OUR BACKYARD  
IS YOUR BACKYARD

Thank you for choosing Fairmont Chateau Lake Louise. We greatly look forward to welcoming you to our little piece of paradise!

As the Concierge, we are committed to assisting with making your stay with us as memorable as possible. Whether you are looking for a romantic getaway or an adventure-packed holiday, our backyard is filled with towering peaks, crystal blue lakes, rich green forests and mountain adventures.

Please note that schedules and prices are subject to change without notice. We encourage you to make reservations for the transportation bookings, dining reservations and social activities listed in this guide that you are interested in sooner rather than later to ensure availability. Please carefully review cost, cancellation policies and arrival times. Should you have any questions or require assistance with reservations, please do not hesitate to contact the Concierge at any time.

Warm Regards,

The Concierge Team  
Fairmont Chateau Lake Louise  
T +1 403 522 1601 | F +1 403 522 1613  
cll.concierge@fairmont.com  
Fairmont Hotels & Resorts
EXCLUSIVE ACTIVITIES FOR GUESTS

HERITAGE PRESENTATIONS
At 4:00 PM daily guests can enjoy a private presentation made by one of The Chateau’s knowledgeable ambassadors. Join us and discover the secrets of Lake Louise including the unique history of the hotel and how to have the best experience possible while you are here. These informative presentations are held in the private, second floor Larch Lounge.

PRESS READER
On a cold day, guests of The Chateau will have access to thousands of premium publications from around the world, including magazines and newspapers, allowing you to remain informed and entertained while keeping warm at the same time.

BOARD GAMES
For the enjoyment of our guests only, we are pleased to offer board games that can be collected from the front desk. These games can be taken either to the rooms or used in our exclusive and private second floor Larch Lounge, which can only be accessed by our in-house guests.
CHATEAU DINING
Our philosophy is to ensure our offerings reflect our heritage, while keeping up with the latest culinary trends. Executive Chef Jean François Fortin pillars upon which he and his talented culinary team create new menus at our various restaurants in The Chateau are local, fresh and innovative.

**FAIRVIEW**
Savour the very best in contemporary Canadian cuisine at Fairview, open Friday to Sunday. By sourcing high quality ingredients from coast to coast, using local organic produce and focusing on “Farm to Table”, our talented culinary team’s deft touch allows the food to shine.
DRESS CODE: Resort casual
RESERVATIONS: Recommended

**WALLISER STUBE**
Innovative European alpine cuisine is featured Monday through Saturday at the intimate Walliser Stube restaurant and wine bar. Choose from a tempting variety of classic Swiss, German and Alpine dishes influenced by regional styles or experience our authentic cheese fondue - a homage to our Swiss Mountain Guide heritage.
DRESS CODE: Resort casual
RESERVATIONS: Not taken at this outlet

**ALPINE SOCIAL**
Celebrating the birthplace of mountaineering in the Canadian Rockies, this new hot spot is the social hub of Lake Louise. If you’re looking for hearty, gourmet comfort food - you’ve found it. Claim your seat at the bar or gather friends and family together to enjoy a tasteful selection of seasonal sharing plates. Be sure to ask about the selection of 20 Bourbons and 20 Canadian Whiskeys. Be social in the alpine at Alpine Social – the place to be!
DRESS CODE: Resort casual
RESERVATIONS: Not taken at this outlet

**LAKEVIEW LOUNGE**
Spend quality down-time admiring our very best views of Lake Louise and the Victoria Glacier while sipping your favourite Fairmont Modern Classics cocktail or one of our outstanding wines from the newly renovated contemporary Lakeview Lounge.
DRESS CODE: Resort casual
RESERVATIONS: Not taken at this outlet

**CHATEAU DELI**
Open 24 hours a day, the Chateau Deli offers a variety of tasty hot meals, home-made soups, fresh salads, sandwiches, baked goods and desserts to sit and enjoy or takeout. Picnic lunches and boxed meals are available on request.

**POPPY BRASSERIE**
Delicious breakfast for the whole family is our specialty at the Poppy Brasserie. Indulge in our extensive breakfast buffet or choose from a wide variety of a la carte breakfast classics. Your days in Lake Louise will be off to a great start as you enjoy the morning light and beautiful views from the expansive windows of our casual family breakfast restaurant.
DRESS CODE: Resort casual
RESERVATIONS: Not required for breakfast

**AFTERNOON TEA AT THE CHATEAU**
Featuring an assortment of our Fairmont signature teas accompanied by delectable pastries and traditional North American and European style finger sandwiches, Afternoon Tea at Fairmont Chateau Lake Louise is a truly delightful way to spend the afternoon.
DRESS CODE: Resort casual
RESERVATIONS: Required 24 hours in advance
CANCELLATION POLICY: 24 hours
Welcome to our tranquil oasis at Fairmont Chateau Lake Louise. Allow our team of spa therapists to take you on a journey of blissful indulgence with premium quality ingredients. Backed by expert knowledge, outstanding technique and gentle character, our team of professionals specialize in more than 20 treatments and services. From a relaxing foot massage, to a luxurious body scrub and facial, treatments are designed to soothe and revitalize and the mind and body. Plan your visit after a day of mountain adventure and emerge feeling refreshed and ready to embrace whole body wellness.

The Spa is located on the lower level, below the main lobby and adjacent to Alpine Social. It is accessible by the stairs off of the main lobby and by the elevators.

**MASSAGE EXPERIENCES:**
Offering a range of relaxation and therapeutic massages, customized with essentials oils.

**FACIAL EXPERIENCES:**
Whether it be deep cleansing or results driven, we can accommodate your skin’s needs.

**BODY SERVICES:**
Focusing on your body’s needs to rehydrate, rejuvenate or refresh, our various scrubs, wraps, and baths will alleviate your stress.

**SALON SERVICES:**
Our hair and nail salon will provide you with those finishing touches for a special evening or event.

For more information about The Spa visit fairmont.com/lake-louise/spa, dial +1 403 522 1545 or e-mail cll.thespa@fairmont.com.

