GET SOCIAL!
SHARE YOUR STORIES!

#FairmontMayakoba
Stay in touch and share your #FairmontMoments on social media. Connect with us by searching @FairmontMYK

TripAdvisor
Special Moments are meant to be shared. We invite you to write a review on TripAdvisor.

Accor Live Limitless
Discover our loyalty program! Win points, enjoy exclusive benefits, and get yourself pampered. To get enrolled, please visit a concierge or accorhotels.mx/

CONTACT US
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#FairmontMayakoba

This program is subject to change and is not available from December 17 to January 6.
WELCOME TO
FAIRMONT MAYAKOBA

Immerse yourself in a magnificent natural setting surrounded by crystal clear waterways and discover the unparalleled beauty. Located in Riviera Maya, Fairmont Mayakoba is a majestic place in Mexico well-known by the beauty of its beaches and the diversity in its ecosystem.

The combination of luxury and culture makes this AAA-5 diamond resort the best option for your vacations. Our state of the art culinary team is ready to delight your senses complementing our breathtaking views, a wide variety of wellness experiences, water activities, and highly recognized personal service.

Thank you for staying with us.

Robert-Jan Woltering
General Manager

1. Indulge your senses in Willow Stream Spa with our local Melipona honey bee treatments.

2. Capture unique moments with the on-property birdwatching boat tours.

3. Ride a bike throughout the resort with your family.

4. Join to the Coral Reef Reforestation snorkeling activity.

5. Try our delicious chocolate chip ice cream cookie sandwich available at Brisas Restaurant.

6. Start your day with Yoga at the Beach.

7. Ask for a Habanero Margarita at Hix - Bar, Lounge & Terrace.

8. Take a walk to “El Pueblito” and try our Aldo’s Gelato exclusive flavors for Fairmont Mayakoba at Sweet Spot.

9. Go to the Camaleón Golf Course and play 18 holes or just book an induction lesson at the Pro-Shop.

10. Share your Fairmont Mayakoba experience and use our official hashtags. #FairmontMayakoba #FairmontMoments.

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Activities with an extra cost. Complimentary activities.
Taxes included in price. Some restrictions may apply.
Accor Live Limitless Benefits

- Private reception desk
- Complimentary local calls and no service charge on toll-free calls
- Personalized room preferences
- Members from 5% up to 10% extra off
- Priority Check-in
- One complimentary movie per stay (Benefit only at Fairmont Mayakoba)
- Press reader application (up to 7,000 magazines and newspapers)
- 10% off Willow Stream Spa treatments and products
- 10% off at Fairmont Boutique
- Welcome drink for each registered guest in the member’s room
- Early check-in or late check-out (subject to availability)
- Early check-in and late check-out (subject to availability)
- Upgrade to the next room category (subject to availability at check-in) or to a better room in the category booked (excludes villas, one-of-a-kind suites, specialty suites, and presidential suites.)
- Welcome Amenity - Mexican chocolate selection
- Welcome Amenity - Seasonal fruit and Mexican chocolate selection
- Welcome Amenity - Seasonal fruit, mineral waters, Mexican chocolate selection
- Welcome Amenity - Luxury fruit bowl, mineral waters, Mexican Chocolate selection
- Daily complimentary hor’s d’oeuvres at Hix Bar from 5pm-7pm (Benefit only at Fairmont Mayakoba)
- One complimentary fitness class per stay

Resort Fee

We have bundled together our most popular amenities and activities under one resort fee. Our goal is to offer you the best value and help you enjoy the full experience of all that we have to offer.

Contact our concierge to enjoy all these memorable experiences:

- 20 USD Credit for Sweet Spot per room per stay*
- 25 USD Credit to Sport Activities (Yoga, Fitness Classes, TRX Classes) per room per stay*
- 40 USD spa treatments credit per room per stay*
- Complimentary high-speed internet
- Complimentary Valet Parking
- 24/7 on-property transportation via chauffeured golf carts
- Guided catamaran tour
- Use of sea kayaks, stand-up paddleboards, traditional snorkeling masks, boogie boards, beach balls, and sand toys*
- Beach volleyball, Beach games, and competitions
- Complimentary access to the Discovery Club for children ages 5-11 from 10:00 am to 1:00 pm or supervised game room from 2:00 pm to 5:00 pm
- On-property birdwatching boat tour*
- Use of bicycles throughout the resort
- Transportation to El Pueblito, El Camaleon, and other Mayakoba resorts*

*Some services are subject to schedule.
*Some restrictions may apply
Visually beautiful set on the Mexico-Caribbean Sea, Brisas features an a la carte breakfast in the morning. During lunch and dinner, Brisas opens itself to ocean breeze where our wood-fire grill offers fresh seafood, fresh meats and vegetables. A full-service alfresco bar & terrace is waiting for you.

