast is 7:00 AM - 10:30 AM
**Late Night Menu and Drink Service will be available until 10:00 PM. Fairview Bar & Restaurant will close at 11:00 PM.

**WALLISER STUBE**
Innovative European alpine cuisine is featured nightly at the intimate Walliser Stube restaurant and wine bar. Choose from a tempting variety of classic Swiss, German and Alpine dishes influenced by regional styles, or experience our authentic Swiss Fondue - a homage to our Swiss Mountain Guide heritage.

**Dinner Menu** 5:30 PM - 9:30 PM

**IN-ROOM DINING**
Enjoy your meal in the comfort of your own room or take your food outside to snack while you take in the breathtaking views of Lake Louise and the surrounding mountains.

**Breakfast Menu** 7:00 AM - 11:00 AM
**Lunch & Dinner Menu** 12:00 PM - 11:00 PM

**LAKEVIEW LOUNGE**
One of the most iconic lobby lounges in the Canadian Rockies, the Lakeview Lounge offers a charming and elegant setting to sip on a sophisticated cocktail or an illustrious wine. Sit back, relax and admire the spectacular, world-class views of Lake Louise and Victoria Glacier. In addition to an extensive cocktail and wine selection, seasonally inspired lunch and dinner menus are available.

**All Day Menu** 12:00 PM - 9:30 PM

**AFTERNOON TEA AT THE CHATEAU**
Featuring an assortment of our signature Lot 35 teas accompanied by delectable pastries and traditional North American and European style finger sandwiches, Afternoon Tea at the Fairmont Chateau Lake Louise is a truly delightful way to spend the afternoon.

**Afternoon Tea Menu** 12:00 PM - 2:30 PM

**CHATEAU DELI**
The Chateau Deli is currently closed for renovations. Please visit us in the Lakeview Lounge for take-out items at this time.

Dining reservations are strongly recommended and can be made by contacting our Concierge team cll.concierge@fairmont.com or +1 403 522 1601. Fairmont Chateau Lake Louise is pleased to offer children aged 5 and younger a free meal in all restaurants. Please note, this policy does not include In-Room Dining.
PRESS READER
Guests can enjoy complimentary access to thousands of premium publications from around the world, including magazines and newspapers. Entertain yourself from the comfort of your guest room or hotel lounge. The Press Reader app can be downloaded from the app store. Enjoy unlimited access while connected to Wifi at the Chateau.

THE ARTIST
Take a piece of Lake Louise home with you! Put paint brush to canvas and create your very own artistic masterpiece. Unleash your creative spirit atop a mountain, by the lakeshore, in your guest room, or wherever else you feel inspired.

PRICE: $10 per person for a blank canvas and paint. Available for purchase at the Concierge in the main lobby.

BOARD GAMES
For the enjoyment of our guests, we are pleased to offer board games that can be collected from the front desk. Board games and pieces are sanitized after each use.

SELF-GUIDED SCAVENGER HUNT
Excited to explore all the nooks and crannies of the hotel and learn more about the history of Lake Louise? Pick up a self-guided scavenger hunt from Concierge and follow the hidden clues around the hotel to solve a puzzle! Available for children and adults of all ages, parental supervision is required.

Please enjoy these exclusive guests benefits during your stay.
BRING IN YOUR BODY AND WE’LL GIVE YOU BACK YOUR MIND

Operated by Fairmont Spa

Welcome to our tranquil oasis at Fairmont Chateau Lake Louise. Allow our team of spa therapists to take you on a journey of blissful indulgence with premium quality ingredients. Backed by expert knowledge, outstanding technique and gentle character, our team of professionals specialize in more than 20 treatments and services. From a relaxing foot massage, to a luxurious body scrub and facial, treatments are designed to soothe and revitalize and the mind and body. Plan your visit after a day of mountain adventure and emerge feeling refreshed and ready to embrace whole body wellness.

The Spa is located on the lower level, below the main lobby and adjacent to Alpine Social. It is accessible by the stairs in the main lobby and by the elevators.

MASSAGE EXPERIENCES
We offer a range of relaxation and therapeutic massages, customized with essentials oils.

FACIAL EXPERIENCES
Whether it be deep cleansing or results driven, we can accommodate your skin’s needs.

