Welcome to the Fairmont Chateau Lake Louise

Our number one priority during this time is the safety and wellbeing of our guests and colleagues. We have been closely monitoring the Federal and Provincial Government’s regulations regarding Social Distancing and group gatherings. Due to these regulations, we have adjusted the hotels operations to ensure we are complying with these rules as well as providing safe and fun activities for our valued guests. Due to the rapidly shifting environment, activities may be subject to change. We thank you for your understanding as we navigate through these unprecedented times together.

Tracy Lowe
General Manager

For additional information on our commitment to helping our community stay safe and stay well, please visit AllSafeandWell.com.

DINING

In correspondence with federal and provincial regulations, we have modified our dining options to ensure we are adhering to the appropriate guidelines to keep our guests safe. Please note our offerings, and availability will be subject to change.

FAIRVIEW BAR & RESTAURANT

Breakfast 7:30 AM - 11:00 AM | Fairview Bar Dinner 5:00 PM - 11:00 PM | Fairview Restaurant Dinner 5:00 PM - 9:30 PM
Breakfast reservations required from 7:30 AM - 9:00 AM. Walk-in basis from 9:00 AM - 11:00 AM. Dinner reservations required for Fairview Restaurant. Fairview Bar Dinner is walk-in only. Alcohol service until 10:00 PM.
[View Fairview Bar & Restaurant Menu]

LAKEVIEW LOUNGE

Lunch 12:00 PM - 4:00 PM, Daily | Dinner (Friday & Saturday) 4:45 PM - 10:00 PM
Dinner reservations required. Alcohol service until 10:00 PM. Hours subject to change.
[View Lakeview Lounge Menu]

WALLISER STUBE

Dinner 5:30 PM - 9:00 PM, Daily
Dinner reservations required. Alcohol service until 10:00 PM. Entrance is through Fairview Restaurant.
[View Walliser Stube Menu]

AFTERNOON TEA

12:00 PM - 2:30 PM, Daily | Served in Fairview Bar
Afternoon Tea reservations required. Reserve your space here.
[View Afternoon Tea Menu]

IN-ROOM DINING

Breakfast 7:00 AM - 11:00 AM | All Day Menu 11:00 AM - 11:00 PM
In order to provide you with on time delivery and the best dining experience throughout your stay, we are accepting reservations for your in-room dinner time from Friday - Sunday.
[View In-Room Dining Menu]

THE GUIDE’S PANTRY

6:30 AM - 10:00 PM, Daily
[View Guide’s Pantry Menu]

For all dining reservations, please reach out to our Concierge team at 1 403 522 1601 (cll.concierge@fairmont.com) or our Royal Service team at 1 403 522 3511 (cll.royalservice@fairmont.com).
RESORT ACTIVITIES

THE ARTIST
Take a piece of Lake Louise home with you! Put paint brush to canvas and create your very own artistic masterpiece. Unleash your creative spirit atop a mountain, by the lakeshore, in your guest room, or wherever else you feel inspired.

PRICE: $10 per person for a blank canvas and paint. Available for purchase at the Concierge in the main lobby.

SELF-GUIDED SCAVENGER HUNT
Excited to explore all the nooks and crannies of the hotel and learn more about the history of Lake Louise? Pick up a self-guided scavenger hunt from Concierge and follow the hidden clues around the hotel to solve a puzzle! Available for children and adults of all ages, parental supervision is required.

PRESS READER
Guests can enjoy complimentary access to thousands of premium publications from around the world, including magazines and newspapers. Entertain yourself from the comfort of your guest room or hotel lounge. The Press Reader app can be downloaded from the app store. Enjoy unlimited access while connected to Wifi at The Chateau.

SONICAST
You are able to cast your favourite entertainment from your mobile device or tablet onto your television.

1. Press “Menu” on the TV remote
2. Select “Sonicast” and follow the on-screen instructions (connect your device to the hotel WiFi, then to the TV using the stayconnect app.
3. Open a cast-enabled app, choose what you want to watch, tap the Cast button and select your hotel room.

COMPLIMENTARY WELLNESS ACTIVITIES

We are closely following federal and provincial guidelines while conducting any of our Fitness & Wellness classes. We are taking all necessary precautions to ensure these classes are run safely and effectively.

VIRTUAL FITNESS & WELLNESS CLASSES
Run by our certified yoga & fitness instructors, join a wellness class from the comfort of your room. You can sign up for these classes through our online booking platform. Book here.

Yoga mats and in-room wellness packages are available complimentary for in-house guests. These amenities can be picked-up from Alpine Social Rentals.