Reservations are recommended in advance.
HEALTH CLUB
HEALTH CLUB

Operated by Fairmont Chateau Lake Louise

The Health Club is open seven days a week and is located on the first floor of the resort near the Barrot elevators.

Please note: Health Club facilities are available to hotel guests only. Children 12 and under must be accompanied by an adult.

HOURS OF OPERATION
Health Club: Open 24 hours a day
Aquatic Pool: 6:00 AM - 11:00 PM
Adult Only hours: 10:00 PM - 11:00 PM daily
Change Rooms: Open 24 hours a day

HEALTH CLUB FACILITIES
• Whirlpool
• Steam Room
• Hot/Cold shower
• Change rooms for men and women
• Fitness Centre with:
  - Elliptical Trainers
  - Free Weights
  - Stationary Bikes
  - Treadmills
  - Weight Machines
  - Universal Cable Machine
  - Stretching Room with yoga mats, foam rollers and balance balls
FITNESS CLASSES
Operated by Fairmont Chateau Lake Louise

Led by our qualified instructor, an array of fitness classes are available to guests of The Chateau.

DEEP STRETCH: 45 MIN
Deep breathing is used as a tool to guide the body through deep stretch poses that enhance strength, flexibility and relaxation.

BODY JAM: 45 MIN
Incorporates modern day music with simple dance steps to enhance a positive and free-moving workout environment.

BOOTCAMP: 1 HR
Achieves a full body workout through strength and sculpting drills.

PRIVATE SESSION: 1 HR
Book our trainer for a one-on-one fitness class of your choosing. Specify the type of class you are interested in at least one day prior to your appointment.

To sign up with our dedicated fitness instructor, please visit Concierge. Classes are complimentary. Charges apply to private sessions.
MOUNTAIN ADVENTURES
MOUNTAIN ADVENTURE PROGRAM

Operated by Fairmont Chateau Lake Louise

Fairmont Chateau Lake Louise has a long and proud guiding tradition. Join one of our accredited naturalists for a hike of your choosing. The first guest to reserve decides where the hike goes. Venture out for a classic walk up to a lookout point or take a more leisurely walk around Lake Louise. The choice is yours. The Mountain Adventure Program is offered to guests eight years and older.

The trick to being comfortable outdoors is to dress in layers. Please ensure your wear flat-soled hiking boots or winter boots. Boots, hiking poles and backpacks are available upon request.

THE LAKESHORE STROLL
Join us for a walk along one of the most famous lakes in Canada and discover how it was named and the history of the hotel. Enjoy this quiet time of year and watch for climbers and avalanches at the back of the lake.

Time: 2 hours
Distance: 4 km/ 2.4mi
Gain: None
PRICE: Complimentary
CANCELLATION POLICY: 12 hours

FAIRVIEW LOOKOUT
Join us for this short but moderately steep walk though a sub-alpine forest to beautiful views looking down on the Chateau, Lake Louise and mountains beyond. After our ascent we can sit at the viewpoint and chat about how a five star hotel ended up in this magnificent six star landscape.

TIME: 2 hours
Distance: 2.3 km/ 1.4mi
Gain: 106m/ 350 ft
PRICE: Complimentary
CANCELLATION POLICY: 12 hours
CHILDREN’S ACTIVITIES
SUPERVISED ACTIVITIES

Operated by Resort Activities

Our Kids Camp Department is committed to providing fun experiences for guests of all ages in one of the most unique environments in the world. We have designed specific weekend programs that are active, enjoyable and educational.

Our goal is to create long lasting memories for every member of your family by providing exclusive events specific to the Fairmont Chateau Lake Louise.

NATURE STROLL
Children will join us on a walk around the area of Lake Louise learning about local plants and animals.

DURATION: 2 hours
AGES: 6–13 years
PRICE: $30 per child
CANCELLATION POLICY: 24 hours

PHOTO SCAVENGER HUNT
Children will have the opportunity to explore every nook and cranny of the hotel. Discover clues that have been left along the way!

DURATION: 2 hours
AGES: 6-13 years
PRICE: $30 per child

KID'S CRAFT TIME
Children will create special take-home memories using our extensive craft supplies.

DURATION: 1.5 hours
AGES: 5-13 years
PRICE: $30 per child

CAMPFIRE & GAMES
Children will head outside to enjoy a marshmallow alongside the campfire while singing songs and telling stories! Afterwards they will play their favorite games inside.

DURATION: 2 hours
AGES: 6–13 years
PRICE: $30 per child

PAJAMA PARTY
Children are encouraged to wear their pajamas to the Pajama Party. Spend the night playing games and having fun. Nothing completes a pajama party like a movie!

DURATION: 2 hours
AGES: 6-13 years
PRICE: $30 per child

SUPERVISED KID’S ACTIVITY TIME
Children will play a variety of fun and exciting games with our team and other children. Children under five are welcome to attend accompanied by a parent. *Sign up is required.

DURATION: 1 hour
AGES: 5-13 years
PRICE: Complimentary
EVENING CAMPFIRE
Join us outside before or after dinner and roast a marshmallow or two. *Parents must accompany children. The activity is for hotel guests only.
PRICE: Complimentary

MOVIE NIGHT
Please see Concierge for information. *Parents must accompany children to the daily screenings.
PRICE: Complimentary. Includes popcorn.
Looking to have a romantic dinner with your significant other? Fairmont Chateau Lake Louise is pleased to offer babysitting services so you can enjoy such an event. To confirm a babysitter’s availability, we require a minimum of 24 hours notice to guarantee availability. Upon receiving a last minute request, we will attempt to locate a babysitter to meet your needs.

