

FAIRMONT SOUTHAMPTON

101 South Shore Road
Southampton, SN02
Bermuda

April 3, 2020

Dear Valued Guest,

Your safety and wellbeing are of paramount importance to us, and we wanted to update you on the situation in Bermuda, ahead of your planned visit.

At this time, Bermuda has confirmed cases of COVID-19 (coronavirus). The Bermuda Government has instituted measures to reduce any potential spread as outlined in the following [official government statements](#): *Bermuda is closely monitoring COVID-19 and as a result, all commercial flights in and out of Bermuda were suspended for 2 weeks from March 21, 2020. Following the airport closure airlines are currently not scheduled to continue flights to Bermuda until after Apr 30, 2020.* In light of this, we have suspended reservations for Fairmont Southampton through Apr 30, 2020.

We want you to have the opportunity to experience the true magic of Bermuda. For guests with reservations through April 30, please contact us to reschedule (or cancel) your stay with us at southampton@fairmont.com or by calling 1-441-239-6943.

On behalf of our team, I want to thank you for choosing Fairmont Southampton. We look forward to welcoming you in the future when you can truly enjoy our beautiful island.

Respectfully,

Fairmont Southampton