Thank you for choosing Fairmont Chateau Lake Louise. We greatly look forward to welcoming you to our little piece of paradise!

As the Concierge, we are committed to assisting with making your stay with us as memorable as possible. Whether you are looking for a romantic getaway or an adventure-packed holiday, our backyard is filled with towering peaks, crystal blue lakes, rich green forests and mountain adventures.

Please note that schedules and prices are subject to change without notice. We encourage you to make reservations for the transportation bookings, dining reservations and social activities listed in this guide that you are interested in sooner rather than later to ensure availability. Please carefully review cost, cancellation policies and arrival times. Should you have any questions or require assistance with reservations, please do not hesitate to contact the Concierge at any time.

Warm Regards,

The Concierge Team
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EXCLUSIVE ACTIVITIES FOR GUESTS

DISCOVER LAKE LOUISE
At 4:30 PM daily guests can enjoy a private presentation by one of The Chateau’s knowledgeable ambassadors. Join us to discover the secrets of Lake Louise, including the unique history of the hotel and how to have the best experience possible while you are here. These informative presentations are held in the private Living Room, above the lobby.

RELAX IN THE LIVING ROOM
An exclusive guest-only area located above the lobby on the second floor, The Living Room is the perfect place to relax with a coffee, plan your day with The Living Room Concierge or play a game of chess with your family. Local area guidebooks can be borrowed for Concierge and are best read in the comfortable armchairs.

PRESS READER
Guests can enjoy complimentary access to thousands of premium publications from around the world, including magazines and newspapers. Entertain yourself from the comfort of your guest room or hotel lounge. The Press Reader app can be downloaded from the app store. Enjoy unlimited access while connected to Wifi at the Chateau.

BOARD GAMES
For the enjoyment of our guests, we are pleased to offer board games that can be collected from the front desk. These games can be taken to your guest room or used in The Living Room.
Enjoy cuisine that reflects a combination of our heritage and the latest culinary trends. Executive Chef Jean-François Fortin and his talented culinary team have put together a selection of menus at our various restaurants that are local, fresh and innovative.

Reservations are recommended for all restaurants. The Lakeview Lounge does not accept reservations. Seating is available on a first-come first-serve basis. Learn more about our restaurants.

DRESS CODE: Resort casual

FAIRVIEW BAR & RESTAURANT
This restaurant is currently undergoing renovations. We are excited to introduce a completely refreshed restaurant and bar in April. Details to come.

WALLISER STUBE
Innovative European alpine cuisine is featured nightly at the intimate Walliser Stube restaurant and wine bar. Choose from a tempting variety of classic Swiss, German and Alpine dishes influenced by regional styles, or experience our authentic Swiss Fondue - a homage to our Swiss Mountain Guide heritage.

ALPINE SOCIAL
Celebrating the birthplace of mountaineering in the Canadian Rockies, Alpine Social’s specialty is hearty, gourmet comfort food. Enjoy a tasteful selection of seasonal sharing plates. Be sure to ask about the selection of 20 Bourbons and 20 Canadian Whiskeys.

CHATEAU DELI
Open 24 hours a day, the Chateau Deli offers a variety of tasty hot meals, home-made soups, fresh salads, sandwiches, baked goods and desserts to sit and enjoy or takeout. Picnic lunches and boxed meals are available on request.

LAKEVIEW LOUNGE
One of the most iconic lobby lounges in the Canadian Rockies, the Lakeview Lounge offers a charming and elegant setting to sip on a sophisticated cocktail or an illustrious wine. Sit back, relax and admire the spectacular, world-class views of Lake Louise and Victoria Glacier. In addition to an extensive cocktail and wine selection, seasonally inspired lunch and dinner menus are available.

POPpy BRASSERIE
Delicious breakfast and dinners for the whole family is our specialty at the Poppy Brasserie. Indulge in our extensive breakfast buffet or choose from a wide variety of a la carte breakfast classics. Your days in Lake Louise will be off to a great start as you enjoy the morning light and beautiful views from the expansive windows of our casual family restaurant.

Reservations not required for breakfast

AFTERNOON TEA AT THE CHATEAU
Featuring an assortment of our signature Lot 35 teas accompanied by delectable pastries and traditional North American and European style finger sandwiches, Afternoon Tea at Fairmont Chateau Lake Louise is a truly delightful way to spend the afternoon.

Reservations required 24 hours in advance. 24-hour cancellation policy.
BRING IN YOUR BODY AND WE'LL GIVE YOU BACK YOUR MIND
Operated by Fairmont Spa

Welcome to our tranquil oasis at Fairmont Chateau Lake Louise. Allow our team of spa therapists to take you on a journey of blissful indulgence with premium quality ingredients. Backed by expert knowledge, outstanding technique and gentle character, our team of professionals specialize in more than 20 treatments and services. From a relaxing foot massage, to a luxurious body scrub and facial, treatments are designed to soothe and revitalize and the mind and body. Plan your visit after a day of mountain adventure and emerge feeling refreshed and ready to embrace whole body wellness.

The Spa is located on the lower level, below the main lobby and adjacent to Alpine Social. It is accessible by the stairs in the main lobby and by the elevators.

MASSAGE EXPERIENCES
We offer a range of relaxation and therapeutic massages, customized with essentials oils.

FACIAL EXPERIENCES
Whether it be deep cleansing or results driven, we can accommodate your skin’s needs.

BODY SERVICES
Focusing on your body’s needs to rehydrate, rejuvenate or refresh, our various scrubs, wraps, and baths will alleviate your stress.

SALON SERVICES
Our hair and nail salon will provide you with those finishing touches for a special evening or event.

For more information about The Spa visit fairmont.com/lake-louise/spa, dial +1 403 522 1545 or e-mail cll.thespa@fairmont.com. Reservations are recommended.
Health Club

Stay Fit & Relax at Your Home Away from Home
Operated by Fairmont Chateau Lake Louise

The Health Club is open seven days a week and is located on the first floor of the resort. The Barott elevators by the Roots store will take you there.

Please note: Health Club facilities are available to hotel guests only. Children 12 and under must be accompanied by an adult.