INFORMATION THAT IS IMPORTANT FOR YOU TO KNOW:
- The babysitter must be paid in cash or by room charge following the completion of babysitting
- Babysitting will be completed in the guest room unless otherwise specified
- A 24-hour cancellation policy applies; a cancellation will result in a flat rate charge of $40 being applied to your guest room
- Changes can be made to your babysitting request, however, these changes cannot be guaranteed within the 24-hour period prior to the assigned time
- All changes to the requested times must first be approved by the babysitter, otherwise, the times will remain the same
- Our Royal Service Agents will confirm the time and date of your babysitting request with you prior to your arrival

PRICE: 1-2 children $22/hour* | 3 children $24/hour* | 4 children $26/hour*
*Please note only one child may be under the age of one year old. A second sitter is required if there are two children under the age one years old.

CANCELLATION POLICY: 24 hours

** Combined sitting services are available for pets to be sat with the children. A rate of $30/hour for two children and up to two pets, $32/hour for three children and up to two pets and $34/hour for four children and up to two pets. A maximum of four children and two pets per sitter is in place for safety reasons.
PET POLICY

Fairmont Chateau Lake Louise is a pet friendly hotel, however pets are not permitted in the Mount Temple wing. A charge of $50 per room, per night plus taxes applies for pets and will be added to your guestroom folio. For stays of eight nights or longer, the charge will not exceed $350. In the event that extra servicing to the room is required upon checkout, an additional charge of $125 may apply.

Due to health regulations pets are not allowed in the Food and Beverage areas of the hotel. This includes patios, the Health Club pool deck and the Fairmont Gold Lounge.

A $75 holding fee will be applied to your guestroom folio should your dog be unaccompanied in your room.

Please note that local bylaws require that dogs must be leashed throughout the village of Lake Louise. Please be mindful of the resident wildlife (including bears, deer and coyotes).

Additional supplies such as baggies, dog beds, etc., are available through Royal Service by dialing ‘0.’
**PET SITTING**

Operated by Royal Service

Please note that pets are not allowed to stay alone in the hotel room without supervision. In order to confirm a pet sitter’s availability, we require a minimum of 24 hours notice to guarantee availability. Upon receiving a last minute request, we will attempt to locate a pet sitter to meet your request.

**IMPORTANT INFORMATION:**
- The pet sitter must be paid in cash or by room charge following the completion of pet sitting
- Pet sitting will be completed in the guest room unless otherwise specified
- A 24-hour cancellation policy applies; a last minute cancellation will result in a flat rate charge of $40 being applied to your guest room
- Changes can be made to your pet sitting request, however these changes cannot be guaranteed within the 24-hour period prior to the assigned time
- All changes to the requested times must first be approved by the pet sitter – otherwise, the times will remain the same
- Our Royal Service Agents will confirm the time and date of your pet sitting request with you prior to your arrival

**PRICE:** 1 or 2 pets - $16/hour

**CANCELLATION POLICY:** 24 hours

**Combined sitting services are available for pets to be sat with the children. A rate of $30/hour for two children and up to two pets, $32/hour for three children and up to two pets and $34/hour for four children and up to two pets. A maximum of four children and two pets per sitter is in place for safety reasons.**
HELIICOPTER TOURS
ALPINE HELICOPTER TOURS

Operated by Alpine Heli Tours (1 hour and 15 minutes from The Chateau)

Alpine Helicopters provides helicopter sightseeing tours and heli-hiking adventures in the Canadian Rocky Mountains from its tour facility located at the Canmore Municipal Heliport (22km east of Banff and 1-hour east of Lake Louise). Looking for a unique flight over Canmore or Banff and its surrounding peaks? Have a certain vista you would like to view from above? We can make it happen with custom charters offering heli-adventures.

THREE SISTERS PEAK TOUR
This will be the most action packed 12 minutes of your life. Your adventure will take you past the Three Sisters peaks as you spectacularly escape to the Spray Valley. You will see the magnificent Goat Range where you will observe the radiant aqua blue/green colors of the Spray Lakes. Your return flight will provide views of the Bow River as it meanders back towards the Town of Canmore.

PRICE: $124 per person
DURATION: 12 minutes
CANCELLATION POLICY: 3 hours

ROCKY MOUNTAIN TOUR
The Royal Canadian is an extension of the Three Sisters Peaks Tour. Your journey will take you to new heights through the Goat Range Pass and along the Sundance Range of Banff National Park where you will see mountain peaks, alpine meadows and pristine lakes. An extraordinary adventure not to be missed!

PRICE: $249 per person
DURATION: 25 minutes
CANCELLATION POLICY: 3 hours

MT. ASSINIBOINE & MARVEL PASS
This sensational flight incorporates all the sights of the previous tours as well as transporting you to the “Matterhorn of the Canadian Rockies” which rises majestically to 3,611m (11,870ft) along the Great Divide. The surrounding glaciers and icefalls will astound you and capture your imagination where you will get up close and personal with the Gloria Glacier as it tumbles off of Mount Assiniboine. This is an experience you will not forget!

PRICE: $299 per person
DURATION: 30 minutes
CANCELLATION POLICY: 3 hours

MARVEL PASS PRIVATE CHARTER
Located on the south west border of Banff National Park, Marvel Pass has long been a favorite spot for that special private moment. This tour is treated as a private charter and therefore your privacy is guaranteed. Flying south from Canmore you will pass the Three Sisters, the Spray Reservoir and the high ridges to Marvel Lake and the famous Mount Assiniboine, also known as the “Matterhorn of the Rockies”. Our pilot takes you in for a close-up look at the hanging glaciers before heading south to Marvel Pass. You are dropped off at 7,200ft, close to Cabin Lake, surrounded by larch trees, small lakes and towering peaks. This spectacular location offers breathtaking vistas, which are perfect for marriage proposals. You can spend up to a quarter of an hour at this magnificent location before re-boarding for the 15-minute return flight to our Canmore base. Reservations are highly recommended for this excursion.

PRICE: $849 per couple
DURATION: 45 minutes
CANCELLATION POLICY: 3 hours
KANANASKIS HELICOPTER TOURS

Operated by Rockies Heli (1.5 hours from The Chateau)

Jaw dropping vistas, knowledgeable guides and excitement all rolled into one. Choose between three different tours ranging from 20 minutes to 55 minutes. On these incredible tours you will witness awe-inspiring glaciers, ice fields, (frozen) lakes, waterfalls and more spectacular scenery. Enjoy the scenic drive or be picked up from The Chateau for $100 per person with 48 hours notice.

