

**FAIRMONT ROYAL PAVILION, BARBADOS**

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St. James, Barbados  
BB24051  
T +1 246 422 5555

**Effective: September 8<sup>th</sup>, 2022**

Dear Valued Guest,

Welcome to the Fairmont Royal Pavilion! Thank you for choosing us as your home away from home. As our loyal guest, we appreciate you entrusting us with your care and safety. As you get settled into your room, a few important notes:

- Our Palm Terrace Restaurant is open for breakfast daily and dinner service from Wednesday - Sunday. Please note Palm Terrace is closed for dinner on Mondays and Tuesdays. Taboras Restaurant is available for lunch and dinner daily. In Room Dining as well as the Beach Club are also available for your dining needs. A detailed schedule of hours of operation of our restaurants and other available services is listed below.
- **Fully vaccinated guests** with proof of vaccination will no longer be required to take a COVID-19 test to enter Barbados or quarantine on arrival to the island. **Unvaccinated guests** with a negative COVID-19 test result within 48 hours of travel, will also be permitted entry into Barbados and will not be required to quarantine on arrival to the island. Travelers meeting these requirements will therefore be allowed to leave the port of entry with no restrictions. It should be emphasized that the Chief Medical Officer reserves the right to request COVID-19 testing of any traveler and to quarantine them if required. As soon as you arrive to our property, you have the full access of all facilities and are ready to enjoy the blue sky, sand on your toes and the bright sun.

- **For more details on all travel requirements and protocols in Barbados, visit [www.barbadostravelprotocols.com](http://www.barbadostravelprotocols.com)**
- In the case of a person being found to be Covid positive, the quarantine period has been amended to a **5 day period**.
- Please be assured that all common spaces and guest rooms throughout our hotel are cleaned to the highest standards by specially trained, professional housekeepers, using EPA registered disinfecting chemicals proven effective in preventing the transmission of all viruses and pathogens, including COVID-19 in accordance with our local health guidelines.
- In your room, you will find various wellness amenities, including a mask, gloves, hand sanitizer and disinfecting wipes, for your comfort and use as you explore Barbados. Hand sanitizer stations have also been placed in key areas throughout the hotel for your convenience.
- Please also note the wearing of masks while in enclosed areas at the hotel or in Barbados, will be mandatory for all persons, with the exception of those with proven medical conditions. The wearing of masks while outdoors is entirely optional and at your discretion. We ask that all guests visiting our restaurants, wear their masks on entering, until they are seated at their tables and when entering the buffet room.
- Magazines and newspapers are available for you to enjoy on your personal electronic device by downloading the **Press Reader** app or [www.pressreader.com](http://www.pressreader.com)
- Text messaging service is now available; you can text us from anywhere inside or outside the hotel property on your cell phone.
  - North America SMS : +1-651-560-5720
  - UK / Europe SMS: +44-744-144-2301
  - There is no hotel charge for using this service, standard text messaging charge from your cellular phone provider applies. Please check with your provider.
- Housekeeping Service
  - Housekeeping service will be performed daily for all travelers.

- Day service takes place between 8:30 am and 4 pm.
- For safety of our guests and colleagues, please vacate the room during housekeeping service. If you wish to set up a cleaning time, dial “0”.
- Turndown service is available upon request after to 5 pm.
- Should you need extra guestroom amenities, dial “0” and the contactless delivery will be arranged.
- Masks will be worn by all employees and guests. All employees will be screened prior to their shift. Any employee showing signs of illness will be sent home and closely monitored.
- Contactless checkout is available via email, text message or telephone. Keys may be left in room or in checkout box in the lobby, and an invoice will be provided to the email on your reservation.
- We request you to kindly settle your stay charges prior to your departure time, so that we can adhere to physical distancing protocols at the Front Desk.

#### **Facilities and Services Schedule for September 2022**

- In-Room Dining
  - Breakfast: 7:00 am – 11:00 am
  - Lunch/All Day dining: 11:00 am – 10:30 pm
  - Dinner: 6:30 pm – 10:00 pm
  - Late Night: 11:00 pm – 7:00 am
- Beach Club
  - Beach Loungers: 9:00 am – 5:00 pm
  - Food : 12:00 pm – 3:00 pm
  - Beverages : 10:00 am – 6:30 pm
- Palm Terrace Restaurant
  - Breakfast: 7:00 am – 11:00 am
  - Dinner (*closed Mondays & Tuesdays*): 6:30pm – 10:00pm (last reservation is 9:30pm)
- Taboras Restaurant
  - Taboras Bar, Beach and Pool Service – 11:00 am – 6:30pm
  - Lunch: 12:00 pm – 3:00 pm
  - Afternoon Tea: 4:00 pm – 5:00 pm
  - Dinner: 6:30 pm – 10:00 pm (last reservation is 9:30 pm)
  - Bar: 11:00 am – 12:00 am
- Tennis Court – Open. Reservations required.

- Swimming Pool – Open.
- Watersports - Open
- Gym – Open - 6:15 am – 6:45 pm.
- Wellness Activities on Wednesdays and Fridays – See In Room Schedule or the Front Desk – Reservations Required.

### **In-Room Activities**

With the aim to make your stay as comfortable as possible we are pleased to provide you with a number of thoughtfully curated In-Room Activities perfect for the entire family!

#### **A – Games Delivery Service**

Nothing brings the family together like playing a great board game in paradise. Our Guest Services team has thoughtfully curated a list of games the entire family will enjoy. To place an order for a game(s) just dial “0” and provide the operator with the list of games you would like.

List of Games Available

Games Selection	
Description	Prices in BDS
Domino in hard case	\$15.53
Scrabble	\$19.49
Playing Cards	\$1.73
Snakes and Ladders Board Game	\$17.19
Checkers Board Game	\$17.19

#### **We’re ALL In This Together**

As we strive to look after the health and wellbeing of all who spend time in our hotel, we ask that you work with us by looking after your own health, practicing heightened hygiene measures, observing physical distancing, and following the guidance of hotel employees, signage and markers while on property.

**AXA partnership with Accor** – In May 2020, Accor announced an innovative strategic partnership with AXA, a world leader in insurance and assistance, to provide medical support to guests across Accor hotels worldwide, starting in July 2020. AXA medical solutions are available to help all our guests staying with us for any non-urgent medical

situations, including suspected COVID-19 cases. AXA provides complimentary telephone consultation for our guests and chargeable face to face consultation if directed to AXA's certified medical network. At any time during your stay, you show signs of illness, please notify us and seek medical attention immediately. If you need assistance in calling for medical attention, please remain in your room and call front desk, and we will be happy to assist.

On behalf of our team, I want to thank you again for choosing Fairmont Royal Pavilion! Please do not hesitate to let us know if there is anything we can do to make your stay more comfortable.

Have a great stay!

Warmest Regards,



Jean-Christophe Martinez  
General Manager  
Fairmont Royal Pavilion  
Porters, St. James,  
Barbados BB24051  
T + 1 246 422 5555  
[Jean-christophe.martinez@fairmont.com](mailto:Jean-christophe.martinez@fairmont.com)  
[fairmont.com](http://fairmont.com)