

Fairmont Hotels & Resorts' Green Partnership Program

In 1884, Fairmont Hotels & Resorts was founded on an enduring connection to the land and communities where we do business. In 1990, we proactively launched our industry-leading Green Partnership program, a comprehensive approach to reducing our impact on the environment. This commitment to minimizing our hotels' footprint on the planet is a key component of our operating philosophy, which is formalized in our Environmental Policy.

The Green Partnership allows Fairmont to meet and exceed guest expectations of operational sustainability and responsible tourism, because the environment isn't just something that's "out there"—it's where we live, work and play each day.

Fairmont's Green Partnership focuses on improvements in the areas of energy and water conservation, waste management, and innovative community outreach programs involving local groups and partnerships—please read below for this hotel's initiatives that operate under the Green Partnership program.

Leadership Through Innovative Programs

Eco-Meet: Fairmont's Eco-Meet program offers planners the opportunity to minimize the ecological footprint of meetings and events through the reduction of waste and conservation of valuable resources. The program can be tailored to the individual needs of the client through four key components—Eco-Accommodation, Eco-Cuisine, Eco-Service and Eco-Programming.

At The Fairmont Vancouver Airport:

- Eco-Meet Event Planning Guide
- Wherever possible, disposable-free food and beverage service is implemented, whereby unnecessary waste is significantly reduced by replacing disposable items with reusable ones, such as linen napkins, ceramic creamers, water pitchers, china and glassware.

Carbon Management Program: Fairmont has introduced an Energy and Carbon Management Program in support of our Climate Change Strategy, that allows us to monitor, track, and report on our progress toward achieving significant CO2 reductions at all of our locations worldwide. We also partner with like-minded companies who provide products and services that improve our

operational efficiencies. These proactive steps will reduce carbon output and help mitigate the effects of global warming.

Greening our Greens: All Fairmont-managed golf courses are enrolled with Audubon International Cooperative Sanctuaries, an organization which sets guidelines for an international system of wildlife and environmental conservation. Through our participation, we have developed an extensive integrated management plan for ongoing improvements to our golf courses called "Greening Our Greens". The program offers practical ways for our courses to make positive changes, while working toward the larger goal of achieving certification from Audubon International.

Green Cuisine: Fairmont is committed to purchasing local, organic, Fair Trade and sustainable food products wherever possible, including utilizing organic or biodynamic wines, local purveyors and on-site herb gardens.

At The Fairmont Vancouver Airport:

- Ocean Wise Program menus created featuring sustainable, ocean-friendly seafood items
- Regional recipes using local, sustainable or organic food & beverages
- Menus featuring vegetarian options or a reduction in animal proteins
- Organic menu for banquets

Waste Management

Paper, packaging and garbage are a reality of our lives, and of any business. Fairmont has consistently cut these side effects of our operations. While effective waste management comes with challenges, such as operating in communities without recycling facilities, we continue to reduce and divert waste and identify other eco-friendly opportunities.

Initiatives at Fairmont Vancouver Airport include:

- Recycling programs taking place in all guestrooms and meeting rooms, as well as back of the house
- The hotel recycles all paper, plastic, and metal products, as well as light bulbs, batteries and hotel linens
- Partially used amenities and household goods are donated to local shelters/charities
- Every day the kitchen team composts over 200lbs of biodegradable waste
- Donating unused soaps and bathroom amenities to local shelters and charities. Additionally, interior soft good items from guest rooms such as pillows, duvets, etc. that have been replaced are sold to employees.

Energy and Water Conservation

To conserve energy and cut greenhouse gas emissions, Fairmont has introduced compact fluorescent light bulbs where possible. Most hotels now have water-efficient showerheads and tap aerators, and we continue to replace all toilets that have a flush capacity over 2 gallons (7.6 liters). Guests can do their part by choosing to participate in the towel and sheet exchange program offered at all Fairmont properties.

At The Fairmont Vancouver Airport, energy and water conservation projects include:

• An Inncom energy system in which occupancy sensors control lighting and heating/cooling to maximize energy efficiency

- Water efficient faucets and shower heads in several rooms
- Triple paned windows with inert gas in-between each pane to minimize heat loss
- Energy efficient HVAC system
- Energy efficient lighting in all guestrooms and meeting rooms
- Sensor activated faucets in all public washrooms
- Sensor activated lighting in all guest rooms
- The Fairmont Vancouver Airport is one of the founding leaders and one of the only hotels to be named by the BC Hydro Power Smart program, which recognizes excellence in energy conservation
- Monitoring greenhouse gas (GHG) emissions related to the operation of our hotel by conducting annual flue analysis on boilers through Siemens Canada
- Regular maintenance, monitoring and cataloguing of mechanical systems

Partnerships and Affiliations

Our affiliations highlight our commitment to the environment, and also help promote unique Fairmont eco-experiences. The growing number of partners and associations who share our vision include The World Heritage Alliance for Sustainable Tourism, WWF (Climate Savers Program), The International Tourism Partnership, The Prince Albert II of Monaco Foundation, The United States Environmental Protection Agency (ENERGY STAR® program), The Hotel Association of Canada (Green Key Eco-Rating Program) and the National Geographic Society.

Local projects are tailored to address environmental issues specific to the hotel's location, and showcase each Fairmont's unique environmental strengths and connection to their community.

On a local level, The Fairmont Vancouver Airport, partners include:

- Eco-Innovations Signature Project focus on organics
- Richmond Food Bank
- Chimo Crisis Services
- Terra Nova Rural Park / Terra Nova Sharing Farm
- Grouse Mountain Refuge for Endangered Wildlife
- United Way Day of Caring
- Vancouver Aquarium's Ocean Wise Program
- The Fairmont Vancouver Airport is a leader in the City of Richmond's Partners for Beautification Program and has adopted the nearby McDonald Beach Park and hosts quarterly beach clean ups.
- The Fairmont Vancouver Airport actively promotes employee involvement with the annual Bike to Work Week and Commuter Challenge initiatives
- The Fairmont Vancouver Airport's Environmental Committee organizes fundraisers, the beach clean ups and other employee events on a regular basis to promote awareness amongst the hotel's employees
- Employees are provided with information on local transit options and carpooling is encouraged

Awards & Accolades

Fairmont Hotels & Resorts' Green Partnership Program continues to be recognized by a number of international organizations including the World Travel and Tourism Council (WTTC), World Tourism Organization (UNWTO), *Ad Age* and *Strategy* magazines.

The Fairmont Vancouver Airport has received the following certifications/ratings & Awards

• A 4 Green Key Eco-Rating from the Hotel Association of Canada

• Fairmont Hotels & Resorts 2006 Environmental Hotel of the Year (Evergreen category)

THE FAIRMONT VANCOUVER AIRPORT

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Explore Fairmont's responsible tourism activities or request our *Green Partnership Guide* book at www.fairmont.com/environment