

St. James, Barbados
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Updated: October 11th, 2021

Dear Valued Guest,

Thank you for choosing us as your home away from home. Our hotel's priority remains the safety, care and wellbeing of our hotel family. Welcoming, safeguarding and taking care of others is at the very heart of what we do and who we are. Today, this means keeping our guests and employees safe by preventing the spread of COVID-19.

With this message at heart and the promise that our team will do its utmost to provide the best experience possible for all our guests, we are pleased to share the following guidelines, procedures as well as recommendations for the arrival and stay at our iconic property in Barbados:

- ✓ The criteria for a fully vaccinated guests would be:
 1. Completed a full regimen of vaccines from any of the Ministry of Health and Wellness approved COVID-19 vaccinations more than 2 weeks prior to travel to Barbados
 2. The travel history of a fully vaccinated traveler, where they have travelled from or transitioned through countries of special consideration. Please visit www.barbadostravelprotocols.com to view an updated list of countries of special consideration and full details of all new travel protocols.
- ✓ For our guests travelling as fully vaccinated, the follow requirements will be needed:
 1. Guests will be required to confirm they have received full vaccination 2 weeks prior to traveling, guests will be classified as non - vaccinated travelers by the Ministry of Health upon arrival if the requirements are not met.
 2. To expedite the Fast Track Service at the airport, please send rpv.questservices@fairmont.com the documents below 48 hours prior to arrival:
 - a. A Valid PCR Test - FULL PCR TEST - NASOPHARYNGEAL (in English) showing negative result, must be taken 72 hours prior to arrival. A valid PCR test in Barbados is a FULL PCR TEST, NOT antigen or rapid or self-swab.
 - b. A Valid Vaccination Certificate (in English) issued by National Public Health Organization, Hospital, Medical Center. Accepted vaccines by Barbados are: Astra Zeneca, Moderna, Pfizer, Johnson & Johnson, Sinopharm, Sinovac, Sputnik V.

- c. A copy of online Immigration & Custom Document after completing step 3 below.
 - d. The travel history of a fully vaccinated traveler, where they have travelled from or transitioned through countries of special consideration. Please visit www.barbadostravelprotocols.com to view an updated list of countries of special consideration. Guests traveling from or through Brazil, South Africa, India requires to quarantine at one of the identified properties for the full quarantine period at the expense of the traveler. There will be no exception.
3. To complete the online Immigration / Customs form at least 24 hours prior to travel. The form is also available at www.travelform.gov.bb
 4. For additional details on all protocols please visit www.barbadostravelprotocols.com
- ✓ When guests arrive at the BGI Airport, please look for Fairmont Royal Pavilion signage for the Fast Track Service.
 - ✓ Please note our Fast Track Service does not automatically include vehicle transfers to the hotel unless you are booked in the villa, suite or pre-arranged with our team.
 - ✓ **Two Options of 2nd PCR Test:**
 1. The Rapid PCR Test (this option is only available for fully vaccinated travelers) is available upon landing at the Grantley Adams International Airport, it will be complimentary and first comes first serve basis. Queue time varies at the airport, results will usually take 24 - 48 hours.
 2. The Full PCR Test (this is available for fully vaccinated and non-vaccinated travelers) will be available on the property at your convenience. The cost is \$175 USD per person and results are usually within 24 - 48 hours.
 - ✓ **Fully vaccinated guests** will be allowed to quarantine within the hotel grounds for 1 – 2 days while awaiting PCR test results. Access available: Taboras Restaurant, Beach Club Dining, Tennis Court and Swimming Pool. **Access NOT available** while in quarantine and awaiting test results: housekeeping, beach, gym and in room spa. Please note while awaiting your results in-room dining will be contactless.
 - ✓ **It is important to also note** that all **non-vaccinated** guests are required to self-quarantine in their room upon arrival for 5 days, your second PCR Test can be scheduled after the fifth day in quarantine period. Test results of the second PCR test will be communicated to the guest approximately 24 - 48 hours after the samples arrive at the laboratory. The third party who facilitates the second PCR Test will let us know the end of your self-quarantine period, until we receive this confirmation, **you should not leave your room**. This will ensure that all hotel departments have been informed of the end of your self-quarantine period. **Breaking quarantine is a criminal offence punishable by law with a fine or**

imprisonment. For more details on all travel requirements and protocols in Barbados, visit www.barbadostravelprotocols.com