EXPLORE THE ROCKIES TOUR
Prepare for the most packed and incredible 20 minutes of your life! You will cruise at 100 mph as we climb from the plains to above the Rocky Mountains and cross the imposing massif of Mount Lougheed. The pilots will provide commentary and history about the mountains, the valleys and the First Nations people who originally settled here. This heli tour will be the adventure of a lifetime. Enjoy the gorgeous drive to Rockies Heli in Kananaskis or they will pick up at our hotel for $100 per person.

PRICE: $199 per person
DURATION: 20 minutes
CANCELLATION: 48 hours

THE GRAND ROCKY MOUNTAIN TOUR
This 30-minute tour takes you over the iconic three sisters, the breathtaking Lake Minnewanka and through the world-famous Banff National Park. You will cruise at 100 mph as you circle the summit of Mount Sparrowhawk, a 10,000ft (3,200m) peak. Return over Mount Allen, site of the 1988 Winter Olympic Games Downhill.

PRICE: $329 per person
DURATION: 30 minutes
CANCELLATION: 48 hours

THE ULTIMATE ALPINE GLACIER TOUR
A spectacular 55-minute flight that includes the best of everything the Rockies have to offer. Start by flying over Nakiska, the home of the 1988 Olympic Downhill Skiing events, on route to Mount Assiniboine. Fly around the Matterhorn of the Rockies before continuing down the continental divide, over glaciers, lakes, rivers and more breathtaking mountain peaks on your way back to the heliport.

PRICE: $629 per person
DURATION: 55 minutes
CANCELLATION: 48 hours

LOVE IN THE ROCKIES TOUR
For the true romantic: enjoy a private, 20-minute helicopter flight and a 1-hour stop in the wilderness with someone special. In the middle of the backcountry, you’ll share a demi-bottle of sparkling wine and a decadent dessert.

PRICE: $799 per couple
DURATION: 20-minute flight and 1-hour stop
CANCELLATION: 48 hours
DOWNHILL SKIING
LAKE LOUISE SKI RESORT

Lake Louise is one of the largest ski areas in North America. With more than 4200 skiable acres and 139 named runs to choose from, this alpine terrain offers variety for all abilities. The ski hill is open from mid-November to early May.

GENERAL INFORMATION
- A 15-minute drive from Fairmont Chateau Lake Louise
- Child minding services available at ski resort
- Voted “best scenery” and “best steeps” by Ski Canada Magazine
- Snowshoeing available

Complimentary shuttle provided by Fairmont Chateau Lake Louise

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Prices do not include the 5% GST. Multi-day and tri-area tickets are also available. Ski lessons and equipment rentals are also available. Visit skilouise.com for more information.

A shuttle service operates daily between Fairmont Chateau Lake Louise and the resort. Please see Concierge for shuttle times.

KICKING HORSE SKI RESORT

Kicking Horse Mountain Resort is located just outside of Golden, British Columbia and boasts what is currently the fourth highest vertical drop in North America. Shuttle services to Kicking Horse from Banff are available. Please contact Concierge for more information. The runs open mid-December to early April.

GENERAL INFORMATION
- A one hour drive from Fairmont Chateau Lake Louise
- Snowshoeing is available

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SUNSHINE VILLAGE AND SKI AREA

Sunshine Village is a vast bowl of deep snow with an average of 30 feet of powder from November to May; the longest ski season in Canada. Throughout Sunshine’s history, all development, including $11 million in recent resort improvements, has been carefully designed to harmonize with the natural beauty of the Canadian Rockies and Banff National Park. The original 1928 ski cabin known as Old Sunshine Lodge is still standing.

GENERAL INFORMATION
- A 45-minute drive via TransCanada Highway East-bound from Lake Louise
- 107 named runs across 3,300 acres

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Prices do not include 5% GST. Multi-day and tri-area tickets are also available.

Ski lessons and equipment rentals are available. Visit sunshine-village.net for more information.

MOUNT NORQUAY

Mount Norquay is located just minutes from downtown Banff and has been the local’s ski area since 1926, offering 28 runs spread over 129 acres. Mount Norquay awards the flexibility of allowing skiers and boarders to pay by the hour and offers the only night-skiing in the Rockies every Friday night.

GENERAL INFORMATION
- Located just 10-minutes from downtown Banff and one hour east of Lake Louise
- Snowshoeing available

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*Prices are subject to change and do not include 5% GST. Multi-day and tri-area tickets are also available.

Ski lessons and equipment rentals are available. Visit banffnorquay.com for more information.
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<tr>
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Photo Credit: Banff Lake Louise Tourism / Paul Zizka Photography
Operated by Lake Louise Ski Resort

Visitors to Lake Louise Ski Resort can experience the thrill of snow tubing! No previous snowsports experience is required and this is an activity that the whole family can enjoy. Located at the base of the mountain, guests can grab a tubing ticket from Guest Services, make their way to the beginner carpet area, get a tube and spend the day riding our two lane ‘Sunny Tube’ run.

Tubing is a thrilling way to enjoy winter in the Canadian Rockies and is sure to provide a rush whether this is your first time in the snow or you are a serious skier. Lanes are groomed for smooth sliding to ensure participants have the most fun possible while staying safe.

DURATION: As long as you desire
TIME: 10:00 AM - 4:00 PM
PRICE: Adult $29* | Youth (13 – 17) $24* | Child (6 – 12) $19* | 5 and under free
CANCELLATION POLICY: Once tickets are purchased no refunds are offered.