Hours of Operation
Health Club: Open 24 hours a day | Aquatic Pool: 6:00 AM - 11:00 PM
Adult only hours: 10:00 PM - 11:00 PM daily | Change Rooms: Open 24 hours a day

Health Club Facilities

- Whirlpool
- Newly renovated steam room
- Hot/cold shower
- Change rooms for men and women
- Fitness Centre with:
  - Elliptical trainers
  - Free weights
  - Stationary bikes
  - Treadmills
  - Weight machines
  - Universal cable machine
  - Stretching room with yoga mats, foam rollers and balance balls

Fairmont Fitness classes are available. Please contact the Concierge for more details.
REJUVENATE THE MIND, BODY AND SOUL
We offer an array of complimentary fitness/wellness classes that are designed to help guests maintain their wellness goals and routines while they are traveling. Classes take place in our newly renovated wellness rooms and are led by our professional instructors. All yoga and meditation sessions are suitable for all experience levels.

Reservations are essential for all classes. Please contact the Concierge to register. Participants must be at least 13 years old.

EARLY BIRD MEDITATION (45 MINS)
Awake but not ready to move? Set the tone for the day with this guided meditation. Guests are invited to dress in comfortable layers (no movement required).

SLOW FLOW YOGA (1 HR)
Explores the depth of postures while waking up the body with sequenced movement. A great introduction to flow style while learning the postures.

YOGA FLOW (1 HR)
A rejuvenating class designed to connect movement to breath. Come ready to explore creative sequencing at a faster pace.

YIN AND YANG YOGA (1 HR)
Flow your way through challenging movement (yang), then find restoration with longer holds to release any tension (yin). The perfect combination for those looking for a physical and mental release.

RELAX & RESTORE / YOGA NIDRA (1 HR)
Half gentle movement, half guided meditation, this class is sure to loosen up the body and relax the mind pre-or post-outdoor activities.
ALLOW US TO SHOW YOU AROUND OUR INCREDIBLE BACKYARD...
Operated by Fairmont Chateau Lake Louise

Fairmont Chateau Lake Louise has a long and proud guiding tradition. Join one of our accredited naturalists for a hike of your choosing. The first guest to reserve decides where the hike goes. Venture out for a classic walk up to a lookout point or take a more leisurely walk around Lake Louise. The choice is yours. The Mountain Adventure Program is offered to guests eight years and older.

The trick to being comfortable outdoors is to dress in layers. Boots, wet weather gear, hiking poles and backpacks are available upon request.

THE LAKESHORE STROLL
Join us for a walk along one of the most famous lakes in Canada and discover how it was named and the history of the hotel. Enjoy this quiet time of year and watch for climbers and avalanches at the back of the lake.

TIME: 2 hours
PRICE: Complimentary
DISTANCE: 4 km/ 2.4mi
GAIN: None
CANCELLATION POLICY: 2 hours

FAIRVIEW LOOKOUT
Join us for this short but moderately steep walk through a sub-alpine forest to beautiful views looking down on the Chateau, Lake Louise and mountains beyond. After our ascent we can sit at the viewpoint and chat about how a luxury hotel ended up in this magnificent world-class landscape.

TIME: 2 hours
PRICE: Complimentary
DISTANCE: 2.3 km/ 1.4mi
CANCELLATION POLICY: 2 hours
GAIN: 106m/ 350 ft
LAKE LOUISE IS A PARADISE FOR KIDS
Our Kid’s Camp department is committed to providing fun experiences for guests of all ages in one of the most unique environments in the world. We have designed specific weekend programming that is active, enjoyable and educational. Our goal is to create long-lasting memories for every member of your family by providing exclusive events specific to the Fairmont Chateau Lake Louise.

Registration is required for all kid’s events. Please contact the Concierge.

NATURE STROLL
Children will join us on a walk around the area of Lake Louise learning about local plants and animals.

DURATION: 2 hours
AGES: 6–13 years
PRICE: $15 per child
CANCELLATION POLICY: 2 hours

PHOTO SCAVENGER HUNT
Children will have the opportunity to explore every nook and cranny of the hotel. Discover clues that have been left along the way!

DURATION: 2 hours
AGES: 5-13 years
PRICE: $15 per child
CANCELLATION POLICY: 2 hours

KID’S CRAFT TIME
Children will create special take-home memories using our extensive craft supplies.

DURATION: 1 hour
AGES: 5-13 years
PRICE: $15 per child
CANCELLATION POLICY: 2 hours

PAJAMA PARTY
Children are encouraged to wear their pajamas to the Pajama Party. Spend the night playing games and having fun. Nothing completes a pajama party like a movie!

DURATION: 2 hours
AGES: 5-13 years
PRICE: $15 per child
CANCELLATION POLICY: 2 hours

INDOOR MOVIE CAMPOUT
Children will join our Kid’s Camp attendant inside to play a game or two before setting in and watching a movie of the children’s choice.

DURATION: 2 hours
AGES: 5-13 years
PRICE: $15 per child
CANCELLATION POLICY: 2 hours

SUPERVISED KID’S ACTIVITY TIME
Children will play a variety of fun and exciting games with our team and other children. Children under five are welcome to attend accompanied by a parent. *Sign up is required.

DURATION: 1 hour
AGES: 5-13 years
PRICE: Complimentary
CANCELLATION POLICY: 2 hours
CAMPFIRE & GAMES
Children will head outside to enjoy a marshmallow alongside the campfire while singing songs and telling stories! Afterwards they will play their favorite games inside.

DURATION: 2 hours
AGES: 6-13 years
PRICE: $15 per child
CANCELLATION POLICY: 24 hours

ART IN THE MOUNTAINS
Children will use an easel to paint their masterpiece. Learn about colors and receive a few painting tips while creating a keepsake of Lake Louise.

DURATION: 2 hours
AGES: 6-13 years
PRICE: $15 per child
CANCELLATION POLICY: 24 hours

OUTDOOR FUN
Children will run around and enjoy a variety of interactive games outside with us.

DURATION: 2 hours
AGES: 6-13 years
PRICE: $15 per child
CANCELLATION POLICY: 12 hours

INTO THE WILD
Children will create their own stuffed wild animal and an outfit for it to wear.

DURATION: 1 hour
AGES: 5-13 years
PRICE: $35 per child
CANCELLATION POLICY: 24 hours
GET SOCIAL WITH US
Operated by Resort Activities - Unsupervised

EVENING CAMPFIRE
Join us outside before or after dinner and roast a marshmallow or two. *Parents must accompany children. The activity is for hotel guests only.

PRICE: Complimentary

MOVIE NIGHT
Join us to see the movie feature of the night and enjoy a bowl of popcorn. Please see Concierge for information. *Parents must accompany children to the daily screenings.