IN-ROOM WELLNESS CLASSES
Created by Three Sages wellness company, this program offers curated wellness experiences from the comfort of your guestroom. To select one of these wellness videos, navigate to the “ALL Be Well” category on your TV menu and select from one of the following playlists:

YOGA:
- Let Go Of Stress | 20 Min | All Levels
- Recharge & Re-balance | 20 Min | All Levels
- Freedom Flow | 20 Min | All Levels

STRETCH:
- Reset & Recover | 12 Min | All Levels
- Morning Routine | 8 Min | All Levels
- Decompress The Stress | 9 Min | All Levels

MINDFUL BREATHE:
- Quick Morning Wake Up | 4 Min | All Levels
- Restorative Breathe | 5 Min | All Levels
- Immune System Booster | 6 Min | All Levels

MINDFULNESS:
- Beginning Your Practice | 5 Min | All Levels
- Release The Day | 10 Min | All Levels
- The Night Sky | 12 Min | All Levels

SLEEP:
- Body Scan | 10 Min | All Levels
- Heavy & Relaxed | 10 Min | All Levels
- Finding Home | 10 Min | All Levels
Join one of our Mountain Adventure Guides on a breathtaking hike, cross-country ski, or snowshoe in Banff National Park. Our experienced guides offer expert knowledge on winter equipment, techniques, animal tracks and information of Lake Louise and surrounding area. To book one of these adventures online please visit here. Please note, these programs vary based on day of the week. You can find the program schedule on our booking website.

POWDERFEST SNOWSHOEING
Winter is king amid the peaks of Banff National Park. With an average annual snowfall of over 3m, this area is superb for trying this ancient and efficient mode of travel. If you can walk, you can snowshoe! After gearing up and being briefed on the basics, we will venture into the forest and look for signs of creatures that have adapted to the harsh winter conditions. Learn how to read the tracks of different animals. Snowshoes and poles included.

DISTANCE: Trail varies
ELEVATION: Trail varies
DURATION: 3 hours
PRICE: Adults $65 | Youth (ages 8–12) $30
CANCELLATION POLICY: 12 hours

NIGHT OWL SNOWSHOE
Secret spots and unique discoveries await us after dark. Journey into the woods on snowshoes and enter a world of stillness and mystery. If the skies are clear, we will take the time to show you some of the great constellations that wheel overhead: Cassiopeia, the Great Bear and Orion the Hunter. Snowshoes, poles and head lamps are included.

DISTANCE: Trail varies
ELEVATION: Trail varies
DURATION: 2 hours
PRICE: Adults $49 | Youth (ages 8–12) $25
CANCELLATION POLICY: 12 hours

HIKING THE ICEFALLS OF JOHNSTON CANYON
Marvel at stilled waterfalls and dazzling pillars of blue as you explore the surprising magic of this winter wonderland. Our day begins with a 30 minute drive to the trail head located on the scenic Bow Valley Parkway. Transportation and ice cleats included. Parks Canada Covid-19 protocol advises Johnston Canyon visitors to wear masks anytime you come within 2 meters of someone not from your house hold. Due to potential overcrowding Parks Canada reserves the right to close access without warning.

DISTANCE: 5.4 km / 3.4mi
ELEVATION: 135m / 440ft
DURATION: 5 hours
PRICE: Adults $80 | Youth (ages 8–12) $40
CANCELLATION POLICY: 2 hours

GUIDED CROSS-COUNTRY SKI LESSONS
Imagine yourself skiing along a quiet trail surrounded by mountains blanketed in snow and ice. Before you hit the trails take a lesson to fine tune your skiing abilities. These lessons can be tailored to those who have never been on cross-country skis or to advanced skiers seeking to improve their technique. Ski rentals (including boots and poles) are included.

DURATION: 1.5 hours
PRICE: Adults $75 | Youth (ages 8–12) $40 (Equipment included) | Adults $49 | Youth (ages 8–12) $25
CANCELLATION POLICY: 12 hours
ALPINE SOCIAL RENTALS

No winter gear? No problem! Rent high performance equipment at Alpine Social Rentals to truly explore our alpine paradise. Our rental shop offers an array of equipment for all ages and abilities.

AVAILABLE EQUIPMENT
- Alpine Skis and Snowboards
- Cross Country Ski Equipment
- Ice Skates
- Snowshoes
- Toboggans

Please note, an online reservation must be made for all Alpine Ski and Snowboard equipment rentals. To book your appointment please visit this link under the Alpine Social Rentals category.
THE SPA

If you would like to book an appointment online, please use our online booking system, or email us at cll.thespa@fairmont.com for more information on service availability and hours of operation.