*Prices are subject to change and do not include 5% GST.
SKI LESSONS

Photo Credit: Travel Alberta/Hubert Kang
PRIVATE SKI LESSONS
Operated by Lake Louise Snow School

Learn to ski or snowboard in the beautiful Canadian Rockies! The Lake Louise Snow School offers private guided lessons to people of all ages. The selected professionals have accumulated years of teaching and guiding experience from around the world. Private lessons are designed with one thing in mind ... you! Learn what you want, where you want and when you want. The focus is on you. You choose the time, the skills you want to improve and the terrain you want to cover. Tuition includes custom tailored teaching; lift line priority and mountain guiding. Do you want to get on the lift a half-hour before the mountain opens to the public? Ski or snowboard with one of the professional instructors for a 1.5 hours or 2.5 hours in a First Tracks lesson. First Tracks lessons start at 8:30 AM daily.

<table>
<thead>
<tr>
<th></th>
<th>SKIING</th>
<th>SNOWBOARDING</th>
</tr>
</thead>
<tbody>
<tr>
<td>2 hours</td>
<td>$259</td>
<td>$229</td>
</tr>
<tr>
<td>3 hours</td>
<td>$359</td>
<td>$299</td>
</tr>
<tr>
<td>Full day (six hours instruction)</td>
<td>$575</td>
<td>$499</td>
</tr>
<tr>
<td>First Tracks 1.5 hours</td>
<td>$109</td>
<td>$109</td>
</tr>
<tr>
<td>First Tracks 2.5 hours</td>
<td>$259</td>
<td>$229</td>
</tr>
</tbody>
</table>

GROUP SKI LESSONS
Operated by Lake Louise Snow School

Make your time at Lake Louise Ski Resort a memorable one. There is no better way to meet new friends, explore the mountain and improve your ability than with our pros. They offer levels 1–5 for group adult skiers and levels 1–3 for group adult snowboarders. For more advanced abilities, private lessons are required as the techniques required to progress become more individualized. Adult group lessons depart at 10:30 AM.

<table>
<thead>
<tr>
<th>SKI LEVELS 1-5 &amp; SNOWBOARD LEVELS 1-3</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lesson Only</td>
</tr>
<tr>
<td>Full day 4 hours tuition</td>
</tr>
<tr>
<td>Half day 2 hours tuition</td>
</tr>
<tr>
<td>Lesson &amp; Equipment</td>
</tr>
<tr>
<td>Full day 4 hours tuition</td>
</tr>
<tr>
<td>Half day 2 hours tuition</td>
</tr>
<tr>
<td>Lesson &amp; Lift</td>
</tr>
<tr>
<td>Full day 4 hours tuition</td>
</tr>
<tr>
<td>Half day 2 hours tuition</td>
</tr>
<tr>
<td>Lesson, Lift &amp; Equipment</td>
</tr>
<tr>
<td>Full day 4 hours tuition</td>
</tr>
<tr>
<td>Half day 2 hours tuition</td>
</tr>
</tbody>
</table>

CHILDREN’S SKI LESSONS (AGES 5-12)

<table>
<thead>
<tr>
<th>Lesson Only</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full day 4 hours tuition</td>
</tr>
<tr>
<td>Half day 2 hours tuition</td>
</tr>
<tr>
<td>Lesson &amp; Equipment</td>
</tr>
<tr>
<td>Full day 4 hours tuition</td>
</tr>
<tr>
<td>Half day 2 hours tuition</td>
</tr>
<tr>
<td>Lesson &amp; Lift</td>
</tr>
<tr>
<td>Full day 4 hours tuition</td>
</tr>
<tr>
<td>Half day 2 hours tuition</td>
</tr>
<tr>
<td>Lesson, Lift &amp; Equipment</td>
</tr>
<tr>
<td>Full day 4 hours tuition</td>
</tr>
<tr>
<td>Half day 2 hours tuition</td>
</tr>
</tbody>
</table>

*Prices are subject to change and do not include 5% GST. Please visit Concierge for additional information and for reservations.

The instructors for children’s lessons have been specifically chosen to guide your children as they improve their ski and snowboard skills through fun and games. Children’s group lessons are offered for children aged 5–12 and for all ability levels; from level 1 complete beginners to the extreme all mountain level 6. Children’s lessons meet at 10:00 AM and will start skiing at 10:30 AM. Please note that all children taking lessons must wear a helmet. There is limited rental snowboard equipment for children ages 5–6.
**EQUIPMENT RENTALS**

*Operated by Chateau Mountain Sports*

Do not let the lack of equipment stop you from enjoying the great outdoors. Located on the main level of Fairmont Chateau Lake Louise just off the lobby, Chateau Mountain Sports Rental Store offers a variety of high performance equipment and tuning services of downhill skis and snowboards. For those staying in both the Banff and Lake Louise area, you can now rent your equipment from one location and return at the other location. Rental service is available during the ski season from November to April.

**Mid-Performance Skis (Suitable for all beginner & intermediate skiers)**

<table>
<thead>
<tr>
<th></th>
<th>1/2 Day*</th>
<th>1-2 Days</th>
<th>3-4 Days</th>
<th>5+ Days</th>
</tr>
</thead>
<tbody>
<tr>
<td>Package (skis, boots and poles)</td>
<td>$40</td>
<td>$44/day</td>
<td>$41/day</td>
<td>$38/day</td>
</tr>
<tr>
<td>Skis and poles</td>
<td>$36</td>
<td>$39/day</td>
<td>$36/day</td>
<td>$34/day</td>
</tr>
<tr>
<td>Skis - only</td>
<td>$33</td>
<td>$37/day</td>
<td>$34/day</td>
<td>$32/day</td>
</tr>
<tr>
<td>Boots - only</td>
<td>$12</td>
<td>$15/day</td>
<td>$13/day</td>
<td>$11/day</td>
</tr>
<tr>
<td>Poles - only</td>
<td>$5</td>
<td>$5/day</td>
<td>$5/day</td>
<td>$5/day</td>
</tr>
</tbody>
</table>