BODY SERVICES
Focusing on your body’s needs to rehydrate, rejuvenate or refresh, our various scrubs, wraps, and baths will alleviate your stress.

SALON SERVICES
Our hair and nail salon will provide you with those finishing touches for a special evening or event.

AUTUMN SPECIAL: TREAT YOURSELF 20 OFFER
Receive 20% off when you book any 90 minute massage, facial or body treatment. Conditions may apply. More information.

For more information about The Spa visit fairmont.com/lake-louise/spa, dial +1 403 522 1545 or e-mail cll.thespa@fairmont.com. Reservations are recommended. View our Spa Price Guide for full treatment list.
Your health and safety, along with the wellbeing of our team, are of paramount importance to us. And so, in compliance with the Government of Alberta’s official recommendations, the Steam Room will be temporarily closed until further notice.

To ensure the safety and comfort of our guests, the Health Club and Aquatic Pool will now require reservations. You can reserve your spot by booking online or by contacting our concierge at cll.concierge@fairmont.com or +1 403 522 1601. Click here to reserve your space.

The Health Club is open seven days a week and is located on the first floor of the resort. The Barott elevators by the Roots store will take you there. Please note, Health Club facilities are available to hotel guests only. Children 12 and under must be accompanied by an adult.

**HOURS OF OPERATION**
Health Club: Open 8:00 AM - 8:00 PM Daily
Aquatic Pool: Open 8:00 AM - 8:00 PM Daily

**FITNESS CENTRE FACILITIES**
- Elliptical trainers
- Free weights
- Stationary bikes
- Treadmills
- Weight machines
- Universal cable machine
FAIRMONT FITNESS

REJUVENATE THE MIND, BODY AND SOUL
Please note, due to federal and provincial recommendations we have paused all fitness and wellness classes until Friday, December 18, 2020. We apologize for any inconvenience this may cause.

We offer an array of complimentary fitness/wellness classes that are designed to help guests maintain their wellness goals and routines while they are traveling. Classes take place in our newly renovated wellness rooms and are led by our professional instructors.

We are closely following federal and provincial guidelines while conducting any of our Wellness classes. We are taking all necessary precautions to ensure these classes are run safely and effectively. Reservations are essential for all classes. Please contact the Concierge to register. Participants must be at least 13 years old.

All equipment required for these classes are provided and sanitized after each use. Our yoga and meditation sessions are suitable for all experience levels.

YOGA & MEDITATION CLASSES
Fluid Yoga Flow
Breathe, Roll & Release (Self Massage & Stretch)
Rest & Restore (Restorative Yoga)
Energizing Morning Yoga Flow
Strength & Mobility Yoga Class
Candlelight Restorative Yoga & Meditation
Recovery Roll Out & Stretch
Private/Small Group Sessions

FITNESS CLASSES
HIIT Class
Box Fit
Cardio Pilates
Run Club
Stretch & Roll
Morning & Evening Stretch Class

Advanced reservations are required. Please contact our Concierge team for further information or to book a private session, cli.concierge@fairmont.com or +1 403 522 1601.
WELCOME TO OUR ALPINE PARADISE OF ADVENTURE & EXPLORATION

Mountain Adventure Program operated by Fairmont Chateau Lake Louise

Fairmont Chateau Lake Louise has a long and proud guiding tradition. Join one of our accredited naturalists for a hike of your choosing. The first guest to reserve decides where the hike goes. Choose from a classic walk or a short stroll to a lookout point or drive out to hike one of the more remote trails in the park.

WHAT TO WEAR

Don’t let a lack of special gear keep you from one of our most rewarding experiences. The trick to being comfortable outdoors is to dress in layers. A sweater, ski pants, wind/water proof ski jacket, sunglasses, sunscreen and hat are recommended. Please ensure your footwear is a flat-soled hiking or winter boot. Finally, don’t forget to bring a bottle of water and your camera, of course. Technical equipment such as boots, hiking poles and backpacks are provided if needed.

GUIDED LAKE LOUISE TOURS

FAIRVIEW LOOKOUT

Steep and rewarding, this quick hike is a great introduction to the hiking culture in Lake Louise. Hike up with your guide to Fairview Lookout, a great platform overlooking Lake Louise and the surrounding Bow Valley mountain range. This activity is offered from Thursday - Monday at 2:00 PM.