Select a variety of freshly baked goods, muffins and desserts - beer, wine, sodas, and other personal needs.

Inspired by our Mexican Heritage La Laguna is nestled in the mangroves and water canals of Mayakoba. It offers an abundant breakfast buffet or a la carte, lunch-time tacos, ceviches and elevated Mexican plates by night. The bar features several regional spirits from mezcal to tequila.

Mayan for friendship and Korean for yummy, Ki’ is a vibrant beach bar by day with a curated rum selection and fresh juice cocktails. At night an intimate Korean grill experience with your feet in the sand. Kick back and take in the ocean breeze while sipping your favorite tropical-inspired cocktails.

Breathtaking panoramic views of the water canals and Rivera Maya landscape. Mayan for jaguar featuring an array of fresh cocktails, sushi and bar snacks. Grab a cocktail and take in the local wildlife from above.

El Puerto

Asian cuisine using local Mexican ingredients make for a unique and exciting experience. Chefs make house-made Dim sum, sushi, and antojitos in a casual-elegant ambiance. Sip from a list of sakes & tequilas before or after dinner.

Café Maya

Select a variety of freshly baked goods, muffins and desserts - beer, wine, sodas, and other personal needs.

WHERE TO WINE AND DINE

La Laguna

Breakfast: 7:00 am – 11:30 am
Lunch: 12:00 pm – 5:00 pm
Dinner: 6:00 pm – 11:00 pm
Reserve at Concierge or dial "0".

Brisas - Coastal Grill & Bar

Breakfast: 8:00 am – 11:30 am
Lunch: 12:00 pm – 5:00 pm
Dinner: 6:00 pm – 11:00 pm
Reserve at Concierge or dial "0".

Hix - Bar, Lounge & Terrace

11:30 am – 1:00 am
Reserve at Concierge or dial "0".

Ki’ Beach Bar & Korean BBQ

Lunch: 11:30 pm – 5:00 pm
Dinner: 6:00 pm – 11:00 pm
Reserve at Concierge or dial "0".

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Reserve at Concierge or dial "0".

In-Room Dining available 24 hrs. Some restrictions may apply.
Willow Stream Spa offers treatments based on local tradition and flora, ranging from signature experiences to uniquely Mayan legends featuring local herbs, essential oils, and extracts. The healing touches of our Willow Stream experience will guide you to renewing your energy.

SERVICES

Treatments and Signature Experiences
- 20 treatment rooms, including two couples cabins.
- Fitness Center
- Mineral Pool
- Wet areas and relaxation area
- Beauty Salon
- Boutique

Operation hours

Beauty Salon from 8:00 am to 8:00 pm
Spa facilities from 7:30 am to 8:30 pm
Fitness Center from 6:30 am to 9:00 pm

Willow Stream is energy for life. We guide our guests on an energy journey to recover their body and balance. When nature joins forces with a human touch in a luxurious but light-hearted atmosphere, energy expands. This connection reminds us to keep personal harmony – an internal balance of mind and body.

More information & reservations:
Dial ext. 3100
HAPPY HOUR
HIX LOBBY BAR
4:00 pm - 6:00 pm
2x1 House cocktails, wines by the glass, and beers

HAPPY HOUR
BRISAS BAR
5:00 pm - 7:00 pm
7 USD Classic Cocktails, and 2x1 beers and wines by the glass

2 FOR 1 AT THE SPA
9:00 am - 12:00 pm
2x1 in spa access

RUNNERS CLUB
WILLOW STREAM SPA
7:00 am - 7:30 am
Created for those runners who love to accomplish different goals, this club offers the perfect atmosphere and training needs.

STRETCHING
BEACH
7:30 am - 7:55 am
Stretching is a vital part of your fitness routine, is a great way to improve flexibility and range of motion.