Welcome to our tranquil oasis at Fairmont Chateau Lake Louise. Allow our team of spa therapists to take you on a journey of blissful indulgence with premium quality ingredients. Backed by expert knowledge, outstanding technique and gentle character, our team of professionals specialize in more than 20 treatments and services. From a relaxing foot massage, to a luxurious body scrub and facial, treatments are designed to soothe and revitalize and the mind and body. Plan your visit after a day of mountain adventure and emerge feeling refreshed and ready to embrace whole body wellness. The Spa is located on the lower lobby level.

MASSAGE EXPERIENCES
We offer a range of relaxation and therapeutic massages, customized with essentials oils.

FACIAL EXPERIENCES
Whether it be deep cleansing or results driven, we can accommodate your skin’s needs.

BODY SERVICES
Focusing on your body’s needs to rehydrate, rejuvenate or refresh, our various scrubs, wraps, and baths will alleviate your stress.

SALON SERVICES
Our hair and nail salon will provide you with those finishing touches for a special evening or event.

For more information about The Spa visit fairmont.com/lake-louise/spa, dial +1 403 522 1545 or e-mail cll.thespa@fairmont.com. Reservations are recommended. View our Spa Price Guide for full treatment list.

HEALTH CLUB

Due to the recent restrictions from the Government of Alberta; Our Health Club and Aquatic Indoor Pool is temporarily closed until further notice. This includes our sauna, steam room, gym and change rooms. We apologize for any inconvenience this may cause.
Nestled amongst more than 6,500 square kilometers of protected pine forest, Lake Louise is one of the earth’s great wild places that triggers awakening experiences. Journey to one of the most spectacular and unique locations on the planet and experience nature’s calming and mind-quietening effects that encourage healing and transformation. Reignite your passion and zest for life in an inspiring natural environment that promotes well-being, relaxation and positive shifts in our being.

**SNOWSHOE & YOGA**
DATES: March 19 - 21, 2021
Snowshoeing is fun and easy – if you can walk you can snowshoe! Yoga before snowshoeing helps warm up the joints for our day of activity and yoga at the end of the day will stretch out and rejuvenate any tired muscles. Discover the meditative art of forest bathing while snowshoeing; it will help you tune into your senses to take in the beauty of winter. This is a fun-filled weekend that perfectly blends yoga, nature, and snowshoeing. LEARN MORE.

**FLOW, CONNECT & RESTORE**
DATES: March 21 - 25, 2021
Nourish and recharge your body with energizing and restorative yoga, explore mindfulness meditation and breathwork, make connections with like-minded people and have a great time in the process! In addition to three delicious, healthy meals a day, six yoga classes and two workshops led by international yogi Kathy Parsons. LEARN MORE.

**POSITIVE LEADERSHIP**
DATES: March 28 - 30, 2021
Ronna Schneberger, a mental fitness coach, yoga/meditation teacher and local naturalist and guide in the mountain parks, will teach you the Positive Intelligence Program and other proven stress-reducing tools. In this retreat you will learn to recognize your Saboteurs (negative influences) and then activate your Sages (positive influences). Positive Intelligence is a synthesis of recent breakthroughs in neuroscience, cognitive and positive psychology, and performance science. LEARN MORE.

Discover All Wellness Retreats Here
AROUND THE HOTEL

Discover the beauty of Banff National Park with our activity partners. To reserve your space for any activities around the hotel please contact our Concierge team at cll.concierge@fairmont.com or 1 403 522 3511.

BREWSTER SLEIGH RIDES
Allow the Brewster Family to show the sights of Lake Louise western style! Take a horse-drawn sleigh ride along the lakeside trail to the end of Lake Louise to admire views of the Fairmont Chateau Lake Louise and natural beauty of the scenery along the way. They offer traditionally-styled sleighs featuring cozy upholstered seats with blankets to keep you warm and comfortable. Please be aware that the 7:00 PM ride is in the dark.

TIMES: Monday through Friday 1:00 PM, 2:00 PM, 3:00 PM, 4:00 PM, 5:00 PM and 7:00 PM
Saturdays and Holidays 10:00 AM, 11:00 AM, 1:00 PM, 2:00 PM, 3:00 PM, 4:00 PM, 5:00 PM and 7:00 PM
Sundays 10:00 AM, 11:00 AM, 1:00 PM, 2:00 PM, 3:00 PM and 4:00 PM

DURATION: 45-60 minutes
PRICE: Adults $45 | Children (up to 8 years old) $35 | Free for Children 2 and under | Private Cutter (2 people max.) $450 | Private sleigh (seats up to 15) $650/hour
CANCELLATION POLICY: 24 hours

BANFF PHOTOGRAPHY LESSONS & WORKSHOPS
Join one of our professional photographers for a camera seminar or private lesson. Classes available include: How to Shoot Sunsets and Sunrises, Photo Composition, How to HDR, Basic Digital Photography and how to use all those manual settings on your camera! Custom programs are also available for private lessons and groups of all sizes. Located inside the Fairmont Chateau Lake Louise. Contact Banff Photography (located in the retail concourse) at +1 403 522 3653 for details.