DISTANCE: 2.3km or 1.4mi | 106m or 350ft
DURATION: 2 hours
PRICE: Complimentary for hotel guests
CANCELLATION POLICY: 2 hours

HIKING THE ICEFALLS OF JOHNSTON CANYON

Marvel at stilled waterfalls and dazzling pillars of blue as you explore the surprising magic of this winter wonderland. Our day begins with a 30 minute drive to the trail head located on the scenic Bow Valley Parkway. Transportation and ice cleats included. Parks Canada Covid-19 protocol advises Johnston Canyon visitors to wear masks anytime you come within 2 meters of someone not from your house hold. Due to potential overcrowding Parks Canada reserves the right to close access without warning. At this time we are only accepting one cohort per day. Maximum 8 people per cohort.

DISTANCE: 5.4 km / 3.4mi
ELEVATION: 135m / 440ft
DURATION: 5 hours
PRICE: Adults $80 | Children (ages 8–12) $40
CANCELLATION POLICY: 2 hours

THE LAKESHORE STROLL

Stroll into the picture perfect image of Lake Louise. Quiz your guide on “Why is the lake that colour?” “Where are the bears?” and “How old is the hotel?” Once at the end of the lake we may spot rock climbers, ground squirrels, marmots or even spot a mountain goat high on the sheer cliffs of Mount Fairview. This walk is suitable for all abilities.

DISTANCE: 4km or 2.4mi | No elevation
DURATION: 2 hours
PRICE: Complimentary for hotel guests
CANCELLATION POLICY: 2 hours
Always take the scenic route...

THE ICEFIELDS PARKWAY - HIGHWAY 93 NORTH
One of the most scenic drives in the world, the Icefields Parkway is absolutely stunning. It has been voted the Third Most Scenic Highway in the world by National Geographic. It winds beside serene lakes and rushing rivers overlooking snow-capped mountain peaks and majestic glaciers. Points of interest include the Columbia Icefield, which is the largest mass of ice in the Rocky Mountains, Bow Lake, from which you can choose to hike and further towards Jasper there are the Athabasca Falls. Along the way keep an eye out for wildlife including elk, mountain goats and mountain sheep.

HIGHWAY 1 WEST & YOHO NATIONAL PARK
In the beautiful province of British Columbia just west of us lies the rugged and untouched beauty of Yoho National Park. Accessible by Highway 1 West, Yoho is home to the rich green coloured Emerald Lake and the natural rock formations of the Natural Bridge. Accessible by Highway 1 West, Yoho is home to the rich green coloured Emerald Lake, the natural rock formations of the Natural Bridge and the incredible power of Takkakaw and Wapta Falls. This is a great option for a half-day outing.

HIGHWAY 93 SOUTH AND KOOTENAY NATIONAL PARK
A popular wildlife corridor, Highway 93 South leads you to the uniquely Kootenay National Park. One of the worst fires in the Rockie’s history ravaged through this area in 2003 but there’s proof that beauty can come from ashes, as the scenery is now a photographer’s paradise. Charred wood juxtaposes vibrant green vegetation and glorious blue waters. Points of interest include Stanley Glacier, Marble Canyon and further south the town of Radium’s famous hot springs. Its hot mineral water is odourless and clear, perfect for a relaxing soak. Kids will enjoy swimming and diving in the cooler swimming pool (27 °C). Visit south-eastern British Columbia’s largest day spa in Radium. See if you can spot one of the bighorn sheep that make this canyon home.

Maps can be found at the Concierge desk and we will be happy to review the highlights with you prior to taking these drives.
WE LOOK FORWARD TO WELCOMING YOU SOON!

Please see the Concierge team for full details on any of the following activities or for more suggestions:

- Self guided historical tours in the Mount Temple wing
- Shopping in the hotel, the village of Lake Louise or Banff
- Visit the Parks Canada Visitor Centre in the village, offering a variety of great interpretive displays
- Borrow a local area guide book

Should you require any further information or arrangements, please do not hesitate to contact the Concierge. It would be our pleasure to help make your stay with us as seamless and outstanding as possible.

Please note that 5% GST is not included in all prices listed unless specified otherwise.

Warm Regards,

The Concierge Team