PRICE: Complimentary. Includes popcorn.

THE ARTIST
Take a piece of Lake Louise home with you! Put paint brush to canvas and create your very own artistic masterpiece. Unleash your creative spirit along a hiking trail, by the lakeshore, in your room, or wherever else you feel inspired.

Available for purchase at the Concierge in the main lobby.

PRICE: $10 per person for a blank canvas and paint

LAKEFRONT FIRE
Relax, socialize and embrace the beauty of Lake Louise by our natural gas fire pit on the Lakeview Terrace. Operates daily.

PRICE: Complimentary
DURATION: 3 hours
BECAUSE SOMETIMES YOU JUST NEED SOME TIME TO YOURSELF...
Want to slip out for a hike, spa treatment or romantic meal with your significant other? Fairmont Chateau Lake Louise is pleased to offer babysitting services so you can enjoy such an activity. To confirm a babysitter’s availability, we require a minimum of 24 hours notice. Upon receiving a last minute request, we will attempt to locate a babysitter to meet your needs.

IMPORTANT INFORMATION
• The babysitter must be paid in cash or by room charge following the completion of babysitting.
• Babysitting will take place in the guest room unless otherwise specified.
• A 24-hour cancellation policy applies; a cancellation will result in a flat rate charge of $40 being applied to your guest room.
• Changes can be made to your babysitting request, however these changes cannot be guaranteed within the 24-hour period prior to the assigned time.
• All changes to the requested times must first be approved by the babysitter, otherwise the times will remain the same.
• Our Royal Service agents will confirm the time and date of your babysitting request with you prior to your arrival.

PRICE: 1-2 children $22/hour | 3 children $24 per hour | 4 children $26/hour
CANCELLATION POLICY: 24 hours

*Please note only one child may be under the age of one years old. A second sitter is required if there are two children under the age of one.
PET POLICY
Fairmont Chateau Lake Louise is a pet friendly hotel, however pets are not permitted in the Mount Temple wing. A charge of $50 per room, per night plus taxes applies for pets and will be added to your guestroom folio. For stays of eight nights or longer, the charge will not exceed $350. In the event that extra servicing to the room is required upon checkout, an additional charge of $125 may apply.

Due to health regulations pets are not allowed in hotel restaurants. This includes patios, the Health Club pool deck and the Fairmont Gold Lounge.

A $75 holding fee will be applied to your guest room folio should your dog be unaccompanied in your room.

Please note that local bylaws require that dogs must be leashed throughout the village of Lake Louise. Please be mindful of the resident wildlife (including bears, deer and coyotes).

Additional supplies such as baggies, dog beds, etc., are available through Royal Service by dialing ‘0.’

PET SITTING
Operated by Fairmont Chateau Lake Louise

Please note that pets are not allowed to remain in your hotel room without supervision. In order to confirm a pet sitter’s availability, we require a minimum of 24 hours notice to guarantee availability. Upon receiving a last minute request, we will attempt to locate a pet sitter to meet your request.

IMPORTANT INFORMATION
• The pet sitter must be paid in cash or by room charge following the completion of pet sitting
• Pet sitting will be completed in the guest room unless otherwise specified
• A 24-hour cancellation policy applies; a last minute cancellation will result in a flat rate charge of $40 being applied to your guest room
• Changes can be made to your pet sitting request, however these changes cannot be guaranteed within the 24-hour period prior to the assigned time
• All changes to the requested times must first be approved by the pet sitter – otherwise, the times will remain the same
• Our Royal Service Agents will confirm the time and date of your pet sitting request with you prior to your arrival

PRICE: 1 or 2 pets $16/hour
CANCELLATION POLICY: 24 hours

*Combined sitting services are available for pets to be sat with children. There is a rate of $30/hour for two children and up to two pets. A maximum of two children and two pets per sitter is in place for safety reasons.
ALPINE HELICOPTER TOURS
1 hour and 15 minutes from The Chateau

Alpine Helicopters provides helicopter sightseeing tours and heli-hiking adventures in the Canadian Rocky Mountains from its tour facility located at the Canmore Municipal Heliport (22km east of Banff and 1-hour east of Lake Louise). Looking for a unique flight over Canmore or Banff and its surrounding peaks? Have a certain vista you would like to view from above? We can make it happen with custom charters offering heli-adventures.

Hiking/walking and flight packages are available in conjunction with White Mountain Adventures. Please contact the Concierge for further details.

THREE SISTERS PEAK TOUR
This will be the most action packed 12 minutes of your life. Your adventure will take you past the Three Sisters peaks as you spectacularly escape to the Spray Valley. You will see the magnificent Goat Range where you will observe the radiant aqua blue/green colors of the Spray Lakes. Your return flight will provide views of the Bow River as it meanders back towards the Town of Canmore.

PRICE: $150 per person
DURATION: 12 minutes
CANCELLATION POLICY: 3 hours

ROYAL CANADIAN TOUR
The Royal Canadian is an extension of the Three Sisters Peaks Tour. Your journey will take you to new heights through the Goat Range Pass and along the Sundance Range of Banff National Park where you will see mountain peaks, alpine meadows and pristine lakes. An extraordinary adventure not to be missed!

PRICE: $275 per person
DURATION: 25 minutes
CANCELLATION POLICY: 3 hours

MT. ASSINIBOINE & MARVEL PASS
This sensational flight incorporates all the sights of the previous tours as well as transporting you to the “Matterhorn of the Canadian Rockies” which rises majestically to 3,611m (11,870ft) along the Great Divide. The surrounding glaciers and icefalls will astound you and capture your imagination where you will get up close and personal with the Gloria Glacier as it tumbles off of Mount Assiniboine. This is an experience you will not forget!

PRICE: $330 per person
DURATION: 30 minutes
CANCELLATION POLICY: 3 hours
MARVEL PASS PRIVATE CHARTER
Located on the south west border of Banff National Park, Marvel Pass has long been a favorite spot for that special private moment. This tour is treated as a private charter and therefore your privacy is guaranteed. Flying south from Canmore you will pass the Three Sisters, the Spray Reservoir and the high ridges to Marvel Lake and the famous Mount Assiniboine, also known as the “Matterhorn of the Rockies”. Our pilot takes you in for a close-up look at the hanging glaciers before heading south to Marvel Pass. You are dropped off at 7,200ft, close to Cabin Lake, surrounded by larch trees, small lakes and towering peaks. This spectacular location offers breathtaking vistas, which are perfect for marriage proposals. You can spend up to a quarter of an hour at this magnificent location before re-boarding for the 15-minute return flight to our Canmore base. Reservations are highly recommended for this excursion.

