

St. James, Barbados
BB24051
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Effective: May 25th, 2022

Dear Valued Guest,

Thank you for choosing us as your home away from home. Our hotel's priority remains the safety, care and wellbeing of our hotel family. Welcoming, safeguarding and taking care of others is at the very heart of what we do and who we are. Today, this means keeping our guests and employees safe by preventing the spread of COVID-19.

With this message at heart and the promise that our team will do its utmost to provide the best experience possible for all our guests, we are pleased to share the following guidelines, procedures as well as recommendations for the arrival and stay at our iconic property in Barbados:

- ✓ The criteria for a fully vaccinated guest would be:
 1. Completed a full regimen of vaccines from any of the Ministry of Health and Wellness approved COVID-19 vaccinations more than 2 weeks prior to travel to Barbados
 2. The travel history of a fully vaccinated traveler, where they have travelled from or transitioned through countries of special consideration. Please visit www.barbadostravelprotocols.com to view an updated list of countries of special consideration and full details of all new travel protocols.
- ✓ If you are travelling as a non-vaccinated traveller then you will be required to produce a negative PCR COVID-19 test, administered within a 48 hr window of arrival in Barbados.
- ✓ For our guests travelling as fully vaccinated, the following is required:
 1. Guests will be required to confirm they have received full vaccination 2 weeks prior to traveling. The Ministry of Health upon arrival will classify guests as non - vaccinated travelers if the requirements are not met.
 2. Documents required to expedite the Fast Track Service at the airport:
 - a. A Valid Vaccination Certificate (in English) issued by National Public Health Organization, Hospital, Medical Center. Accepted vaccines by Barbados are: Astra Zeneca, Moderna, Pfizer, Johnson & Johnson, Sinopharm, Sinovac, Sputnik V, Novavax. Must have completed a full regimen of vaccines for any of the Ministry of Health and Wellness approved COVID 19 vaccinations, for 14 days or more prior to travel to Barbados.
 - b. Online Immigration & Custom Document after completing step 3 below.

3. To complete the online Immigration / Customs form at least 24 hours prior to travel. The form is also available at www.travelform.gov.bb
4. Download and complete the BIM SAFE App through the App Store or register through www.bimsafe.gov.bb. This process will provide you with a barcode upon completion which will speed up the Fast Track service. If you are not successful to complete the BIM SAFE APP, please print out all documents to be presented to officials upon arrival.

For additional details on all protocols please visit www.barbadostravelprotocols.com

- ✓ When guests arrive at the BGI Airport, please look for Fairmont Royal Pavilion signage for the Fast Track Service.
- ✓ Please note our Fast Track Service does not automatically include vehicle transfers to the hotel unless you are booked in the villa, suite or pre-arranged with our team.
- ✓ www.barbadostravelprotocols.com
- ✓ Our Palm Terrace Restaurant is open for breakfast daily and dinner service from Wednesday - Sunday. Please note Palm Terrace is closed for dinner on Mondays and Tuesdays. Taboras Restaurant is available for lunch and dinner daily. In Room Dining as well as the Beach Club are also available for your dining needs. For more details on impacted services and facilities please read our [In Room Guest Welcome Letter](#).
- ✓ For more information on the Covid-19 protocols of Barbados, please visit <https://gisbarbados.gov.bb/covid-19-protocols/>
- ✓ Depending on your next destination, you may have additional departure requirements. Our Front Desk team can assist with arranging departure tests.
- ✓ If you are travelling as a non-vaccinated traveller then you will be required to produce a negative COVID-19 test, administered within a 48 hr window of arrival in Barbados.
- ✓ In line with the social distancing guidelines for Barbados we recommend to choose our contactless check-in option. If guests would like to opt in for this process, they would need to contact our Reservations team at RPV.Reservations@fairmont.com with their email address so the self-check in email arrival can be sent directly to the guest.
- ✓ Once arrived on property guests are required to wear a mask in all in door areas of the hotel and Barbados. Masks are optional for outdoors.
- ✓ Guests are also required to wear masks when entering any of our restaurant areas until they are seated.
- ✓ Guests who have already self-checked-in will receive a warm welcome and be escorted to their designated room/ suite/ villa – their luggage will be disinfected and delivered by our porters to their room/ suite/ villa accordingly.

- ✓ There will be contactless in room services available. In Room Dining offers an extensive menu and other additional room's amenities will be available through the outside guestroom drop service. The delivery charge will be removed for any in-room dining deliveries during your quarantine period.
- ✓ Guests who book suites and the villa will still receive their daily canapes and afternoon tea. Their butler will be in contact with the guest via phone to arrange delivery.

We are very much looking forward to welcoming you to our resort and turning moments into memories in sunny Barbados.

Best wishes,



Jean-Christophe Martinez
General Manager
Fairmont Royal Pavilion
Porters, St. James,
Barbados BB24051