YOURS SAFETY, OUR PRIORITY

To ensure your safety, we have elevated our existing sanitary norms even further by applying the government recommendations and the ALL SAFE standards, a program developed by Accor in partnership with Bureau Veritas, a world leader in hygiene and cleanliness inspection. In addition, an agreement has also been signed globally with the insurance giant AXA to allow guests to benefit from complimentary medical consultations during their stays.

GENERAL MEASURES

- Temperature checks performed at all key points of entry into the resort for both employees and guests. Access to the premises will be denied should clients refuse to have their temperature checked.
- Masks are compulsory in all hotel areas for employees, guests and visitors.
- Regular hand-washing recommended, hand sanitizer dispensers are available in various public areas.
- Frequent sanitization of high touch surfaces and high traffic areas such as lobby, restaurants, bars and all leisure facilities.
- Physical distancing rules introduced using ground markings in public areas, and additional spacing in service facilities.
- Guests will receive an email prompting to fill out all of the information needed for check-in, along with some additional details that will help us make their stay as safe and comfortable as possible.
- Guestrooms systematically disinfected between each stay and available from 4.00 pm the day of arrival.
- Removal of most printed material from the rooms, and replaced with digital alternatives.
- Luggage received at the hotel will go through a disinfection protocol.
- Valet parking and shuttle services suspended until further notice.
- Hotel vehicles disinfected before and after each use.
FOOD & BEVERAGE

- Advance reservations required for all meal services.
- Digital menus are available in all the restaurants.
- Number of tables reduced to respect and maintain physical distancing norms.

LE SABRA
Breakfast served from 7.00 am to 10.30 am (11.00 am on weekends)
Lunch a la carte every day from 12.00 pm to 3.00 pm
Sunday Roast from 12.00 pm to 4.00 pm at 390 MAD / person

LE BAR
A la carte menu every day from 12.00 pm to 8.00 pm

POOL BAR
Drinks menu every day from 9.00 am to 6.00 pm

LEGENDS' BAR
Drinks menu from 8.00 am to 5.00 pm

ROOM SERVICE
A la carte menu from 7.00 am to 11.00 pm. Early breakfast orders prior to 7.00 am must be placed latest by 3.00 pm the day before.

LE CARAVANE, L'OLIVIER and AL AÏN restaurants are temporarily closed.

LEISURE FACILITIES

SPA and FITNESS CENTRE visitors are requested to commit to:
- Refraining from visiting the facilities in case of fever or contagious illness.
- Washing hands prior to the beginning of each treatment at the Spa.
- Using the sanitization material available at the Fitness Centre to wipe equipment before and after use.

SPA open from Friday to Sunday from 10.00 am to 7.00 pm
Fitness Centre open every day from 10.00 am to 7.00 pm

KIDS’ CLUB
- Parents must refrain from registering their child in case of fever or contagious illness.
- Children allowed from 3 to 12 years old, kids under 3 years old must be accompanied by a babysitter.
- Advance reservations required.

Advance reservation required to access the Kids’ Club

GOLF

- 24h advance reservations required to access the golf and its facilities.
- Physical distancing must be observed at all times. Golfers must maintain a minimum distance of 3m from others when on the golf course and the driving range.
- Face coverings are compulsory at all times, except on the driving range and on the golf course if a distance of 3m is respected.
- The golf carts are disinfected before and after use.

Golf open every day from 8.00 am to 5.00 pm