



# AMENITY GUIDE

# FAIRMONT PACIFIC RIM

We are excited to welcome you back to Fairmont Pacific Rim! Caring for you is our top priority and our focus remains on continuing to welcome each of you with the thoughtful service and unforgettable experiences for which our hotel is renowned. To learn more about the extensive measures we are taking to safeguard, protect and care for our valued guests and employees, visit [ALLSafeandWell.com](https://www.fairmont.com/safelandwell). Please note all guests will be required to wear face masks in all public areas of the hotel.

Please find the list of amenities open for your enjoyment:

#### Food & Beverage:

- **The Lobby Lounge and RawBar** is temporarily closed in accordance with provincial restrictions on indoor dining.
- **In-Room Dining** is available daily from 7:00am – 10:00pm. *Phone orders only.*
- **Botanist and Botanist Bar** are temporarily closed in accordance with provincial restrictions on indoor dining.

#### Health Club, Pool Facilities and Willow Stream Spa:

- The **rooftop pool**, located on the sixth floor of the hotel is open daily from 6:30am – 10:00pm. Due to physical distancing, pool reservations are required and deck capacity restrictions are in place. Reservations can be made upon arrival to the hotel.
- The **Health Club** is open daily from 6:30am – 10:00pm.
- **Willow Stream Spa** is open from Thursday through Sunday from 8:30am - 9:00pm and Mondays from 9:30pm - 6:30pm with a modified list of treatments and services. Our spa reception is available daily; advance reservations are required and can be made [online here](#). Our mineral bath, Jacuzzi and infra-red sauna have re-opened. Please note that the steam rooms remain closed at this time.
- Our new in-room wellness program, Sips of Wellness, now accessible through guestroom TV's under the 'ALL be Well' section. Within the program guests will find short and easy to follow videos powered by our partners at Three Sages, divided into five categories: yoga, stretching, mindfulness, breath work and sleep.

#### Other services and amenities:

- Valet service is available daily from 7:00am - 11:00pm
- The minibar has been temporarily removed from guest rooms, however items are available upon request.

Please note the following services remain temporarily closed:

- BMW House car service & BMW bike service