PRICE: $1099 per couple, $330 per additional guest (maximum 4 passengers per flight)
DURATION: 45 minutes (30 minute flight, 15 minute stop)
CANCELLATION POLICY: 3 hours

LEARN MORE
ROCKIES HELI CANADA
Operated by Rockies Heli (1.5 hours from The Chateau)

Jaw dropping vistas, knowledgeable guides and excitement all rolled into one. Choose between three different tours ranging from 20 minutes to 55 minutes. On these incredible tours you will witness awe-inspiring glaciers, ice fields, (frozen) lakes, waterfalls and more spectacular scenery. Enjoy the scenic drive or be picked up from The Chateau for $100 per person with 48 hours notice. Please note that a one hour exploration hike/snowshoe (dependent on weather conditions) can be added to hike for $79 per person. Heli-Fishing also available and please ask Concierge for details, pricing, and availability.

6 GLACIERS TOUR
Get ready for the most awe-inspiring 20 minutes of your life! Deep in the heart of the Canadian Rockies, you’ll lift off to an incredible view of Abraham Lake and soar at a cool 100mph, 9000 ft (2900m) over Cline Pass. This helicopter tour is chock full of natural beauty, glaciers and waterfalls, including many amazing sights you have to see from above!

PRICE: $199 per person | Add a one hour exploration hike/snowshoe for an additional $79 per person. Sparkling wine and picnic also offered for additional $19 and $20 respectively.
DURATION: 20 minutes
CANCELLATION: 48 hours

EPIC SUMMIT & ICEFIELD TOUR
This popular tour is an action packed 30 minute adventure that takes you over the beautiful Wilson Icefield and its many crevasses. You will launch from our exclusive Icefields base and fly over the spectacular Wilson Icefield, then you will fly over an impressive 10,000 ft pass (3200m). You will also fly by the Cline, Lion and Lioness glaciers for remarkable views of this natural wonder. Finally you will view a spectacular 900 ft waterfall flowing from two aqua lakes.

PRICE: $379 per person | Add a one hour exploration hike/snowshoe (depending on season) for an additional $79 per person. Sparkling Wine and Picnic also offered for additional $19 and $20 respectively.
DURATION: 30 minutes
CANCELLATION: 24 hours

THE COMPLETE COLUMBIAN ICEFIELD TOUR
Our most extensive helicopter tour includes the best of the Rockies and takes you to incredible heights, over aqua green lakes, massive glaciers and spectacular waterfalls. You will launch from our Icefields base and soar over the massive field of ancient ice that covers 125m (325 sq.km) with solid waterfalls. This tour will have you soaring at an impressive altitude of 12,500 ft (4000m) and you will never forget the raw, untouched beauty you were able to discover through our unique heli tour.

PRICE: $679 per person | Add a one hour exploration hike/snowshoe (depending on season) for an additional $79 per person. Sparkling Wine and Picnic also offered for additional $19 and $34 respectively.
DURATION: 55 minutes
CANCELLATION: 48 hours
LOVE IN THE ROCKIES PRIVATE FLIGHT

Only the truly romantic need apply! Enjoy this private flight tour, plus a 1-hour wilderness stop with your special someone in the middle of the backcountry! Share a demi-bottle of sparkling wine, some decadent dessert and a stroll to a waterfall, before flying back to the Icefields Adventure base to collect your souvenir photo.

PRICE: $799 for 6 Glaciers flight plus 1 hour mountain-top stop / $1699 for Complete Columbia Icefields flight plus 1 hour stop. $399 for each extra guest for 6 Glaciers flight / $599 for each extra guest for Complete Columbia flight.

DURATION: 80 minutes for 6 Glaciers flight plus stop / 115 minutes for Complete Columbia Icefields flight plus stop
LAKE LOUISE SKI RESORT
Lake Louise is one of the largest ski areas in North America. With more than 4200 skiable acres and 139 named runs to choose from, this alpine terrain offers variety for all abilities. The ski hill is open from mid-November to early May.

GENERAL INFORMATION
• A 15-minute drive from Fairmont Chateau Lake Louise
• Child minding services available at ski resort
• Voted “best scenery” and “best steeps” by Ski Canada Magazine
• Snowshoeing available

Complimentary shuttle provided by Fairmont Chateau Lake Louise

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<tr>
<th>LIFT TICKETS</th>
<th>FULL DAY</th>
<th>1/2 DAY (FROM 12:30 PM)</th>
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<tr>
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Prices do not include the 5% GST. Multi-day and tri-area tickets are also available. Ski lessons and equipment rentals are also available. Visit skilouise.com for more information.

A shuttle service operates daily between Fairmont Chateau Lake Louise and the resort. Please see the Concierge for shuttle times.
SUNSHINE VILLAGE SKI RESORT
Sunshine Village is a vast bowl of deep snow with an average of 30 feet of powder from November to May; the longest ski season in Canada. Throughout Sunshine’s history, all development, including $11 million in recent resort improvements, has been carefully designed to harmonize with the natural beauty of the Canadian Rockies and Banff National Park. The original 1928 ski cabin known as Old Sunshine Lodge is still standing.

GENERAL INFORMATION
• A 45-minute drive via TransCanada Highway East-bound from Lake Louise
• 107 named runs across 3,300 acres

LIFT TICKETS   FULL DAY   1/2 DAY (FROM 12:30 PM)
Adult 18+   $114*   $93*
Youth 13-17   $89*   $75*
Child 6-12   $44*   $35*
Senior 65+   $89*   $75*
Tiny Tiger (0-5)   FREE   FREE

Prices do not include 5% GST. Multi-day and tri-area tickets are also available.

Ski lessons and equipment rentals are available. Visit skibanff.com for more information.

MOUNT NORQUAY
Mount Norquay is located just minutes from downtown Banff and has been the local’s ski area since 1926, offering 28 runs spread over 129 acres. Mount Norquay awards the flexibility of allowing skiers and boarders to pay by the hour and offers the only night-skiing in the Rockies every Friday night.

GENERAL INFORMATION
• Located just 10-minutes from downtown Banff and one hour east of Lake Louise
• Snowshoeing available

LIFT TICKETS   FULL DAY   1/2 DAY (FROM NOON)
Adult 18+   $89*   $72*
Youth 13-17   $68*   $52*
Child 6-12   $35*   $24*
Senior 65+   $68*   $52*

*Prices do not include 5% GST. Multi-day and tri-area tickets are also available.