CATAMARAN TOUR
BEACH
Starting from 10:00 am - 5:00 pm

KAYAK
BEACH
Starting from 10:00 am - 5:00 pm

SNORKEL
BEACH
Starting from 10:00 am - 5:00 pm
**MONDAY**

**H2O SPLASH**
**KIDS CLUB**
- 10:00 am – Sand Castles
- 11:00 am – Aquatic Scrabble at the Pool
- 12:00 pm – Blocks

**WATER SPORTS**
- CATAMARAN TOUR & CORAL REEF SNORKEL
  - Starting from 10:00 am - 5:00 pm

**FOOD & BEVERAGE**
- **MONKEY MONDAY’S**
  - 12:00 pm - 5:00 pm
  - KI’ BEACH BAR & KOREAN BBQ
  - Anything goes! 2x1 Banana Daiquiris

**FITNESS**
- **YOGALATES**
  - WILLOW STREAM SPA
  - 9:00 am - 10:00 am
  - A workout with a combination of Yoga and Pilates that will help you tone and lose weight.

- **FUNCTIONAL TRAINING**
  - WILLOW STREAM SPA
  - 8:00 am - 9:00 am
  - A diversity of dynamic exercises that help to tone and improve strength and fitness the body.

- **CHOCOLATE BODY MASSAGE**
  - WILLOW STREAM SPA
  - 9:00 am - 10:00 am
  - Get immersed in the sweet sensation of chocolate. Take the benefits of this special body mask that detoxifies and hydrates your skin.

- **WILLOW STREAM SPA**
  - 8:00 am - 9:00 am
  - A workout with a combination of Yoga and Pilates that will help you tone and lose weight.

- **FUNCTIONAL TRAINING**
  - 8:00 am - 9:00 am
  - A diversity of dynamic exercises that help to tone and improve strength and fitness the body.

- **H2O SPLASH**
  - **COMPLIMENTARY**
  - 10:00 am – Sand Castles
  - 11:00 am – Aquatic Scrabble at the Pool
  - 12:00 pm – Blocks
PIRATE’S OF MAYAKOBA
KIDS CLUB
10:00 am – Pirate Challenges
11:00 am – Enchanted Map
12:00 pm – Pirate Trivia

FAT TWEDS
KI’ BEACH BAR & KOREAN BBQ
12:00 pm - 5:00 pm
Get ready for some hurricanes!

ASIAN NOODLE BAR
AND DIM SUM
EL PUERTO
6:00 pm - 11:00 pm
Full of vibrant flavors, this special dinner showcases the best of the legendary Asian cuisine.

BOOT CAMP
WILLOW STREAM SPA
8:00 am - 9:00 am
This program is designed to build strength and fitness through a variety of exercises used in military fitness programs.

BEGINNER’S KITESURF
120 MIN LESSON
BEACH
Starting from 10:00 am - 1:00 pm

PIRATE’S OF MAYAKOBA
KIDS CLUB
10:00 am – Pirate Challenges
11:00 am – Enchanted Map
12:00 pm – Pirate Trivia

GET THE BENEFITS OF NATURE
Ask for our 60 min special facial of the month.
**WEDNESDAY**

**ARTASTIC KIDS CLUB**

10:00 am – Picasso at the Beach
11:00 am – Relay Race at the Pool
12:00 pm – A minute to Win

**MINI MANI & MINI PEDI 30 MIN**
Don’t miss your activities; this 30 min manicure and pedicure is the perfect option for vacations.

**CHELADO WEDNESDAY**

**KI’ BEACH BAR & KOREAN BBQ**

12:00 pm - 5:00 pm
Enjoy all kinds of our famous Mexican Michelada

**MEXICAN STREET MARKET**

**LA ISLA LAWN**

6:00 pm to 9:30 pm
Experience Mexico with a variety of traditional Mexican food and live entertainment.

**GETAWAY PICNIC + CATAMARAN**

**BEACH**

Starting from 11:00 am to 3:00 pm
The perfect combo: Adventure, swim, snacks, music and fun!

**BODY PUMP**

**WILLOW STREAM SPA**

9:00 am - 10:00 am
A weight-loss program for anyone looking to get fit and toned using repetitive exercises for a total body workout. Burns up to 540 calories.

**FIT & TONE**

**WILLOW STREAM SPA**

8:00 am - 9:00 am
3 in 1 training style. A mix of cardio, resistance, and core while playing with different training concepts to ensure everyone gets the best results from their workouts.