**Hi-Performance Skis (Suitable for all intermediate and advanced skiers)**

<table>
<thead>
<tr>
<th></th>
<th>1/2 Day*</th>
<th>1-2 Days</th>
<th>3-4 Days</th>
<th>5+ Days</th>
</tr>
</thead>
<tbody>
<tr>
<td>Package (skis, boots and poles)</td>
<td>$52</td>
<td>$56/day</td>
<td>$53/day</td>
<td>$50/day</td>
</tr>
<tr>
<td>Skis and poles</td>
<td>$46</td>
<td>$50/day</td>
<td>$47/day</td>
<td>$45/day</td>
</tr>
<tr>
<td>Skis - only</td>
<td>$44</td>
<td>$48/day</td>
<td>$45/day</td>
<td>$42/day</td>
</tr>
<tr>
<td>Boots - only</td>
<td>$16</td>
<td>$18/day</td>
<td>$16/day</td>
<td>$14/day</td>
</tr>
<tr>
<td>Poles - only</td>
<td>$5</td>
<td>$5/day</td>
<td>$5/day</td>
<td>$5/day</td>
</tr>
</tbody>
</table>

**Junior Skis (Rates apply to Jr. sizes of equipment, not age of renter)**

<table>
<thead>
<tr>
<th></th>
<th>1/2 Day*</th>
<th>1-2 Days</th>
<th>3-4 Days</th>
<th>5+ Days</th>
</tr>
</thead>
<tbody>
<tr>
<td>Package (skis, boots and poles)</td>
<td>$24</td>
<td>$28/day</td>
<td>$25/day</td>
<td>$23/day</td>
</tr>
<tr>
<td>Skis and poles</td>
<td>$21</td>
<td>$26/day</td>
<td>$22/day</td>
<td>$20/day</td>
</tr>
<tr>
<td>Skis - only</td>
<td>$19</td>
<td>$23/day</td>
<td>$20/day</td>
<td>$18/day</td>
</tr>
<tr>
<td>Boots - only</td>
<td>$8</td>
<td>$10/day</td>
<td>$8/day</td>
<td>$7/day</td>
</tr>
<tr>
<td>Poles - only</td>
<td>$5</td>
<td>$5/day</td>
<td>$5/day</td>
<td>$5/day</td>
</tr>
</tbody>
</table>
**Snowboarding (freeride or freestyle)**

<table>
<thead>
<tr>
<th></th>
<th>1/2 Day*</th>
<th>1-2 Days</th>
<th>3-4 Days</th>
<th>5+ Days</th>
</tr>
</thead>
<tbody>
<tr>
<td>Package (board and boots)</td>
<td>$40</td>
<td>$44/day</td>
<td>$40/day</td>
<td>$38/day</td>
</tr>
<tr>
<td>Board only</td>
<td>$32</td>
<td>$35/day</td>
<td>$32/day</td>
<td>$31/day</td>
</tr>
<tr>
<td>Boots only</td>
<td>$15</td>
<td>$18/day</td>
<td>$15/day</td>
<td>$12/day</td>
</tr>
</tbody>
</table>

**Junior Snowboarding (rates apply to Jr. sizes of equipment, not age of renter)**

<table>
<thead>
<tr>
<th></th>
<th>1/2 Day *</th>
<th>1-2 Days</th>
<th>3-4 Days</th>
<th>5+ Days</th>
</tr>
</thead>
<tbody>
<tr>
<td>Package (Jr. board and Jr. boots)</td>
<td>$25</td>
<td>$28/day</td>
<td>$26/day</td>
<td>$24/day</td>
</tr>
<tr>
<td>Board only</td>
<td>$18</td>
<td>$22/day</td>
<td>$19/day</td>
<td>$18/day</td>
</tr>
<tr>
<td>Boots only</td>
<td>$9</td>
<td>$11/day</td>
<td>$9/day</td>
<td>$8/day</td>
</tr>
</tbody>
</table>

**Cross-country (Classic skis are non-wax, skate skis are glide waxed)**

<table>
<thead>
<tr>
<th></th>
<th>1/2 Day *</th>
<th>1-2 Days</th>
<th>3-4 Days</th>
<th>5+ Days</th>
</tr>
</thead>
<tbody>
<tr>
<td>Package (skis, boots and poles)</td>
<td>$25</td>
<td>$28/day</td>
<td>$25/day</td>
<td>$23/day</td>
</tr>
<tr>
<td>Package (Jr. skis, boots and poles)</td>
<td>$18</td>
<td>$22/day</td>
<td>$22/day</td>
<td>$20/day</td>
</tr>
<tr>
<td>Classic or Skate skis only</td>
<td>$20/day (Jr. ski - only $12/day)</td>
<td>$14/day (Jr. boots - only $9/day)</td>
<td>$5/day (Jr. poles - only $5/day)</td>
<td></td>
</tr>
<tr>
<td>Classic boots only</td>
<td>$14/day (Jr. boots - only $9/day)</td>
<td>$5/day (Jr. poles - only $5/day)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Classic poles only</td>
<td>$5/day (Jr. poles - only $5/day)</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Skate Rentals**

<table>
<thead>
<tr>
<th></th>
<th>2 Hours</th>
<th>Full Day</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hockey or figure skates</td>
<td>$13</td>
<td>$16</td>
</tr>
<tr>
<td>Junior skates</td>
<td>$8</td>
<td>$12</td>
</tr>
<tr>
<td>Hockey sticks</td>
<td>$5</td>
<td>$8</td>
</tr>
</tbody>
</table>

**Other**

<table>
<thead>
<tr>
<th></th>
<th>2 Hours</th>
<th>Full Day</th>
</tr>
</thead>
<tbody>
<tr>
<td>Snowshoes</td>
<td>$15</td>
<td>$20/day</td>
</tr>
<tr>
<td>Snow boots</td>
<td>$8</td>
<td>$10/day</td>
</tr>
<tr>
<td>Helmet</td>
<td>$8</td>
<td>$6/day</td>
</tr>
<tr>
<td>Tobaggan</td>
<td>$10</td>
<td>$20/day</td>
</tr>
<tr>
<td>Ski Jacket or pants</td>
<td></td>
<td>$15/day</td>
</tr>
<tr>
<td>Ice cleats</td>
<td></td>
<td>$10/day</td>
</tr>
</tbody>
</table>

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*1/2 day rates apply to transactions processed after 12:30 pm ONLY.