- ✓ Please note our Palm Terrace Restaurant is currently closed. However, In-Room Dining, Beach Club and Taboras Restaurant will be open for breakfast, lunch and dinner. For more details on impacted services and facilities please read our [In-Room Guest Welcome Letter](#) and visit www.barbadostravelprotocols.com
- ✓ In compliance with the latest Covid protocols, the Government of Barbados has imposed a general curfew from 9:00 pm to 5:00 am. Guests are asked to be on property by 9:00pm.
- ✓ Please also note for The National Covid-19 Protocols, beach access of all beaches in Barbados and recreational parks will be restricted to 5:00 am to 7:00 pm.
- ✓ For more information on the Covid-19 protocols of Barbados, please visit <https://gisbarbados.gov.bb/blog/emergency-management-covid-19-protocol-directive-2021/>
- ✓ Guests are advised to arrange the first COVID-19 test in the country of origin 72 hours prior to arrival
- ✓ Guests departing to the US or UK may have additional departure requirements needed for their departure destinations. Our Front Desk team can assist with arranging departure tests.
- ✓ If you are travelling as a non-vaccinated traveller then the second PCR test in Barbados would need to be scheduled after 5 days in quarantine in your room and can be done at your convenience on property. Our Reservations team will be delighted to facilitate it for our guests at a charge of USD 175 per person prior to arrival. Please contact our Guest Services Team at RPV.Guestservicess@fairmont.com. Kindly note that the hotel will provide a room for the purpose of swabbing for all guests and that guests can have the ease of charging their test to their rooms. Please note test results will usually take 24 - 48 hours or more to return. For more details on entry requirements into Barbados visit www.barbadostravelprotocols.com.
- ✓ During the quarantine period as a non-vaccinated traveller, guests will be restricted to stay in their room, balcony or terrace until the negative 2nd test is received as directed by the Ministry of Health of Barbados.
- ✓ 24 hours Security will be present to monitor the guest's movement and enforce the safety protocols. After the quarantine period is completed and a negative test result received, our guests can enjoy our hotel facilities as well as food and beverage concepts our new Executive Chef – Tim Palmer has created. Please note during the National Curfew, there will be restrictions on Facilities and Services at the hotel and Barbados.

- ✓ In line with the social distancing guidelines for Barbados we recommend to choose our contactless check-in option. If guests would like to opt in for this process, they would need to contact our Reservations team at RPV.Reservations@fairmont.com with their email address so the self-check in email arrival can be sent directly to the guest.
- ✓ Once arrived on property guests are required to wear a mask in all public areas of the hotel and Barbados.
- ✓ Guests who have already self-checked-in will receive a warm welcome and be escorted to their designated room/ suite/ villa – their luggage will be disinfected and delivered by our porters to their room/ suite/ villa accordingly.
- ✓ There will be contactless in room services available. In Room Dining offers an extensive menu and other additional room's amenities will be available through the outside guestroom drop service. The delivery charge will be removed for any in-room dining deliveries during your quarantine period.
- ✓ Guests who book suites and the villa will still receive their daily canapes and afternoon tea. Their butler will be in contact with the guest via phone to arrange delivery.

We are very much looking forward to welcoming you to our resort and turning moments into memories in sunny Barbados.

Best wishes,



Jean-Christophe Martinez
General Manager
Fairmont Royal Pavilion
Porters, St. James,
Barbados BB24051