**ARTASTIC KIDS CLUB**

10:00 am – Picasso at the Beach
11:00 am – Relay Race at the Pool
12:00 pm – A minute to Win
**THURSDAY**

**CARNIVAL MADNESS**
AT KIDS CLUB

10:00 am – Socks War
11:00 am – Random Activity
12:00 pm – Jenga

**PEDI AND POLISH**
Get 60 min pedicure and get a hands polish chance.

**DAYS IN COPA**

KI’ BEACH BAR & KOREAN BBQ

12:00 pm - 5:00 pm
Everything with Cachaca, Caipirinhas 2x1!

**MAYAKOBA NATURE TRAIL BIKE GUIDED TOUR**

LOBBY

4:00 pm - 5:00 pm

**BRAZILIAN NIGHT**

BRISAS RESTAURANT

6:00 pm to 11:00 pm
Don’t miss this culinary highlight of the world-famous Brazilian cuisine. Enjoy a selection of meats grilled to perfection with delectable garnishes and Brazilian music.

**FUNCTIONAL TRAINING**

WILLOW STREAM SPA

8:00 am - 9:00 am
A diversity of dynamic exercises that help to tone and improve strength.

**FITNESS ON DEMAND**

WILLOW STREAM SPA

6:30 am - 9:00 am
Enjoy a variety of classes with trainers all over the world, and get fit to your better version.

**CARNIVAL MADNESS**

AT KIDS CLUB

10:00 am – Socks War
11:00 am – Random Activity
12:00 pm – Jenga
BUY OUR SPECIAL OF THE MONTH

Buy our special of the month treatment and get a 30 min complimentary massage.

CORAL REEF RESTORATION PROGRAM

BEACH
Starting from 10:00am to 5:00pm

POP SCIENCE

KIDS CLUB
10:00 am – Games in Space
11:00 am – Jeopardy
12:00 pm – Movie

BEACH PARTY

BRISAS BEACH
6:30 pm to 9:30 pm
Warm sand, turquoise waters and great music!
Enjoy a variety of live food stations, gin, margaritas and beer.

BLISSFUL FRIDAYS

KI’ BEACH BAR & KOREAN BBQ
12:00 pm - 5:00 pm
Jamaican Rum Madness
TI PUNCH SATURDAYS $  
KI’ BEACH BAR & KOREAN BBQ  
12:00 pm - 5:00 pm  
A taste of the french west isles! 2x1 in Banana Daiquiris

MEXICAN STREET MARKET $  
LA LAGUNA  
Fiesta time! Enjoy with your friends and family the authentic Mexican food, traditional beverages, and Mariachi live entertainment.

FITNESS CONSULTATION  
WILLOW STREAM SPA  
7:00 am - 8:00 am  
Meet our Gym coach who will curate a fitness plan for your next ten days.

BOOT CAMP $  
WILLOW STREAM SPA  
8:00 am - 9:00 am  
This program is designed to build strength and fitness through a variety of exercises used in military fitness programs.

BEGINNER’S KITESURF $  
BEACH  
10:00 am - 1:00 pm  
120 min Lesson

BONUS BACK $  
WILLOW STREAM SPA  
Get a 60 min treatment and receive a 30 USD credit for your next visit.

MEXICAN FIESTA  
10:00 am – Games at the Beach  
11:00 am – H₂O Olympics at the Pool  
12:00 pm – Loteria
FEET FIRST | WILLOW STREAM SPA
Any 60 min pedicure gives you 15% on foot care products at your spa boutique.

BLOODY MARY SUNDAY
KI’ BEACH BAR & KOREAN BBQ
Create your own Bloody Mary!

AQUAFITNESS
WILLOW STREAM SPA POOL
7:00 am - 8:00 am
YOGA SCULPT
WILLOW STREAM SPA
8:00 am - 9:00 am
Yoga sculpt has a strong focus on strength and intensity. Sculpt practice combines cardio and weights, creating a complete workout.

GETAWAY PICNIC + CATAMARAN
BEACH
Starting from 10:00 am - 5:00 pm
The perfect combination: Adventure, swim, snacks, music, and fun!