*Damage insurance $3.50/day. Please read our damage policy. Prices do not include 5% GST and are subject to change without notice.*
CAVE & BASIN NATIONAL HISTORIC SITE
Operated By Parks Canada

The Cave and Basin National Historic Site of Canada commemorates the birthplace of Canada’s National Park System, dating back to 1885. The growth and development of Canada’s national parks are celebrated in interactive displays and exhibits. Naturally occurring, warm mineral springs can be found inside the cave and outside in an emerald coloured basin.

PRICE: Complimentary for 2017
HOURS OF OPERATION: 12:00 PM to 4:00 PM (Wednesday to Sunday)

THE WHYTE MUSEUM OF THE ROCKIES
Operated by The Peter and Catharine Whyte Foundation

The Whyte Museum of the Canadian Rockies located at 111 Bear Street in Banff introduces visitors to the history and culture of this unique mountain area. The museum offers a glimpse of the “spirit of the wilderness” through displays and programs. Its galleries feature the largest collection of Canadian Rockies art and historical artifacts.

PRICE: Adults $10 | Children under 12 are free
HOURS OF OPERATION: Daily 10:00 AM - 5:00 PM

BOWLING AT HIGH ROLLERS BANFF
Operated by High Rollers Banff

Pints, pints and pizza. These are all good things, so they have been put together in a big old beer hall. High Rollers has six bowling lanes and two bocce courts. They have bowling and rolling covered. The New York-style pizza slices the size of your head and there are 50 craft beers on tap. Hang up your skis, skates, hiking books and snowshoes and go make a few new friends. Let the good times roll.

Their lanes can accommodate up to eight bowlers. All prices are per hour.

PRICE: Monday through Thursday $35/per hour/lane | Friday through Sunday $50/hour/ lane | Shoe rentals are $5 per person
HOURS OF OPERATION: Monday - Thursday 4:00 PM - 2:00 AM | Friday - Sunday 12:00 PM - 2:00 AM.

Suggested times; 1 hour - 4 people, 1.5 hours 4-6 people and 2 hours for up to 8 people.
Note: Bowling is half price on Thursdays.

BANFF UPPER HOT SPRINGS
Operated by Canadian Rockies Hot Springs

Put the Banff Upper Hot Springs at the top of your list of things to do in Banff. Soak in the steamy hot mineral water where travelers have come to ‘take the waters’ for over a hundred years. Banff National Park’s only hot springs pool welcomes you for an authentic heritage experience that is a favourite among visitors.

The top five minerals found in the Banff Upper Hot Springs are:
- Sulphate – 572mg/l
- Calcium – 205mg/l
- Bicarbonate – 134mg/l
- Magnesium – 42mg/l
- Sodium – 6.6mg/l

DURATION: As long as you desire
HOURS OF OPERATION: 10:00 AM - 10:00 PM (Sunday to Thursday | 10:00 AM - 11:00 PM (Friday to Saturday)
PRICE: Adult $7.30 | Youth (3–17) $6.30 | Child (3 and under) free
CANCELLATION: Once purchase of entrance is made no refunds are offered
COACH TOURS
COLUMBIA ICEFIELD DISCOVERY & GLACIER ADVENTURE (Begins May 1)
Operated by Explore Rockies

Travel up the 93 North to the Columbia Ice Field where its melted water feeds streams and rivers that flow into the Arctic, Atlantic and the Pacific oceans. This drive is filled with spectacular scenery, making it one of the most scenic highways in North America.

Take the Ice Explorer and travel onto a moving glacier, tour the ancient ice and drink the fresh waters of the glacier. Complete your adventure with a five minute shuttle to the Glacier Skywalk - Canada’s first attraction of its kind. Gain a unique perspective of nature at its finest as you stand 280 meters above Sunwapta Valley. Throughout the day a guide will be explaining all that you see, and will be available to answer any questions you may have. A hot lunch is included at the Columbia Icefield Glacier Discovery Centre.

DURATION: 7.45 hours
TIME: 9:00 AM
PRICE: Adults $249.90 | Children (6-15yrs) $127.05 | Children 5 and under are free
CANCELLATION: 90 minutes prior to departure.

Please note self driving is available. Prices include all taxes.

MOUNTAIN LAKES AND WATERFALLS (Begins May 1)
Operated by Explore Rockies

Departing Lake Louise, this guided excursion explores the natural attractions of Yoho National Park in British Columbia. Cross the Great Divide to the Spiral Railway Tunnels, where three lines of railways are laid at different elevations to cross the Kicking Horse River on four bridges. Relax and explore the trails by Takkakaw Falls, the second highest waterfall in Canada. Enjoy a BBQ lunch at the jewel of Emerald Lake before your return trip to Lake Louise.

DURATION: 6.5 hours
TIME: 10:00 am
PRICE: Adults $154.35* | Children (12 and under) $76.75* | Complimentary for children under 5
CANCELLATION: 90 minutes prior to departure

*Prices include all taxes.
Operated by Explore Rockies

Explore the wondrous area of Lake Minnewanka, just outside the town site of Banff, Alberta. This beautiful lake is surrounded by towering mountains and offers up great opportunities for guided or non guided activities.

BANFF LAKE CRUISE (Begins in May*)
Learn about the history of Lake Minnewanka and the surrounding area on this guided boat cruise. This magnificent interpretive lake cruise of Minnewanka and the scenic Canadian Rockies is one hour and provides unique photo opportunities unavailable anywhere else. The experienced crew will guide you through this rugged paradise richly steeped in history, native folklore and geology. The narration is intriguing, entertaining and informative. You will learn about the wildlife and vegetation that inhabit these mountains, the early explorers who named them and the tremendous forces that created them.