FAMILY PORTRAIT EXPERIENCES
Lake Louise is one of most celebrated photography locations in the world. Having a Professional Photographer capture you and your family amid the majesty of the Lake and surrounding Mountains is an opportunity not to be missed. Our photographers work full-time for Banff Photography. They are highly skilled craftspeople who have an intimate knowledge of our unique landscape and how to capture beautiful portraiture in it. Working at different locations around the Lake we will capture multiple compositions. You will receive all the edited images in high resolution via a secured cloud folder. Reservations are required in advance.

PRICE: 15 minutes - $150 (Maximum 2 guests) | 30 minutes - $350 (Maximum 6 guests) | 60 minutes - $650 (No maximum guests)
CANCELLATION POLICY: 24 hours

PRIVATE PHOTO GUIDES
A one-on-one private lesson with one of Banff Photography’s Professional Photographers who live and work at Lake Louise. Each session is a collaboration between the guest and the photo guide to meet each guest’s specific expectations. Guests must provide their equipment. Reservations are required in advance.

PRICE: 1 Hour: $150 | 4 Hours: $500 | 8 Hours: $800
CANCELLATION POLICY: 24 hours

60-MINUTE PHOTO WALKABOUT
Having a Professional Photo Guide share with you photo tips and tricks to capture the majesty of Lake Louise and surrounding mountains is an opportunity not to be missed. Our photographers are passionate about the mountains and their work. They love to share this passion and sincerely want to see you learn how to take better pictures. The Photo Walkabout is for every level of photographer, and no special equipment is required. We want you to bring your favorite image capturing device. We say “the best camera in the world is the camera you have with you!”

Reservations are required in advance. Operated twice daily with a morning session and an afternoon session. Times vary with the changing seasons and the resulting change in day light hours. Please contact us for current times +1 403 522 3653.

PRICE: $75 per person
Minimum 2 people, Maximum 6 people
CANCELLATION POLICY: 24 hours
AROUND THE HOTEL

BANFF SULPHUR MOUNTAIN SIGHTSEEING GONDOLA
The Banff Gondola is located just five minutes from the Town of Banff, on the shoulder of Sulphur Mountain and in the heart of the Canadian Rockies. The 360 degree views from the upper gondola terminal, view-decks and Summit Ridge interpretive boardwalk, is the very best vantage point in the west. The Banff Gondola is wheelchair accessible and pet friendly.

DEPARTURE TIMES:
January 18 - March 12 10:00 AM to 4:30 PM (Monday to Tuesday) 10:00 AM to 8:30 PM (Wednesday to Sunday)
March 13 - April 9 10:00 AM to 4:30 PM (Monday to Tuesday) 10:00 AM to 9:30 PM (Wednesday to Sunday)
PRICE: Adult $64 | Children (6-15 years) $32 | Children under 5 are free

*Last ride up is 30 minutes prior to close. Non-refundable tickets are available at the Concierge Desk.

ALPINE HELICOPTER TOURS
Located 1 hour and 15 minutes from the Chateau

Canmore-based Alpine Helicopters provides sightseeing tours and heli-hiking adventures in the Canadian Rocky Mountains from its tour facility located at the Canmore Municipal Heliport. Looking for a unique flight over Canmore or Banff and its surrounding peaks? Have a certain vista you would like to view from above? They can make it happen with custom charters offering heli-adventures. Please contact the Concierge for further details.

THREE SISTERS PEAK TOUR
This will be the most action packed 12 minutes of your life. Your adventure will take you past the Three Sisters peaks as you spectacularly escape to the Spray Valley. You will see the magnificent Goat Range where you will observe the radiant aqua blue/green colors of the Spray Lakes. Your return flight will provide views of the Bow River as it meanders back towards the Town of Canmore.

PRICE: $150 per person
DURATION: 12 minutes
CANCELLATION POLICY: 3 hours

ROYAL CANADIAN TOUR
The Royal Canadian is an extension of the Three Sisters Peaks Tour. Your journey will take you to new heights through the Goat Range Pass and along the Sundance Range of Banff National Park where you will see mountain peaks, alpine meadows and pristine lakes. An extraordinary adventure not to be missed!