Ski lessons, snow tubing and equipment rentals are available. Visit banffnorquay.com for more information.
KICKING HORSE SKI RESORT
Kicking Horse Mountain Resort is located just outside of Golden, British Columbia and boasts what is currently the fourth highest vertical drop in North America. Shuttle services to Kicking Horse from Banff are available. Please contact the Concierge for more information. The runs open mid-December to early April.

GENERAL INFORMATION
• One hour and 20 minutes drive from Fairmont Chateau Lake Louise
• Snowshoeing is available

LIFT TICKETS

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<th>Group</th>
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*Prices do not include 5% GST.

Ski lessons and equipment rentals are available. Visit kickinghorseresort.com for more information.
## Ski Resort Statistics

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<thead>
<tr>
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<th>Lake Louise</th>
<th>Sunshine Village</th>
<th>Kicking Horse</th>
<th>Mt. Norquay</th>
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</tr>
<tr>
<td><strong>Ratio of Runs</strong></td>
<td>20% Beginner, 45% Intermediate, 30% Expert</td>
<td>20% Beginner, 55% Intermediate, 25% Expert</td>
<td>20% Beginner, 20% Intermediate, 60% Expert</td>
<td>26% Intermediate, 28% Difficult, 16% Expert</td>
</tr>
</tbody>
</table>
SNOW TUBING

EXPERIENCE THE THRILL OF TUBING AT LAKE LOUISE SKI RESORT

Operated by Lake Louise Ski Resort

Visitors to Lake Louise Ski Resort can experience the thrill of snow tubing! No previous snowsports experience is required and this is an activity that the whole family can enjoy. Located at the base of the mountain, guests can grab a tubing ticket from Guest Services, make their way to the beginner carpet area, get a tube and spend the day riding our two lane ‘Sunny Tube’ run.

Tubing is a thrilling way to enjoy winter in the Canadian Rockies and is sure to provide a rush whether this is your first time in the snow or you are a serious skier. Lanes are groomed for smooth sliding to ensure participants have the most fun possible while staying safe.

DURATION: As long as you desire
TIME: 10:00 AM - 4:00 PM
PRICE: Adult $30* | Youth (13–17) $25* | Child (6–12) $20* | 5 and under free
CANCELLATION POLICY: Once tickets are purchased no refunds are offered.

*Prices are subject to change and do not include 5% GST.

LEARN MORE
PRIVATE SKI LESSONS
Operated by Lake Louise Snow School

Learn to ski or snowboard in the beautiful Canadian Rockies! The Lake Louise Snow School offers private guided lessons to people of all ages. The selected professionals have accumulated years of teaching and guiding experience from around the world.

Private lessons are designed with one thing in mind ... you! Learn what you want, where you want and when you want. The focus is on you. You choose the time, the skills you want to improve and the terrain you want to cover.

Tuition includes custom tailored teaching; lift line priority and mountain guiding. Do you want to get on the lift a half-hour before the mountain opens to the public? Ski or snowboard with one of the professional instructors for a 1.5 hours or 2.5 hours in a First Tracks Lesson. These First Tracks lessons start at 8:30 AM each morning.

<table>
<thead>
<tr>
<th></th>
<th>Skiing</th>
<th>Snowboarding</th>
</tr>
</thead>
<tbody>
<tr>
<td>2 hours</td>
<td>$279</td>
<td>$259</td>
</tr>
<tr>
<td>3 hours</td>
<td>$389</td>
<td>$359</td>
</tr>
<tr>
<td>Full day (6-hour instruction)</td>
<td>$625</td>
<td>$569</td>
</tr>
<tr>
<td>First Tracks 1.5 hours</td>
<td>$109</td>
<td>$109</td>
</tr>
<tr>
<td>First Tracks 2.5 hours</td>
<td>$319</td>
<td>$299</td>
</tr>
<tr>
<td>Kinder Private 1 hour (ages 3-4)</td>
<td>$72</td>
<td>$72</td>
</tr>
</tbody>
</table>

LEARN MORE
IMPROVE YOUR ABILITY UNDER THE GUIDANCE OF EXPERT INSTRUCTORS

Make your time at Lake Louise Ski Resort a memorable one. There is no better way to meet new friends, explore the mountain and improve your ability than with our pros. They offer levels 1–5 for group adult skiers and levels 1–3 for group adult snowboarders. For more advanced abilities, private lessons are required as the techniques required to progress become more individualized. Adult half-day group lessons depart at 10:30 AM and 1:00 PM. Full day lessons depart at 10:30 AM.

The instructors for children’s lessons have been specifically chosen to guide your children as they improve their ski and snowboard skills through fun and games. Children’s group lessons are offered for children aged 5–12 and for all ability levels; from level 1 complete beginners to the extreme all mountain level 6. Children’s half-day group lessons depart at 10:30 AM and 1:00 PM and full day lessons depart at 10:30 AM. Please note that all children taking lessons must wear a helmet. There is limited rental snowboard equipment for children ages 5–6.

### SKI LEVELS 1-5 & SNOWBOARD LEVELS 1-3

<table>
<thead>
<tr>
<th></th>
<th>Lesson Only</th>
<th>Lesson &amp; Equipment</th>
<th>Lesson &amp; Lift</th>
<th>Lesson, Lift &amp; Equipment</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Full day:</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4 hours tuition</td>
<td>$159</td>
<td>$189</td>
<td>$215</td>
<td>$249</td>
</tr>
<tr>
<td><strong>Half day:</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2 hours tuition</td>
<td>$129</td>
<td>$149</td>
<td>$180</td>
<td>$215</td>
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</table>

### CHILDREN’S SKI LESSONS (AGES 5-12)

<table>
<thead>
<tr>
<th></th>
<th>Lesson Only</th>
<th>Lesson &amp; Equipment</th>
<th>Lesson &amp; Lift</th>
<th>Lesson, Lift &amp; Equipment</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Full day:</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4 hours tuition</td>
<td>$119</td>
<td>$135</td>
<td>$135</td>
<td>$140</td>
</tr>
<tr>
<td><strong>Half day:</strong></td>
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</tr>
<tr>
<td>2 hours tuition</td>
<td>$95</td>
<td>$115</td>
<td>$115</td>
<td>$120</td>
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</table>