TIME: Monday through Thursday 11:00 - 5:00 pm | Friday through Sunday every hour from 10:00 am to 5:00 pm
PRICE: $60 per adult (16+ years)|$30 per child (6-15 years)| children 5 and under are complimentary
CANCELLATION POLICY: Tickets are non refundable

*Proposed date based on weather conditions.
CANMORE CAVE TOUR

Operated by Canmore Caving

CANMORE CAVE TOURS – EXPLORER TOUR

The adventure begins with a 20-30 minute hike up a mountain trail to the entrance. Your guide will introduce you to the amazing world of caves, spending approximately 2 hours underground crawling past prehistoric bones, investigating our ancient cave formations and even squeezing into places like the warm-up and challenge squeezes (if you so choose of course!). This is a great option for families with younger members, for large groups, team building or those who don’t have quite enough time for the adventure tour.

Driving time from the Chateau Lake Louise: 1 hour and 15 minute

DEPARTURE: 11:00 AM, 12:30 PM
DURATION: 4.5 hours (2 hours underground)
PRICE: Adults $125 | Children (10-15 years) $115
CANCELLATION POLICY: 48 hours
PHOTOGRAPHY LESSONS
PORTRAITS & LESSONS

Operated by Banff Photography

Banff Photography has a full range of cameras and accessories for every photographic need. Let our knowledgeable camera and photography consultants guide you through the various features on your camera or test drive our professional grade camera equipment from Canon, Nikon, Sony, Panasonic, Pentax and Fuji. Whether you want to update your camera or simply test drive a new one, we have it all - DSLR, mirrorless, compact and film cameras.

Join one of our professional photographers for a camera seminar or private lesson. Classes available include: How to Shoot Sunsets and Sunrises, Photo Composition, How to HDR, Basic Digital Photography and how to use all those manual settings on your camera! Custom programs are also available for private lessons and groups of all sizes.

FAMILY PORTRAITS
Capture your holidays in Lake Louise with a professional portrait sitting. Premium packages start at 30 minutes to 2 hours of photography and include edited full resolution digital files on a custom USB and a selection of 8 x 10 prints. Additional prints and products are also available for purchase with our Fun15 package.

Reservations are required in advance. Please visit our store in the retail concourse or call ext 1222 within the hotel or direct at 403 522 3653.

PRICE: Fun15 $100 | Essential30 $350 | Classic60 $650 | Ultimate120 $1200
CANCELLATION: 24 hours

PHOTO WALKABOUT
Take a 60-minute walk with one of our professional photographers and let us show you the best places to capture the beauty of the lake. Perfect for all levels of photographers and all cameras including phones! Contact Banff Photography (located in the retail concourse) at ext. 1222 for details. Reservations are required in advance.

PRICE: $75 per person – two person minimum (includes four 8x10 prints)
CANCELLATION POLICY: 24 hours

PRIVATE LESSON
One-on-one private lesson with a professional photographer on site, customized for each client depending on their skill level. Guests must provide their own equipment.

Reservations are required in advance.

PRICE: 1-hour $150 | 4-hour $500 | Full day (8 hours) $800
CANCELLATION POLICY: 24 hours

CREATIVE PRINTING
Are you an aspiring shutterbug and wonder what to do with all your photos? Our friendly staff will assist in creating photo products that you can enjoy for years to come. Take them home or let us ship to you.

PHOTOGRAPHY GEAR
Always wanted to get your hands on the best gear available? Check out all the latest cameras, lenses, binoculars and gadgets that there is on the market. Meet the staff who love to talk tech. Drop by the store to see what is being demonstrated.
FAIRMONT GOLD

A hotel within a hotel - your Fairmont Gold experience begins the moment you arrive at the front door. Upon arrival you will be directed to the Fairmont Gold reception area on the seventh floor where you will enjoy a private check-in.

Begin your stay in the exclusive Fairmont Gold Lounge with a healthy deluxe continental breakfast, featuring hot and cold items. Unwind in our elegant lounge that offers exquisite mountain views; a perfect place to revisit a classic novel, enjoy various newspapers and magazines or even catch up on emails. Throughout the day you can enjoy coffee, tea and an honor bar, as well as complimentary canapés.

Daily Fairmont Gold Lounge hours: 7:00 AM - 10:00 PM
Breakfast | 7:00 AM - 10:00 AM
Canapés | 5:00 PM - 7:00 PM

Our dedicated Fairmont Gold team is available to ensure that your every need is met, including arranging dinner reservations, activities, transportation or any other special touches you require. Fairmont Gold offers many special features and amenities to make your stay both comfortable and enjoyable including complimentary CDs, DVDs, board games and shoeshine service.

Whether traveling for business or leisure, Fairmont Gold offers a level of personalized service and luxury accommodations that will ensure your stay at Fairmont Chateau Lake Louise is nothing short of unforgettable. Here, your individuality is valued, your room preferences are honored and your arrangements for a quick and effortless departure are anticipated.

Please contact Fairmont Chateau Lake Louise’s Reservation department by e-mailing cll.reservations@fairmont.com or dialing +1 403 522 1830.
Please see the Concierge team for full details on any of the following activities or for more suggestions:

- Self guided historical tours in the Mount Temple wing
- Shopping in the hotel, the village of Lake Louise or Banff
- Visit the Parks Canada Visitor Centre in the village, offering a variety of great interpretive displays
- Borrow a local area guide book from Concierge and pursue it in a comfortable armchair in the Larch Lounge located above the main lobby
- Watch a new release movie at the Lux Cinema in Banff
- See a live performance of music, drama or dance at the Banff Centre for performing arts

Should you require any further information or arrangements, please do not hesitate to contact the Concierge. It would be our pleasure to help make your stay with us as seamless and outstanding as possible.

Warm Regards,

The Concierge Team
Fairmont Chateau Lake Louise
T +1 403 522 1601 | F +1 403 522 1613
cll.concierge@fairmont.com
Fairmont Hotels & Resorts
Turning moments into memories for our guests
FAIRMONT
CHATEAU LAKE LOUISE

SPRING ACTIVITY GUIDE