PLANET 21 ADVENTURES
10:00 am – Happy Nature Walk
11:00 am – Recycling Maze
12:00 pm – Paper Flowers

KIDS CLUB
PLANET 21 ADVENTURES
10:00 am – Happy Nature Walk
11:00 am – Recycling Maze
12:00 pm – Paper Flowers
PUEBLITO
COOKING CLASSES
11:00 am - 2:00 pm
Come and live an authentic “hands-on” Mexican Cooking Class with your family.
Please reserve at least 24 hours in advance at Concierge or dial 0.

FARMER’S MARKET
SUNDAY
11:00 am - 2:00 pm
A wide variety of gourmet, organic products sourced locally and live music.

SUNDAY MASS
12:00 pm Catholic mass.
Reserve at Concierge or dial “0”.

SWEET SPOT
Colors, textures, and flavors are waiting for you at Sweet Spot. Located at El Pueblito, this little bulk-style space offers a variety of candy, chocolate, gummies, Mexican candy and spicy snacks for you and your family. Discover the sweetness of Fairmont!

ARCADE
Don’t miss The arcade at El Pueblito
Reserve at Concierge or dial “0”.

SATURDAY NIGHT
Live music performance at 8:00 pm and 10:00 pm
Reserve at Concierge or dial “0”.
7:00 AM
When you discover the most exquisite greens.

EL CAMALEÓN, HOME TO THE PGA

Nature created the serenity of the tropical forest and the power of the mesmerizing sea. Greg Norman modeled nature’s gifts into 18 championship holes, and a golf story to live over and over again. El Camaleón Mayakoba hosts the Mayakoba Golf Classic every year, an official PGA Tour event.

Play where the PGA Tour professionals play! Book your tee time and enjoy exclusive rates for guests staying at Fairmont Mayakoba.

Transportation provided on a complimentary basis from our main lobby to El Camaleón.

Reserve at Concierge or dial “0”. Mayakobagolf.com
Enjoy the beauty of Mayakoba! We have a variety of different activities to experience the unforgettable.

- Kayak
- Archery
- Tennis Center
- Cenote
- Night Kayak
- Mayakoba Experience

Reserve at Concierge or dial "0"

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**Dive center & Water Sports Center**

A fully open center with the unique style of Mayakoba, which invites you to relax or have a delicious smoothie after getting out of the water.

**Activities:**
- Diving
- Wave runners
- Electric surfboards
- Seabob

Reserve con Concierge o marque "0"

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**BOUTIQUE**

Don’t miss our Boutique Burn Out Promotions!

Located in front of El Puerto

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**ROMANTIC CELEBRATIONS**

Make your stay truly unforgettable

- Romantic Dinner
- Romantic Turndown Service
- Chocolate Covered Strawberries and Bubbles
- Customize Floral Arrangements
- Willow Stream Spa Certificate

For more information contact Royal Services or dial "0"
Welcome to Fairmont Mayakoba, it is our pleasure to invite you to join our new program exclusively designed for our most valued guests. With it, you will be able to discover our property offerings as well as interact with our Royal Service team in real time through a chat box. Just search “Fairmont Staytus” on the app store or scan the QR code.

Oceanus A.C. is an organization that generates information and strategies for the conservation of natural resources, promoting citizen participation between institutions and communities. It supports the conservation of marine ecosystems, the importance of protected natural areas and implements restoration projects to develop coastal ecosystems.

As part of our commitment with the ecosystem, we offer an activity in which guests can help to transplant coral colonies and be part of this amazing project!

**INCLUDES:**

1. Talk in the beach area about coral reforestation
2. One-hour guided catamaran tour to visit the coral plantation
3. Personalized concrete base to subsequently plant the coral
4. Group photo
5. Illustrative explanation brief of the fish they saw on their way to the reef

Do you want to live the Fairmont Mayakoba experience for a lifetime?

For more information visit Heritage Place.
1. Lobby Lounge
2. Bamboo Building
3. Convention Center
4. Business Center and La Terraza Lawn
5. El Puerto Restaurant
6. Willow Stream Spa and Fitness Center
7. Central Transportation Point
8. Outdoor Event Area
9. Las Olas and Aqua Bars
10. Discovery Club, Adventure Camp and the Teens Room
11. Café Maya
12. La Laguna Restaurant
13. To Brisas beach
14. Brisas Restaurant
15. Kī’ Beach Bar & Korean Grill
16. To El Pueblito Mayakoba, El Camaleón Golf Club and the Jim McLean Golf School