PRICE: $275 per person
DURATION: 25 minutes
CANCELLATION POLICY: 3 hours

MT. ASSINIBOINE & MARVEL PASS
This sensational flight incorporates all the sights of the previous tours as well as transporting you to the “Matterhorn of the Canadian Rockies” which rises majestically to 3,611m (11,870ft) along the Great Divide. The surrounding glaciers and icefalls will astound you and capture your imagination where you will get up close and personal with the Gloria Glacier as it tumbles off of Mount Assiniboine. This is an experience you will not forget!

PRICE: $330 per person
DURATION: 30 minutes
CANCELLATION POLICY: 3 hours

MARVEL PASS PRIVATE CHARTER
Located on the south west border of Banff National Park, Marvel Pass has long been a favorite spot for that special private moment. This tour is treated as a private charter and therefore your privacy is guaranteed. Flying south from Canmore you will pass the Three Sisters, the Spray Reservoir and the high ridges to Marvel Lake and the famous Mount Assiniboine, also known as the “Matterhorn of the Rockies”. The pilot takes you in for a close-up look at the hanging glaciers before heading south to Marvel Pass. You are dropped off at 7,200ft, close to Cabin Lake, surrounded by larch trees, small lakes and towering peaks. This spectacular location offers breathtaking vistas, which are perfect for marriage proposals. You can spend up to a quarter of an hour at this magnificent location before re-boarding for the 15-minute return flight to our Canmore base. Reservations are highly recommended for this excursion.

PRICE: $1099 per couple, $330 per additional guest (maximum 4 passengers per flight)
DURATION: 45 minutes (30 minute flight, 15 minute stop)
CANCELLATION POLICY: 3 hours
AROUND THE HOTEL

ROCKIES HELI CANADA
Located 1.5 hours from the Chateau

Jaw dropping vistas, knowledgeable guides and excitement all rolled into one. Choose between three different tours ranging from 20 minutes to 55 minutes. On these incredible tours you will witness awe-inspiring glaciers, ice fields, (frozen) lakes, waterfalls and more spectacular scenery. Enjoy the scenic drive or be picked up from the Chateau for $100 per person with 48 hours notice. Please note that a one hour exploration hike/snowshoe (dependent on weather conditions) can be added to hike for $79 per person.

6 GLACIERS TOUR
Get ready for the most awe-inspiring 20 minutes of your life! Deep in the heart of the Canadian Rockies, you’ll lift off to an incredible view of Abraham Lake and soar at a cool 100mph, 9000 ft (2900m) over Cline Pass. This helicopter tour is chock full of natural beauty, glaciers and waterfalls, including many amazing sights you have to see from above!

PRICE: $199 per person
DURATION: 20 minutes
CANCELLATION: 48 hours

EPIC SUMMIT & ICEFIELD TOUR
This popular tour is an action packed 30 minute adventure that takes you over the beautiful Wilson Icefield and its many crevasses. You will launch from our exclusive Icefields base and fly over the spectacular Wilson Icefield, then you will fly over an impressive 10,000 ft pass (3200m). You will also fly by the Cline, Lion and Lioness glaciers for remarkable views of this natural wonder. Finally you will view a spectacular 900 ft waterfall flowing from two aqua lakes.

PRICE: $379 per person
DURATION: 30 minutes
CANCELLATION: 48 hours

THE COMPLETE COLUMBIAN ICEFIELD TOUR
Our most extensive helicopter tour includes the best of the Rockies and takes you to incredible heights, over aqua green lakes, massive glaciers and spectacular waterfalls. You will launch from our Icefields base and soar over the massive filed of ancient ice that covers 125m (325 sq.km) with solid waterfalls. This tour will have you soaring at an impressive altitude of 12,500 ft (4000m) and you will never forget the raw, untouched beauty you were able to discover through our unique heli tour.

PRICE: $679 per person
DURATION: 55 minutes
CANCELLATION: 48 hours

LOVE IN THE ROCKIES PRIVATE FLIGHT
Only the truly romantic need apply! Enjoy this private flight tour, plus a 1-hour wilderness stop with your special someone in the middle of the backcountry! Share a demi-bottle of sparkling wine, some decadent dessert and a stroll to a waterfall, before flying back to the Icefields Adventure base to collect your souvenir photo.

PRICE: $799 for 20 minute flight for two passengers plus 1 hour mountain-top stop | $399 for each extra guest | $1699 for 42 minute flight for two passengers plus 1 hour stop. $599 for each extra guest
DURATION: 80 minutes for 20 minute flight plus stop | 102 minutes for 42 minute flight plus stop
CANCELLATION: 48 hours