

Fairmont Chateau Lake Louise FAQ

We are so excited to share that Fairmont Chateau Lake Louise has reopened its doors!

We've missed you all and are thrilled to welcome our friends, family and community back into the hotel.

As always, caring for you is our top priority. To learn more about the extensive measures we are taking to safeguard, protect and care for our valued guests and employees, visit ALLStayWell.com.

The following is a list of the amenities that will open, along with the hotel:

Restaurants:

- **Fairview Bar & Restaurant:** Open daily | Hours of operation are 7:00 AM to 9:00 PM
- **Walliser Stube:** Open Friday-Sunday | Hours of operation are 5:30 PM to 9:00 PM
- **Lakeview Lounge:**
Patio open daily for lunch (weather permitting) | Hours of operation are 12:00 PM to 6:00 PM
Dinner open daily | Hours of operation are 3:00 PM to 9:00 PM
- **The Chateau Deli:** Hours of operation are 7:00 AM to 9:00 PM daily for takeaway only.
- **In Room Dining:** In Room Dining available from 7:00 a.m. to 9:00 p.m. for contactless delivery or pick-up.
- **Poppy Brasserie:** Remains closed until further notice
- **Alpine Social:** Remains closed until further notice

Pool & Fitness:

- Pool & Health Club are open. The steam room and hot tub remain closed until the third phase of the Alberta Governments Reopening Plan
- Please note that Pool & Health Club capacity is limited to allow for social distancing and guests may book time slots in advance
- To reserve a slot for the Pool or Health Club please contact Concierge

Wellness:

Complimentary Yoga classes are available (socially distanced) including:

- Outdoor Sunset Slow Flow Recovery
- Roll Out & Stretch
- Boot Camp Strength / Mobility / Stretch
- Fluid Yoga Flow
- Energizing Morning Yoga Flow

Rentals:

- Canoe Rentals are available at the Boathouse, see pricing [here](#).
- Hours of operation are 10:30 AM to 6:00 PM, with the last canoe going out at 5:00 PM. These are subject to change based on weather.
- E-bike rentals are available through Concierge

Spa: The Spa is offering massage services. Aesthetic services remain temporarily unavailable.

We look forward to welcoming you to your backyard while continuing to follow the provincial recommendations on travel. Please visit www.chateau-lake-louise regularly for up-to-date information on our hotel and activities.

Again, for further information on the extensive measures we are taking to deliver a safe experience for our valued guests and employees, visit [ALLStayWell.com](https://www.allstaywell.com).