### BEGINNER PACKAGE - SKI & SNOWBOARD

<table>
<thead>
<tr>
<th>Package Description</th>
<th>Price</th>
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</thead>
<tbody>
<tr>
<td>Level 1 &amp; 2 Full Day Package</td>
<td>$179</td>
</tr>
<tr>
<td>Level 1 &amp; 2 Half Day Package</td>
<td>$149</td>
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</table>

### KINDER SKI & PLAY (provided through daycare, ages 3-4)

<table>
<thead>
<tr>
<th>Duration</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 hour</td>
<td>$35</td>
</tr>
<tr>
<td>2 hour</td>
<td>$59</td>
</tr>
</tbody>
</table>
CHATEAU SKI & SNOW
No winter gear? No problem! Rent high performance skis, skates, snowboards, snowshoes and more at Chateau Ski & Snow. Our rental shop offers an array of high performance equipment for all ages and abilities. Please visit [chateaulakelouiserentals.com](http://chateaulakelouiserentals.com) to learn more.

<table>
<thead>
<tr>
<th></th>
<th>Half Day*</th>
<th>1-2 Days</th>
<th>3-4 Days</th>
<th>5+ Days</th>
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<tbody>
<tr>
<td><strong>MID-PERFORMANCE SKIS &amp; SNOWBOARDS</strong> (Suitable for beginner &amp; intermediate levels)</td>
<td></td>
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<td></td>
</tr>
<tr>
<td>Full Package (includes helmet)</td>
<td>$46</td>
<td>$52</td>
<td>$49</td>
<td>$46</td>
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<tr>
<td>Skis &amp; Poles or Snowboard</td>
<td>$39</td>
<td>$45</td>
<td>$42</td>
<td>$39</td>
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<tr>
<td>Boots only</td>
<td>$17</td>
<td>$19</td>
<td>$18</td>
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</tr>
<tr>
<td>Poles only</td>
<td>$5</td>
<td>$5/day</td>
<td>$5/day</td>
<td>$5/day</td>
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<tr>
<td><strong>HIGH-PERFORMANCE SKIS &amp; SNOWBOARDS</strong> (Suitable for all beginner, intermediate &amp; advanced levels)</td>
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</tr>
<tr>
<td>Full Package (includes helmet)</td>
<td>$59</td>
<td>$65</td>
<td>$62</td>
<td>$59</td>
</tr>
<tr>
<td>Skis &amp; Poles or Snowboard</td>
<td>$52</td>
<td>$58</td>
<td>$55</td>
<td>$52</td>
</tr>
<tr>
<td>Boots only</td>
<td>$19</td>
<td>$23</td>
<td>$21</td>
<td>$19</td>
</tr>
<tr>
<td>Poles only</td>
<td>$5</td>
<td>$5/day</td>
<td>$5/day</td>
<td>$5/day</td>
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<tr>
<td><strong>JUNIOR SKIS AND SNOWBOARDS</strong> (Rates apply to junior sizes of equipment, not age of renter)</td>
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<td></td>
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<tr>
<td>Full Package (includes helmet)</td>
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<td>$33</td>
<td>$31</td>
<td>$29</td>
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<tr>
<td>Skis &amp; Poles or Snowboard</td>
<td>$21</td>
<td>$25</td>
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<td>$21</td>
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<tr>
<td>Boots only</td>
<td>$7</td>
<td>$11</td>
<td>$9</td>
<td>$7</td>
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<tr>
<td></td>
<td>2-Hour</td>
<td>Full Day</td>
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<tr>
<td><strong>CROSS-COUNTRY RENTALS</strong></td>
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<tr>
<td>Full Package (Skis, Boots &amp; Poles)</td>
<td>$20</td>
<td>$35</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Full Package (Junior Skis, Boots &amp; Poles)</td>
<td>$15</td>
<td>$25</td>
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<tr>
<td><strong>SKATE RENTALS</strong></td>
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<tr>
<td>Hockey Skates</td>
<td>$15</td>
<td>$25</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Junior Skates</td>
<td>$10</td>
<td>$20</td>
<td></td>
<td></td>
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<tr>
<td>Hockey Sticks</td>
<td>$5</td>
<td>$5</td>
<td></td>
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<tr>
<td><strong>OTHER</strong></td>
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</tr>
<tr>
<td>Snowshoes</td>
<td>$20</td>
<td>$35</td>
<td></td>
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<tr>
<td>Junior Snowshoes</td>
<td>$12</td>
<td>$20</td>
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</tr>
<tr>
<td>Helmet</td>
<td>N/A</td>
<td>$9</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Toboggan</td>
<td>$10</td>
<td>$20</td>
<td></td>
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</tr>
</tbody>
</table>

*Half day rates apply to transactions processed after 12:00 PM.

Damage insurance $6/day. Please read our damage policy.
Prices do not include 5% GST and are subject to change without notice.

November through April operational hours: 7:30 AM - 8:00 PM daily. Please note hours may vary. Please contact the Concierge for more information.
CAVE & BASIN NATIONAL HISTORIC SITE
Operated by Parks Canada

The Cave and Basin National Historic Site of Canada commemorates the birthplace of Canada’s National Park System, dating back to 1885. The growth and development of Canada’s national parks are celebrated in interactive displays and exhibits. Naturally occurring, warm mineral springs can be found inside the cave, and outside in an emerald coloured basin.

PRICE: Adults (17-64) $3.90 | Seniors (65+) $3.40 | Youth (17 and under) Free
HOURS OF OPERATION: 11:00 AM - 5:00 PM on Wednesdays to Sundays, January 1 - May 15. Open 9:00 AM - 5:00 PM daily from May 15 to October, 2019.

THE WHYTE MUSEUM OF THE ROCKIES
Operated by The Peter and Catharine Whyte Foundation

The Whyte Museum of the Canadian Rockies located at 111 Bear Street in Banff introduces visitors to the history and culture of this unique mountain area. The museum offers a glimpse of the “spirit of the wilderness” through displays and programs. Its galleries feature the largest collection of Canadian Rockies art and historical artifacts.

PRICE: Adults $10 | Seniors $9 | Students $5 | Children under 12 are free
HOURS OF OPERATION: Daily 10:00 AM - 5:00 PM

BOWLING AT HIGH ROLLERS BANFF
Operated by High Rollers Banff

Pints, pints and pizza. These are all good things, so they have been put together in a big old beer hall. High Rollers has six bowling lanes and two bocce courts. They have bowling and rolling covered. The New York-style pizza slices the size of your head and there are 50 craft beers on tap. Hang up your skis, skates, hiking books and snowshoes and go make a few new friends. Let the good times roll.

Their lanes can accommodate up to eight bowlers. All prices are per hour.

PRICE:
Monday $5 per hour/person
Tuesday $45 per hour/lane
Wednesday $45 per hour/lane
Thursday $45 per hour/lane
Friday $49 per hour/lane
Saturday $58 per hour/lane
Sunday $45 per hour/lane
Shoe rentals $5.99 per person

HOURS OF OPERATION: Monday - Thursday 3:30 PM - 2:00 AM | Friday - Sunday 12:00 PM - 2:00 AM.
*Suggested times; 1 hour - 4 people | 1.5 hours 4-6 people | 2 hours for up to 8 people
BANFF UPPER HOT SPRINGS
Operated by Canadian Rockies Hot Springs

Put the Banff Upper Hot Springs at the top of your list of things to do in Banff. Soak in the steamy hot mineral water where travelers have come to 'take the waters' for over a hundred years. Banff National Park's only hot springs pool welcomes you for an authentic heritage experience that is a favourite among visitors.

The top five minerals found in the Banff Upper Hot Springs are:
- Sulphate – 572mg/l
- Calcium – 205mg/l
- Bicarbonate – 134mg/l
- Magnesium – 42mg/l
- Sodium – 6.6mg/l

HOURS OF OPERATION: 10:00 AM - 10:00 PM (Sunday to Thursday) | 10:00 AM - 11:00 PM (Friday to Saturday)
PRICE: Adult $7.30 | Youth (3–17 years) $4.95 | Child (3 and under) Free
CANCELLATION: Once purchase of entrance is made no refunds are offered.
RENTALS AVAILABLE: Towels, swimsuits and lockers are available for rent.

LEARN MORE
BANFF SULPHUR MOUNTAIN SIGHTSEEING GONDOLA

Soar to the summit of Sulphur Mountain in a modern gondola cabin for breathtaking 360 degree views, five minutes from downtown Banff.

Sit back and relax in a four passenger, modern glass enclosed gondola. Marvel at the unsurpassed view of Banff, the Bow Valley and a 360 degree view of six scenic mountain ranges from 2,281 metres (7,486 feet) above sea level. You will feel like you’re on top of the world when you are standing on the spacious main level observation deck, where the optional Banff Skywalk (an 1km self-guided interpretive walkway) leads you to the Cosmic Ray Station National Historic Site and Sanson’s Peak Meteorological Station.

Other services at the Banff Gondola include two gift shops, two restaurants, a coffee shop, a snack bar, interpretive hiking trails and an interactive giant compass.

DEPARTURE: January 19 - April 18: Wednesday to Sunday 10:00 AM - 8:30 AM | Monday and Tuesday 10:00 AM - 4:30 PM | April 19 - May 16: 9:00 AM - 8:30 PM*

PRICE: Adults $64 | Children (6-15 years) $32 | Children five and under are free

*Last ride up: 30 minutes prior to close
*Hours may change depending on date
*Advanced rates available at 10% discounted fare if booked 48 hours in advance.
LAKE MINNEWANKA
Operated by Explore Rockies. Begins May 11.

Explore the wondrous area of Lake Minnewanka, just outside the town site of Banff, Alberta. This beautiful lake is surrounded by towering mountains and offers up great opportunities for guided or non-guided activities.

BANFF LAKE CRUISE (Begins May 10)
Learn about the history of Lake Minnewanka and the surrounding area on this guided boat cruise. This magnificent interpretive lake cruise of Minnewanka and the scenic Canadian Rockies is one hour and provides unique photo opportunities unavailable anywhere else. The experienced crew will guide you through this rugged paradise richly steeped in history, native folklore and geology. The narration is intriguing, entertaining and informative. You will learn about the wildlife and vegetation that inhabit these mountains, the early explorers who named them and the tremendous forces that created them.

TIME: Monday through Thursday 11:00 - 5:00 PM | Friday through Sunday every hour from 10:00 PM to 5:00 PM
PRICE: $64 per adult (16+ years) | $32 per child (6-15 years) | children 5 and under are complimentary
CANCELLATION POLICY: Tickets are non-refundable

*Proposed date based on weather conditions. Advanced Rates available at 10% discounted fare if booked 48 hours in advance

LEARN MORE
CANMORE CAVE TOUR
Operated by Canmore Caving. 1 hour and 15 minutes driving time from The Chateau.

EXPLORER TOUR
The adventure begins with a 20-30 minute hike up a mountain trail to the entrance. Your guide will introduce you to the amazing world of caves, spending approximately 2 hours underground crawling past prehistoric bones, investigating our ancient cave formations and even squeezing into places like the warm-up and challenge squeezes (if you so choose of course!). This is a great option for families with younger members, for large groups, team building or those who don’t have quite enough time for the adventure tour.

DEPARTURE: 9:30 AM, 11:00 AM, 12:30 PM | DURATION: 4.5 hours (2 hours underground)
PRICE: Adults $130 | Children (10-15 years) $115 | AGE: Minimum 10 years or older
CANCELLATION POLICY: 48 hours

ADVENTURE TOUR
The Adventure Tour is a flagship tour and has been recognized as a Canadian Signature Experience. As the longest tour offered in Rat’s Nest Cave, the Adventure Tour is the complete package. Cavers will rappel 18m (that’s six stories!) inside the cave. You will have the opportunity to push your limits in the warm-up squeeze, challenge squeeze and the Laundry Chute – a section of the cave that adds a little extra challenge but a whole lot of extra fun. Visit the impressive Grand Gallery – the largest known room in the cave, then surround yourself with ancient cave formations in the grotto. You will spend approximately four hours underground on the Adventure Tour. We promise it will be an unforgettable four hours!

DEPARTURE: 8:45 AM, 10:15 AM, 11:45 AM | DURATION: 6 hours (4 hours underground)
PRICE: Adults $165 | Youth (12-15) $145
CANCELLATION POLICY: 48 hours

LEARN MORE
COACH TOURS

COLUMBIA ICEFIELD DISCOVERY & GLACIER ADVENTURE
Operated by Explore Rockies - Begins May 1

Operated by Explore Rockies Travel up the 93 North to the Columbia Ice Field where its melted water feeds streams and rivers that flow into the Arctic, Atlantic and the Pacific oceans. This drive is filled with spectacular scenery, making it one of the most scenic highways in North America. Take the Ice Explorer and travel onto a moving glacier, tour the ancient ice and drink the fresh waters of the glacier. Complete your adventure with a five minute shuttle to the Glacier Skywalk - Canada’s first attraction of its kind. Gain a unique perspective of nature at its finest as you stand 280 meters above Sunwapta Valley. Throughout the day a guide will be explaining all that you see, and will be available to answer any questions you may have. A hot lunch is included at the Columbia Icefield Glacier Discovery Centre. (Self driving is an option).

DURATION: 7.5 hours | TIME: 9:00 AM
PRICE: Adults $268 | Children (6-15yrs) $134 | Children 5 and under are complimentary
CANCELLATION: 24 hours

LEARN MORE

MOUNTAIN LAKES AND WATERFALLS
Operated by Explore Rockies - Begins May 1

Departing Lake Louise, this guided excursion explores the natural attractions of Yoho National Park in British Columbia. Cross the Great Divide to the Spiral Railway Tunnels, where three lines of railways are laid at different elevations to cross the Kicking Horse River on four bridges. Relax and explore the trails by Takkakaw Falls, the second highest waterfall in Canada. Enjoy a BBQ lunch at the jewel of Emerald Lake before your return trip to Lake Louise.

DURATION: 6.5 hours | TIME: 10:00 AM
PRICE: Adults $175 | Children (12 and under) $88 | Complimentary for children under 5
CANCELLATION: 24 hours
GLACIER ADVENTURE & SKYWALK

Begins April 19

Discover the power of nature on the Glacier Adventure – the must-do experience in the Canadian Rockies. At the heart of the incredible Icefields Parkway is one of the largest non-polar ice fields in the world. Here, you’ll travel on a massive Ice Explorer to a place where you can walk on, feel and drink from the Athabasca Glacier. Then, take a jaw-dropping walk along the glass-floored Glacier Skywalk at the cliff’s edge.

TIME: 7 days a week from 10:00 AM to 4:00 PM (times may vary depending on date)
PRICE: $109 per adult (16+ years) | $55 per child (6-15 years) | children 5 and under are complimentary
Skywalk tickets only available at $35 per adult | $18 per child | Children 5 and under are complimentary. Advanced rates available at 10% discounted fare if booked 48 hours in advance
CANCELLATION POLICY: Tickets are non refundable

*Proposed date based on weather conditions. Advanced rates available at 10% discounted fare if booked 48 hours in advance

LEARN MORE
PHOTOGRAPHY LESSONS & PORTRAIT SESSIONS

BANFF PHOTOGRAPHY LESSONS
Join one of our professional photographers for a camera seminar or private lesson. Classes available include: How to shoot landscapes, photo composition, how to shoot HDR photography, basic digital photography and how to use all those manual settings on your camera! Custom programs are also available for private lessons and groups of all sizes. Located inside the Fairmont Chateau Lake Louise. Contact Banff Photography (located in the retail concourse) at ext. 1222 for details.

PRIVATE LESSON
A private lesson with a professional photographer on site, customized for each client depending on their skill level. Guests must provide their own equipment. Reservations are required in advance. Your private lesson is limited to four people.

PRICE: 1-hour $150 | 4-hour $500 | Full day (8 hours) $800
CANCELLATION POLICY: 24 hours

PHOTO WALKABOUT
Take a 60-minute walk with one of our professional photographers and let us show you the best places to capture the beauty of the lake. Perfect for all levels of photographers and all cameras including phones! Reservations are required in advance.

PRICE: $75 per person – two person minimum (includes four 8x10 prints)
CANCELLATION POLICY: 24 hours

FAMILY PORTRAIT
Capture your holidays in Lake Louise with a professional portrait sitting. All packages include edited full resolution digital files, four 8x10 prints. Additional prints and products are also available. Reservations are required in advance.

PRICE: Packages start at $350
CANCELLATION POLICY: 24 hours

PROFESSIONAL PRINTING
Turn your memories into art. We print on metal, canvas, acrylic and Fine Art paper. Our friendly staff will assist in every aspect of the process. We also ship worldwide.
A hotel within a hotel, your Fairmont Gold experience begins the moment you arrive at the front door. Upon arrival you will be directed to the Fairmont Gold reception area on the seventh floor where you will enjoy a private check-in. Whether travelling for business or leisure, Fairmont Gold offers a level of personalized service and luxury accommodations that will ensure your stay at Fairmont Chateau Lake Louise is nothing short of unforgettable.

Begin your stay in the exclusive Fairmont Gold Lounge with a healthy deluxe continental breakfast, featuring hot and cold items. Unwind in our elegant lounge that offers exquisite mountain views; a perfect place to revisit a classic novel, enjoy various newspapers and magazines or even catch up on e-mails. Throughout the day you can enjoy coffee, tea and an honor bar, as well as complimentary canapés.

**DAILY FAIRMONT GOLD LOUNGE HOURS:** 7:00 AM - 10:00 PM  
**Breakfast** | 7:00 AM - 10:00 AM  
**Canapés** | 5:00 PM - 7:00 PM

Our dedicated Fairmont Gold team is available to ensure that your every need is met, from arranging dinner reservations, activities and transportation, to any other special touches you require. Fairmont Gold offers many special features and amenities to make your stay both comfortable and enjoyable, including complimentary usage of GoPro’s, iPad’s, board games and shoeshine service that are available upon request.

At Fairmont Gold your individuality is valued, your room preferences are honored and your arrangements for a quick and effortless departure are anticipated.

For reservation enquiries, please contact our Reservation department by e-mailing cll.reservations@fairmont.com or calling +1 403 522 1830.
Please see the Concierge team for full details on any of the following activities or for more suggestions:

- Self guided historical tours in the Mount Temple wing
- Shopping in the hotel, the village of Lake Louise or Banff
- Visit the Parks Canada Visitor Centre in the village, offering a variety of great interpretive displays
- Borrow a local area guide book from the concierge and pursue it in a comfortable armchair in The Living Room located above the main lobby
- Watch a new release movie at the Lux Cinema in Banff
- See a live performance of music, drama or dance at the Banff Centre for performing arts

Should you require any further information or arrangements, please do not hesitate to contact the Concierge. It would be our pleasure to help make your stay with us as seamless and outstanding as possible.

Please note that 5% GST is not included in all prices listed unless specified otherwise.

Warm Regards,

The Concierge Team